



# Nicholas Moschouris

631-220-8384

[nmosch@gmail.com](mailto:nmosch@gmail.com)

[Profile](#)

[Github](#)

JavaScript ▪ CSS ▪ HTML

## Profile

Aspiring full stack web developer studying modern front and back end languages

## Technical Skills

JavaScript HTML CSS Node.JS JQuery React MongoDB MySQL Git

## Experience

### **CUSTOMER DEVELOPMENT, GODADDY: GILBERT, AZ – 3/2020-PRESENT**

Technical support for website hosting, SSLs, website security, emails and domains settings to ensure customer 's business websites were running securely and efficiently

Identified opportunities to improve customer web presence by recommending appropriate products to and setting products up to ensure compatibility

### **FINANCIAL ADVISOR, VANGUARD: SCOTTSDALE, AZ – 10/2012-8/2019**

Managed \$150 million of client assets, and responsible for generating over \$450,000 in revenue annually for the firm.

Generated additional \$10 million in consolidated of assets, fostering further client loyalty and \$30,000 in annual revenue.

Enrolled 8-10 new clients with a minimum of \$1 million in investable assets per month into my book of business by demonstrating the value of my advice and the firm's service.

Assisted clients with important life decisions including retirement and education accumulation, real estate purchases, charitable giving, and legacy planning.

### **CREDIT/MARGIN OPERATIONS, VANGUARD: SCOTTSDALE, AZ – 11/2010-9/2012**

Completed 3-5 functions daily including preparing daily department reports, assigning work throughout the department, processing assigned functions, reviewing colleagues work, and providing department-wide support to front-line client reps.

Analyzed trading patterns for 20-30 clients daily to determine if trading violations occurred. Once identified, appropriate restrictions were applied to the account and clients contacted for detailed explanations.

Partnered with 4-6 departments daily to verify complex issues were resolved in a manner consistent with company standards, industry requirements, and client expectations.

Protected the firm's interest by contacting past due accounts to discuss options for bringing account current, collecting \$15,000-\$30,000 in funds monthly.

Ensured internal and industry policies and procedures were followed while prioritize client confidentiality.

**CUSTOMER SERVICE REP, VANGUARD: SCOTTSDALE, AZ – 9/2007-10/2010**

Handled 50-70 inbound customer requests daily for trading, account maintenance, and problem resolution.

Processed 30-50 incoming client requests including new accounts, account options, purchase and redemption requests, account transfers, and change of ownership. Education

## Education

W.P. Carey School of Business, Arizona State University, Tempe, AZ; 2004-2007 – Bachelors of Business Management

University of Arizona Full Stack Web Development Program, Gilbert AZ, Feb 2020 – Aug 2020

## Volunteer Work

Habitat for Humanity of Central Phoenix, Feed My Starving Children, St. Mary's Food Bank, Chandler American Little League Coach 2012-2019

## References

Available upon request