

# NNADIUKWU CYNTHIA AMARACHI



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## Summary

A highly organized and detailed professional with a proven track record of providing specialized contributions to a design technology standard. I possess strong communication skills and be able to learn the techniques quickly to serve clients.

## Experience



### Software Developer (Intern)

Workhen – Lagos, Nigeria

Dec 2022 - Present

- Developing and maintaining company application using React.js, TailwindCSS.
- Designing and implementing readable codes using React.js, Next.js, Chakra UI.
- Working with a team of senior developers to design and build inhouse application using React.js, TailwindCSS.
- Continuous integration/Deployment pipeline integration, making pull requests.

Skills: React.js · Next.js · Bootstrap · Chakra UI · TailwindCSS · Javascript · Git · Vercel



### Software Developer - Trainee

Florintech Computer College – Lagos, Nigeria

March 2022 – Nov 2022

- Designed and developed weather app, to-do applications, digital clock and calculators using React.js, TailwindCSS, Chakra UI.
- Designed, coded, and tested major features in collaboration with team members using React.js, Next.js, TailwindCSS.

Skills: TailwindCSS · React.js · Bootstrap · Chakra UI · Next.js · Git · Github · Vercel · Github Pages



### Personal Assistant to the MD

Primetek Global Ventures – Lagos, Nigeria

Jun 2021 – Jan 2022

- Coordinated meetings, Conference calls and Interviews.
- Prepared for board meetings, which includes drafting agendas, gathering, and printing all necessary documents, and organizing refreshments.
- Assisted in the management and organization of the MDs calendar by scheduling appointments, meetings, engagements, and daily activities.

Skills: Microsoft Suites (Word, Excel, PowerPoint, Access) · Google Suites (Sheets, Documents, Calendar, Meets, Drive, Slides) · Attentiveness · Time Management



## **Customer Care Representative** **Fouani Nigeria Limited - Lagos, Nigeria**

Jan 2020 - Jun 2021

- Helped customers with complaints and questions, give customers information about products and services, take orders, and process returns.
- Manage incoming calls and customer service inquiries, generating sales leads that develop into new customers.
- Serve customers by providing product and service information and resolving product and service problems.

Skills: Customer/Client Management · Presentation · Communication · Problem solving · Attentiveness · Emotional Intelligence · Product Knowledge · Persuasion



## **Customer Care Representative** **ITMANN Consulting – Lagos, Nigeria**

Nov 2019 - Aug 2020

- Acknowledged, resolved customer complaints, and communicating with customers through various channels.
- Kept records of customer interactions, transactions, comments, and complaints and Providing feedback on the efficiency of the customer service process.
- Broad Knowledge of details about our products and services, understood all the prospects needs, problems or wants and how our solutions align with their pain points.

Skills: Customer/Client Management · Presentation · Communication · Problem solving · Attentiveness · Emotional Intelligence · Product Knowledge · Persuasion



## **Secretary to the commandant** **National Youth Service Corp (CDSS, Ojo Cantonment) – Lagos, Nigeria**

Aug 2018 - July 2019

- Maintained effective records and administration.
- Compiled lists of names and addresses that are useful to the organization, including those of appropriate officials or officers of voluntary organizations.
- Kept proper record of the organization's activities.

Skills: Microsoft Suites (Word, Excel, PowerPoint, Access) · Google Suites (Sheets, Documents, Calendar, Meets, Drive, Slides) · Attentiveness · Time Management

## **Education**



**University of Nigeria Nsukka**  
B.Ed. Hons, (Arts Education) Religion  
2013 – 2017

## Projects

**Weather App:** <https://weather-app-mu-orcin-61.vercel.app/>

**Calculator:** <https://caculator-dusky.vercel.app/>

**To-Do App:** <https://todo-app-with-react-chi.vercel.app/>

**Digital Clock:** <https://digital-clock-two-nu.vercel.app/>

## Skills

- Microsoft Suites/Google Suites/Attentiveness/Emotional Intelligence/Product Knowledge
- HTML5/CSS3/Sass  
Frontend Frameworks (React.js, Next.js)
- CSS Frameworks (Bootstrap, Tailwind CSS, Chakra UI)