#### NNAMDI NGWU

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#### PROFESSIONAL SUMMARY

AI Engineer experienced in robotic processes automation and streamlining workflows using technologies such as CrewAI, LangChain, TensorFlow, Airflow, AWS, and PBM2.0. Dedicated to developing secure, scalable AI systems.

### EXPERIENCE

## **AI Engineer**

# aiio GmbH, Magdeburg | 2023 - 2024

- Integrated an AI into the company's cloud-based business process management software, which reduced process modeling time by 15%.
- Built a customer attrition chatbot leveraging ChatGPT-4 API, improving monthly customer retention by 10 basis points.

## **MLOps Engineer**

Bluetag Technologies, Enugu | 2022 - 2023

- Developed and deployed a recommendation model in production for an apartment rental app, integrating a reinforcement learning algorithm to enhance model performance and user experience.
- Conducted sentiment analysis on customer opinions by leveraging the Twitter/X API to extract streaming data, and utilized MongoDB and PostgreSQL for data storage and management.

## **Data & DevOps Engineer**

Bluetag Technologies, Enugu | 2018 - 2020

- Designed and deployed CI/CD pipelines using Jenkins and Docker, enhancing deployment speed and reliability.
- Developed ETL/ELT pipelines in Apache Airflow, extract data from S3 bucket to postgresql database.
- Joined tables, conducted exploratory data analysis using pandas, and detected anomalies in e-commerce data by leveraging SMOTE. Achieved an F1-score of 95 and evaluated the model using the ROC-AUC curve.

## **System Administrator**

National Youth Service Corps (NYSC), EBonyi | 2017 - 2018

- User Support & Training: Provided technical support to over 50 users, resolving hardware and software issues promptly while also developing user documentation and training materials.
- Oversaw the installation, configuration, and maintenance of both Windows and Linux servers, ensuring a stable and secure network environment.
- Enforced security policies by managing firewalls, antivirus software, and regular patch updates, reducing system vulnerabilities.

#### **KEY PROJECTS**

### **Process Innovation**

- As part of my dual studies in digital transformation, in partnership with Berlin BSR, optimized the processes for charging electric vehicles in BSR, resulting in annual cost savings of €500,000.
- Designed and prototyped a futuristic smart waste disposal system as part of a digitization and self-service initiative, in partnership with Berlin BSR. Integrated a gamified mobile app for real-time waste tracking, incorporating advanced sensor technology, automated sorting, and shredding mechanisms.

## Leadership

# **Gamified Coaching Application**

• Coordinated a remote team to design and implement a gamified coaching platform, aligning user needs through iterative design sprints.

#### **EDUCATION**

M.Sc. Digital Transformation (Dual) | Grade: 1.58

Berlin School of Economics and Law, Germany | 10.2023 - 10.2025

# **B.Sc. Computer Science**

Enugu State University of Science and Technology, Nigeria | 2011 - 2015

#### **Data Science Certification**

Spiced Academy Bootcamp, Berlin | 05/2022 - 08/2022

# **B.Eng.** Aerospace Engineering(not completed)

National Aerospace University - Kharkiv Aviation Institute Ukraine | 2021 - 2022

### SKILLS

# **Data & Engineering:**

Python, SQL, JavaScript, HTML, CSS, Flask

TensorFlow, Scikit-Learn, Numpy, Airflow, Pandas, LangChain, CrawlAI, Openai, AWS Bedrock, Aleph-Alpha

### **Data Visualization:**

Streamlit, Plotly, Metabase

# Cloud & DevOps:

AWS, Docker, Heroku, Azure DevOps, Jenkins

### **Tools & Platforms:**

GitHub, BPMN 2.0, UML, Figma, Miro, draw, uizard, cursor

## **Cybersecurity:**

Threat Modeling, Cloud Security Architecture (AWS), Risk Management

### **Soft Skills:**

Process Innovation, Leadership, Team Collaboration, Advanced Design Thinking, Effective Communication

### Languages

• English: Native

• German: B1 Level

• Igbo: Native

#### Certification

• Data Science Certification, Spiced Academy, Berlin (2022)

#### **Hobbies**

Chess, Fitness