# DACUMOS, NATHANIEL L

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Address: Metro Manila, Makati City, Philippines

#### **WORK EXPERIENCE**

## **Hyperdash Computer Trading Makati City**

- Provided technical support and troubleshooting for customer devices
- Diagnosed and repaired hardware and software issues
- Ensured customer satisfaction by resolving technical problems efficiently
- Operated cash register and processed customer transactions
- Handled cash, credit/debit card payments, and made change accurately
- Provided excellent customer service and addressed inquiries

### Sunny Tea Makati

- Greeted and assisted customers in a friendly and professional manner
- Answered customer inquiries and provided information about products and services
- Resolved customer complaints and concerns in a timely and effective manner
- Operated cash register and processed customer payments
- Handled cash, credit/debit card transactions, and made change correctly
- Maintained a clean and organized checkout area

## **EDUCATION**

2009-2015 : UNION, CLAVERIA, CAGAYAN

2015-2019: ACADEMY OF ST. JOSEPH CLAVERIA CAGAYAN (ASJ)

2019-2021: CLAVERIA SCHOOL OF ARTS AND TRADES (CSAT)

2022 : CURRENTLY A 3<sup>RD</sup> YEAR STUDENT AT STI COLLEGES PASAY-EDSA

## **SKILLS**

#### Web Development Skills:

- HTML, CSS, JavaScript
- React.js
- Node.js
- WordPress
- Responsive Web Design

## Graphic Designing Skills:

- Adobe Photoshop
- Adobe Illustrator
- Canva
- Typography
- Color Theory