## Nkululeko Freedom Mokoena

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Address: Brakpan, Tsakane

#### **PERSONAL DETAILS**

ID Number : 9005016138083

Gender : Male
Driver's License : Code 10 C1
Home Language : Xitsonga

Other Languages : English, Sesotho, siSwati, isiZulu

Nationality : South Africa

#### **PERSONAL SUMMARY**

I'm a Full Stack Developer with a vast array of knowledge in many different frontend and backend languages, responsive framework, database and best code practices. Also a motivated and ambitious trained IT Support Technician skilled with hardware and software and with a strong technical background who possesses self-discipline and the ability to work with the minimum of supervision. I'm analytical in investigating problems, tracing root causes and correcting routine or serious issues. Communicates easily with technical and non-technical personnel to deliver quality support. Looking to develop my skills in an organization or institution that offers both challenge as opportunity for personal initiative and career advancement.

#### **EDUCATION**

#### **Diploma in Information Technology**

Richfield Graduate Institute of Technology 2015-2018 | Completed

#### **Higher Certificate in Information Technology**

Richfield Graduate Institute of Technology 2014 | Completed

#### **National Senior Certificate**

Xanthia High School 2010 | Completed

#### **WORK EXPERIENCE**

IT Support Technician
Department of Education Gauteng East District
Springs

10 July 2019 – 28 February 2021

### Responsibilities:

• Installing and configuring computer hardware, software, systems, networks, printers,

#### and scanners

- Monitoring and maintaining computer systems and networks
- Knowledge of BMC ITSM tool for logging and resolving calls.
- Repairing and replacing equipment as necessary
- Troubleshooting PC's and laptops and mobile devices
- Setting up and formatting computers
- Troubleshooting hardware and software issues
- Installation of Operating System; Windows 10, Windows 8, Office 365
- Establishing good relationships with all departments and colleagues
- Conducting daily backup operations
- Monitoring and maintaining computer systems and networks

# Full Stack Web Development (Software Development) 01 April 2021–28 February 2022 Deviare

#### Johannesburg (Remote)

#### **Responsibilities:**

- Creating websites using Front-end and Back-end.
- Creating blogs.
- Creating scalable and dynamic websites.
- Test applications and deploy websites to AWS.

# Full Stack Java Development (Trainee Developer) Deviare/Sumago Infotech - India-Remote Responsibilities:

**April 2022 - March 2023** 

- Create student class management system using ReactJS (MERN)
- Building E-commerce websites using Spring-Boot/Angular
- Using Spring Boot and Maven to build applications

#### **CORE SKILLS**

- HTML5 and CSS3
- Mongo DB, ExpressJS, Angular, NodeJS (MEAN Stack)
- Mongo DB, ExpressJS, ReactJS, NodeJS (MERN Stack)
- JBDC, JUnit
- REST(CRUD)
- Typescript
- JavaScript
- Spring boot, Spring & Maven
- MySQL, SQL, Oracle
- Docker
- Npm Package Manager
- Jenkins, Selenium, Postman
- Git, Github
- AWS, ECS
- Bootstrap

#### **ADDITIONAL SKILLS**

- Communications skills
- Problem solving skills
- Critical thinking skills
- Time management
- Creativity
- Customer-oriented
- Employee relations
- Multitasking
- Strategic planning
- Teamwork and collaboration skills
- In-depth knowledge of hardware and software
- Up-to-date knowledge of the latest IT and software trends
- Active listening
- Excellent organizational ability
- Ability to quickly establish good working relationships with clients
- Willingness to sometimes work unsociable hours

#### **REFERENCES**

Name: Amukelani Dambuza, IT Supervisor GDE Gauteng East District

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Name: Milisa Motolwana, Customer Success Manager, Deviare

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Name: Felicia Phasha, Project Administrator, Gijima

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Name: Mandla Luvuno, Supervisor SA SAMS GDE Gauteng East District

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Name: Sibusiso Sibaya, Colleague

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