Nu Nu Tun

Vancouver, BC | nnplust@gmail.com | +1 6049779846| LinkedIn

Senior System Analyst

Experienced System Analyst with a strong educational background in Computer Science, System Analysis, and Knowledge Engineering, currently pursuing an MBA. PMP® certified with over a decade in roles such as Senior System Analyst and Senior Software Engineer in Singapore's software industry. Skilled in software development, user requirements analysis, system implementation, and post-deployment support.

PROFESSIONAL EXPERIENCE

Senior Software Engineer| Alphawave Technology, Singapore   May 2022 to March 2024

Developed a new web-based Property Accounting System modules from the legacy system. Ensured effective daily customer support, which resulted in increased customer satisfaction as evidenced by positive feedback.

- Developed Property Accounting System from a Windows-based platform to a C#, MSSQL, and AngularJS web-based project.
- Collaborated with users and internal teams to deliver successful deployment.
- Customized the property sale module to accommodate different projects and facilitate sales and property accounting.
- Assigned and delegated support tasks to team members and provided guidance to junior members.
- Provided daily customer support by addressing logs and queries from systems.

Senior Analyst Programmer | Aspial Corporation, Singapore   July 2020 to May 2022

Participated as an Analyst in migrating the internal legacy Inventory Management System to a web-based platform, collaborating with vendors from various countries.

- Worked closely with different stakeholders to deliver Inventory Management System deliverables for the jewelry industry and ensured user satisfaction upon system release.
- Participated in requirement gathering and design processes to ensure a user-friendly inventory system and optimized operational efficiency.
- Collaborated with cross-functional teams to enhance software functionality and performance.
- Provided support for improving legacy systems and ongoing new project releases.

Senior System Analyst | Japan Research Institute, Singapore   July 2016 to July 2020

Managed APAC KYC systems to ensure compliance with various country regulations, prioritizing error-free deployment within specified timelines.

- Collaborated closely with user and business analyst teams to capture, review, and establish requirements and plans for the Know Your Customer (KYC) web applications for Sumitomo Mitsui Bank (SMBC).
- Designed and developed web applications using Microsoft .Net C#, MSSQL, JavaScript, and report viewer.
- Assisted and guided testing teams throughout SIT, regression tests, and performance tests, focusing on system design, behavior, and business logic.
- Maintained communication with stakeholders to ensure website functionality met user expectations.
- Prepared user manuals, release procedures, and managed deployment to production servers.

Senior Analyst | WD Media Singapore, Singapore   March 2013 to July 2016

Oversaw the monitoring system for Western Digital Media's Testing team, ensuring continuous factory operations.

- Customized projects and implemented monitoring system dashboard using Microsoft .Net C#, Silverlight, and Telerik technology to adapt to business changes.
- Contributed to Data Analysis and Data Discovery Dashboard projects for Testing Department of Semiconductor Factory.
- Created and managed project plans and timelines to ensure timely delivery.
- Transitioned from vendor to internal staff at WD Media Singapore, applying expertise in system design and deployment strategies.

Programmer | ASE Singapore, Singapore   April 2011 to August 2012

Implemented B2B applications to facilitate the smooth delivery of data to international semiconductor companies.

- Gathered and analyzed user requirements to develop new B2B projects meeting customer needs.
- Collaborated effectively with internal and external B2B clients, ensuring project success.
- Upgraded and maintained existing projects to improve efficiency and ease of maintenance.

EDUCATION

Master of Business Administration | *University of Canada West, Vancouver B.C.* *(2025)*
Master of Technology in Knowledge Engineering| *National University of Singapore, Singapore* 2014
Post Graduate Diploma in System Analysis | *National University of Singapore, Singapore* 2011
Bachelor of Computer Science | *University of Computer Studies, Yangon, Myanmar* 2005

CERTIFICATION

- **Project Management Professional (PMP)** | *Project Management Institute* 2020 - 2026

SKILLS

Systems Analysis and Design| SQL and Database Management| Microsoft .Net (C#) | HTML, CSS and JavaScript| SDLC
Problem-Solving| Requirement Gathering| Project Management| Quick Learner| Team Management