

References

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• Chapter 11: Data Analytics

Rich Sherman: "Business Intelligence Guidebook: From Data Integration to Analytics", 1st Edition

 Chapter 1: The Business Demand for Data, Information, and Analytics





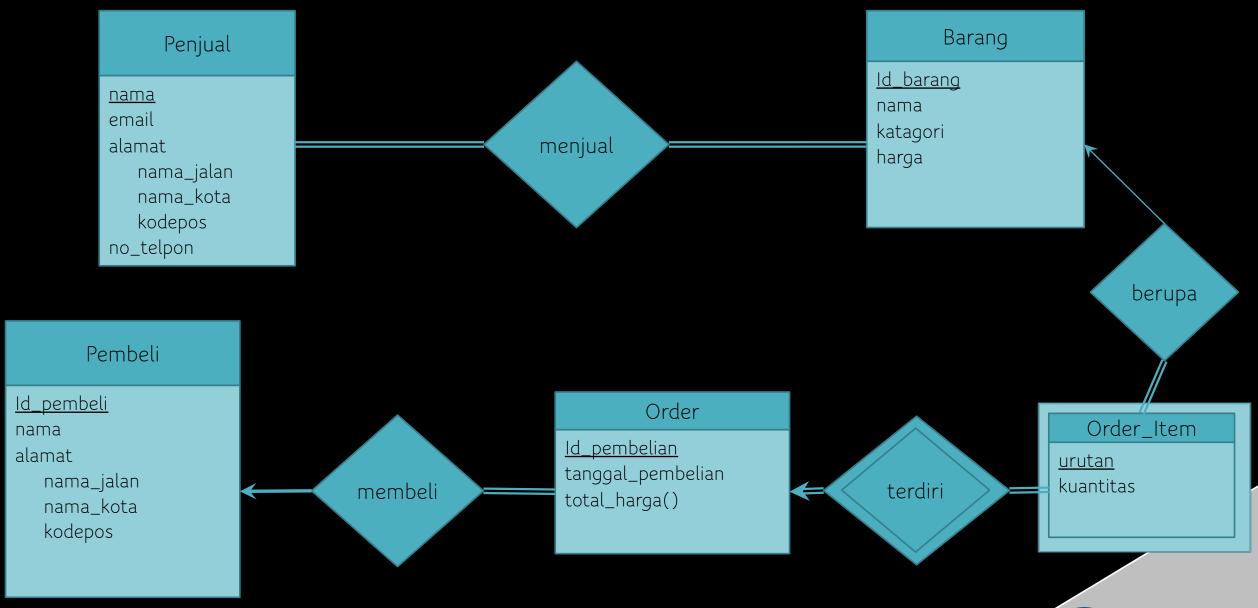
Pemodelan untuk Toko Online

Itsy Bitsy adalah perusahaan e-commerce yang menjual berbagai barang dari berbagai penjual. Saat ini mereka tengah membangun database yang akan membantu mereka dalam mencatat penjual dan masing-masing barang yang mereka jual. Masing-masing penjual memiliki nama yang unik, kontak email, alamat, dan nomor telepon. Penjual dapat menjual satu atau lebih barang, masing-masing jenis barang memiliki id yang unik, nama, katagori dan harga.

Pengembangan lebih lanjut, dilakukan penyimpanan informasi pembeli, berupa id, nama dan alamat (terdiri atas nama jalan, nama kota, dan kodepos). Setiap pembeli dapat melakukan pembelian. Satu kali pembeliaan memiliki id, tanggal pembelian, dan total harga yang dijumlahkan dari harga masing-masing barang yang dibeli. Setiap jenis barang yang dibeli perlu dicatat kuantitasnya.

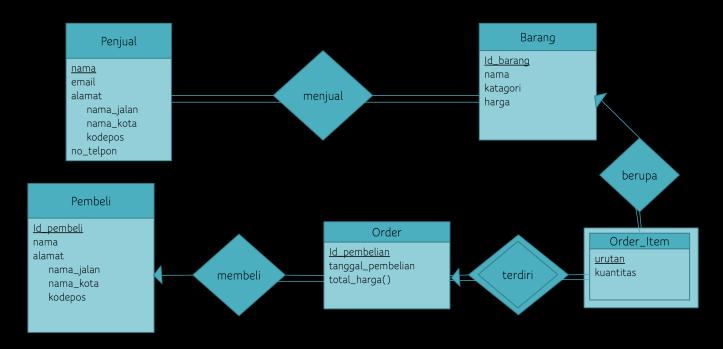












Penjual: <u>Nama</u>, email, alamat, alama_nama_jalan, alamat_nama_kota, alamat_kodepos, no_telpon

Barang : <u>id barang</u>, nama, katagori, harga

Menjual : <u>nama penjual, id barang</u>

Order: id_pembelian, tanggal_pembelian, id_pembeli

Order_item : id_pembelian, urutan, kuantitas, id_barang

Pembeli : <u>id_pembeli</u>, nama, alamat_nama_jalan, alamat_nama_kota, alamat_kodepos

FΚ

Menjual(nama_penjual) → Penjual (nama)

Menjual(id_barang) → Barang(id_barang)

Order(id_pembeli) → Pembeli(id_pembeli)

Order_item(id_pembelian) → Order(id_pembelian)

Order_item(id_barang) → Barang (id_barang)





Kebutuhan Informasi untuk Tim Eksekutif (Analysis)

- 1. Berapa total penjualan barang setiap bulannya?
- 2. Berapa rata-rata jumlah rupiah penjualan setiap bulannya?
- 3. Penjual mana yang menjual barang terbanyak bulan ini?
- 4. Di kota mana market terbesar dari perusahaan?
- 5. Barang apa yang paling laku terjual?

Contoh masalah yang akan ditimbulkan jika menggunakan model relasional:

- 1. Peningkatan kompleksitas query
- 2. Mungin memerlukan waktu eksekusi yang lama dan menganggu proses operasional





Sebuah ilustrasi... dari skema BD lain.. Siapa Penjual Top Skin Care di 2023?

```
SELECT
         s.email
         SUM(o.total_price) AS revenue,
         SUM(oi.quantity) AS product_sold
     FROM order AS o
         LEFT JOIN order_item AS oi ON o.id = oi.order_id
         LEFT JOIN product AS p ON oi.product_id = p.id
         LEFT JOIN product_category AS pc ON p.category_id = pc.id
         LEFT JOIN seller AS s ON o.seller_id = s.id
 9
     WHERE o.order_date BETWEEN '2023-01-01' AND '2023-12-31'
10
         AND pc.name = "Skin Care"
     GROUP BY s.email
     ORDER BY revenue DESC
14
     LIMIT 5
```





Kebutuhan Informasi Pihak Eksekutif digunakan untuk keperluan analisis sehingga melibatkan data dalam jumlah yang besar...

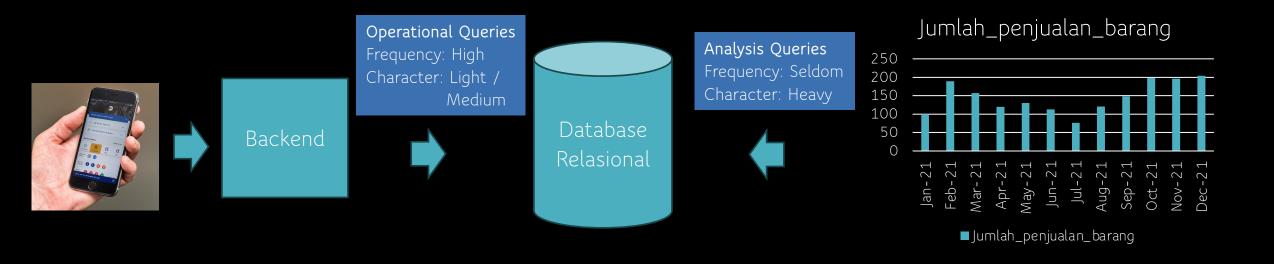
Filter jenis barang : semua Filter jenis cuaca : cerah

Filter jenis penjual : semua









Contoh masalah yang akan ditimbulkan jika menggunakan model relasional:

Mungin memerlukan waktu eksekusi yang lama dan menganggu proses operasional





Multidimensional (1/2)

The multidimensional model begins with the observation that the factors affecting decision-making processes are enterprise-specific facts, such as sales, shipments, hospital admissions, surgeries, and so on. Instances of a fact correspond to events that occurred. For example, every single sale or shipment carried out is an event. Each fact is described by the values of a set of relevant measures that provide a quantitative description of events. For example, sales receipts, amounts shipped, hospital admission costs, and surgery time are measures.

Terminology

• Dimension: subject label for a row or column

• Member: value of dimension

• Measure: quantitative variables stored in cells



Multidimensional (2/2)

Used metaphor of cubes to represent multidimensional data.

Events are associated with cube cells. Each cube cell is given a value for each measure

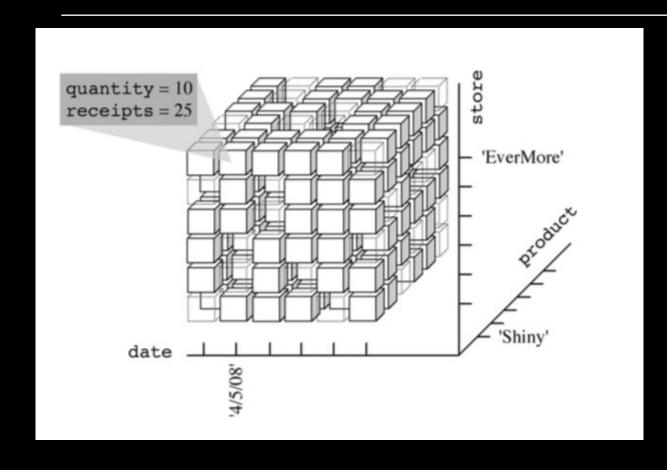
Cube edges stand for analysis dimensions.

If more than three dimensions exist, the cube is called a hypercube.





Sales Data Cube Example



The three-dimensional cube modeling sales in a store chain: 10 packs of Shiny were sold on 4/5/2008 in the EverMore store, totaling \$25

Relational schema:

SALES(store, product, date, quantity, receipts)

<'EverMore', 'Shiny', '04/05/08', 10, 25>

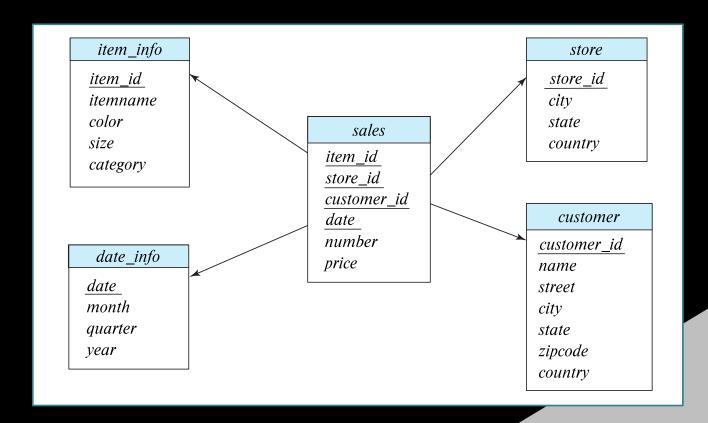




Multidimensional Data and Warehouse Schemas (1/2)

Data in warehouse can usually be divided into

- Fact tables, which are large
 - E.g, sales(item_id, store_id, customer_id, date, number, price)
- Dimension tables, which are relatively small
 - Store extra information about stores, items, etc.







Multidimensional Data and Warehouse Schemas (2/2)

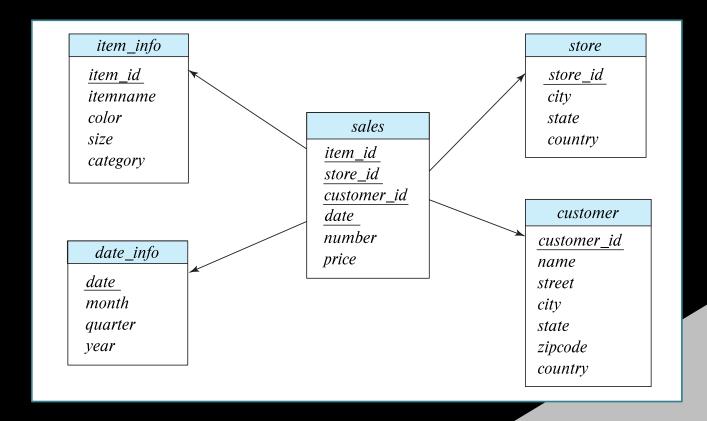
Attributes of fact tables can be usually viewed as

Measure attributes

measure some value, and can be aggregated,
 e.g., the attributes number or price of the
 sales relation

Dimension attributes

- dimensions on which measure attributes are viewed, e.g., attributes item_id, color, and size of the sales relation
- Usually small ids that are foreign keys to dimension tables







Kebutuhan Informasi untuk Tim Eksekutif

- 1. Berapa total penjualan barang setiap bulannya?
- 2. Berapa rata-rata jumlah rupiah penjualan setiap bulannya?
- 3. Penjual mana yang menjual barang terbanyak bulan ini?
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Dapat diselesaikan dengan pendekatan model multidimensional





Adanya kebutuhan dari pihak manajerial untuk mengetahui trend penjualan dan faktor yang mempengaruhi trend tersebut.

Dimensi 'wajib' yang ada pada multidimensional model. *Granularity* bisa disesuikan dengan kebutuhan.



Nama

harga

Katagori

Fact table fokus pada 'subjek' / hal yang ingin dianalisis. Menambahkan atribut measure (jumlah_penjualan_barang, jumlah_rupiah_penjualan) yang ingin dilihat.

Fact Table : Penjualan

tanggal
Id_barang
Nama_penjual
Id_tempat_beli
Id_cuaca
Jumlah_penjualan_barang
Jumlah_rupiah_penjualan

Nama_penjual Alamat_nama_kota Alamat_nama_kodepos

Dimension: Penjual

ataupun 'nama pembeli' tidak perlu disimpan karena tidak memiliki makna bila diagregasi

Tidak perlu

detail data.

Data 'email

penjual'

Dimension : Cuaca

Id_cuaca

Jenis_cuaca

Nama kota

Kodepos

Mungkin menambahkan sumber eksternal





Dimension: Penjual Nama_penjual Dimension: Waktu Alamat_nama_kota Fact Table : Penjualan Alamat_nama_kodepos Id_waktu tanggal Tanggal Id_barang Bulan Nama penjual Tahun <u>Id_tempat_beli</u> Ouarter Dimension: Pembeli Id_cuaca <u>Id_tempat_beli</u> Jumlah_penjualan_barang Nama kota Jumlah_rupiah_penjualan Dimension: Barang Kodepos Id_barang Nama SELECT Katagori s.email harga SUM(o.total_price) AS revenue, SUM(oi.quantity) AS product_sold FROM fact order AS o Commented lines 6 -- LEFT JOIN order_item AS oi ON o.id = oi.order_id LEFT JOIN dim_product AS p ON oi.product_id = p.id show how -- LEFT JOIN product_category AS pc ON p.category_id = pc.id dimensional model LEFT JOIN dim_seller AS s ON o.seller_id = s.id simplified the query WHERE o.order_date BETWEEN '2023-01-01' AND '2023-12-31' 10 11 AND p.name = "Skin Care" 12 GROUP BY s.email

Multidimensional model tersebut dapat membantu meng-generate report untuk analisis trend yang dibutuhkan:

Filter jenis barang: Filter jenis cuaca : cerah Filter jenis penjual:

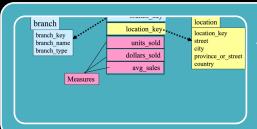
Bisa menambahkan filter sesuai dengan dimensi yang tersedia





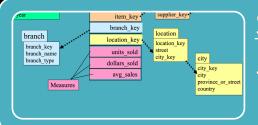
Conceptual Modeling of Data Warehouses

Modeling data warehouses: dimensions & measures



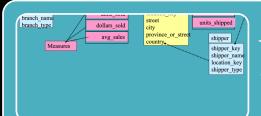
Star schema:

A fact table in the middle connected to a set of dimension tables



Snowflake schema:

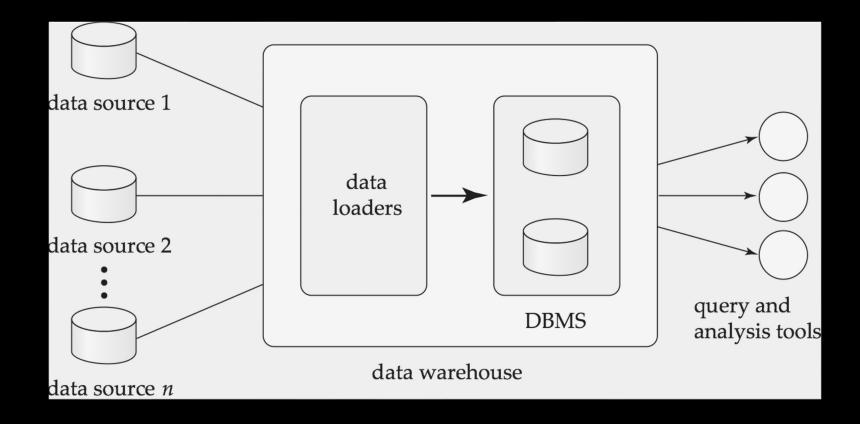
· A refinement of star schema where some dimensional hierarchy is normalized into a set of smaller dimension tables, forming a shape similar to snowflake



Fact constellations:

Multiple fact tables share dimension tables, viewed as a collection of stars, therefore called galaxy schema or fact constellation

Data Warehousing







Data Warehousing

Data sources often store only current data, not historical data

Corporate decision making requires a unified view of all organizational data, including historical data

A data warehouse is a repository (archive) of information gathered from multiple sources, stored under a unified schema, at a single site

- · Greatly simplifies querying, permits study of historical trends
- · Shifts decision support query load away from transaction processing system





Data Warehouse vs. Operational DBMS #01

OLTP (online transaction processing)

Major task of traditional relational DBMS

Day-to-day operations: purchasing, inventory, banking, manufacturing, payroll, registration, accounting, etc.

OLAP (online analytical processing)

Major task of data warehouse system

Data analysis and decision making





Data Warehouse vs. Operational DBMS #02

Distinct features (OLTP vs. OLAP):



User and system orientation: customer vs. market



Data contents: current, detailed vs. historical, consolidated



Database design: ER + application vs. star + subject



View: current, local vs. evolutionary, integrated



Access patterns: update vs. read-only but complex queries





OLTP vs. OLAP

	OLTP	OLAP
Users	Clerk, IT Professional	Knowledge worker
Function	Day to day operations	Decision support
DB Design	Application-oriented	Subject-oriented
Data	Current, up-to-date Detailed, flat relational Isolated	Historical Summarized, multi-dimensional Integrated, consolidated
Usage	Repetitive	Ad-hoc
Access	Read/Write Index/hash on primary key	Lots of scans
Unit of Work	Short, simple transaction	Complex query
# Records Accessed	Tens	Millions
# Users	Thousands	Hundreds
DB Size	100MB-GB	100GB-TB
Metric	Transaction throughput	Query throughput, response