



MR DAVID GAVIGAN
23 FRASER ST
RICHMOND VIC 3121

Your Account Summary

Previous balance as at 24/06/2021	\$191.57
Payments received (see page 3 for full details)	-\$191.57
Balance carried forward	\$0.00
New charges for billing period	\$167.47
Pay on Time Discount on this bill	\$0.00
Amount Due	\$167.47

Important Information

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 13 36 36 to discuss the suitability of this plan for you.

ELECTRICITY

TAX INVOICE Page 1 of 5
ACCOUNT ENQUIRIES 13 dodo
24hrs FAULTS & EMERGENCIES 13 1280
Your local distributor is Citipower
ACCOUNT NUMBER 11108229
NMI NUMBER 61028691466
INVOICE DATE 24 Jul 2021
INVOICE NUMBER 96519758

Amount Due **167.47**

Automatic Direct Debt On 12/08/2021

*This account of \$167.47 will be direct debited on 12/08/2021 from your Mastercard xx1867. Please ensure there are sufficient funds available to avoid fees.
This card expires 08/2023.*

About Your Account

State Government concessions or rebates may be available to you. To apply you must register your details with us. Please see Page 4 for more information about which concessions or rebates may be available.



Account Number: 11108229

NMI: 61028691466

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Billing Details: 23 Fraser St Richmond

Next Scheduled Reading: 08-Oct-2021

Rate Description	Meter Number	Reading Date	Reading Type	Bill Days	Start Date	End Date	Usage (kWh)	Daily Avg (kWh)
General Usage	A7123450.E1 E1/1R	22/07/21	Actual	29	24/06/21	22/07/21	637.596	21.99
							637.596	

Meter Register Index Reads

Register	Start Date	Start Read	End Date	End Read
E1	24/06/21	12712.217	22/07/21	13349.813

New Charges

Supply Charge 24/06/2021 to 22/07/2021
General Usage 24/06/2021 to 22/07/2021

Quantity	Rate (\$)	Total
29 Days	0.9047	\$26.24
637.596 kWh	0.2215	\$141.23

Sub Total

\$167.47

New Charges For Billing Period Inc GST

Discounts

Pay On Time Discount - 0.0% of \$141.23 effective 15/10/2020(usage charges)

\$0.00

Total Charges

\$167.47



Account Number: 11108229

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Usage at a Glance - Your Average Daily Cost: Total Bill* \$5.77

Usage Type: Anytime

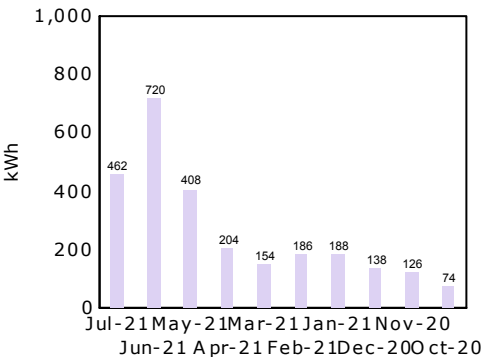
Cost per day** \$4.43

*Your average daily cost includes concessions and GST. ** The cost per day per usage type excludes discounts, concessions and GST.

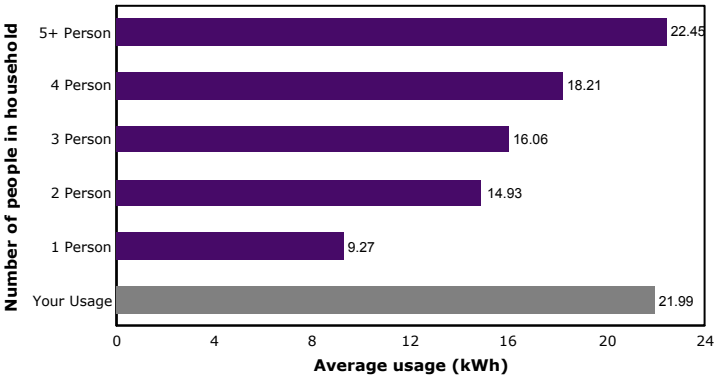
Your Average Daily Usage was
21.99 kWh for this bill

Electricity Benchmark Usage

Compare your daily usage (21.99 kWh) to the daily benchmark usage of similar homes in VIC - Climate Zone 6



COMPARE USAGE



Victorian Energy Compare

To find out more about how the average household energy usage is calculated, get some energy efficiency tips and compare retail energy prices including the Victorian Default Offer (VDO Reference Price), visit <https://compare.energy.vic.gov.au>

Energy Saving Tips

Heat only those areas in use at any one time. Close these areas off and keep windows and doors closed. Don't overheat. Set your thermostat to between 18° to 20°C - every one-degree increase in temperature could increase your energy bill by 15%. Don't leave the heater running on low overnight or while you are out of the house.

Payments Received

Date	Details	Amount
25/06/21	Payment Received - Thank you	\$191.57
Total Payments		\$191.57

Plan Details

Plan Code:	Residential GD
Local Distributor:	Citipower
Contract Length:	0 Months
Instalment Amount:	No Instalment Plan
Payment Frequency:	None
Plan Discounts:	0.00 % Pay on Time Discount
Payment Method:	None

Account Number: 11108229

NMI: 61028691466

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Important Information



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on 131 450 and ask to be connected to Dodo on (03) 8256 6717 during normal business hours 8am-6pm EST Mon-Fri

Si usted necesita un intérprete, por favor llame al Servicio de Interpretación y Traducción (TIS National) al 131 450 y pida que le conecten con Dodo al (03) 8256 6717 durante el horario comercial normal 8am-6pm EST Mon-Fri.

Αν χρειάζεστε διερμηνέα, μπορείτε να καλέσετε την Υπηρεσία Μετάφρασης και Διερμηνείας (TIS National) στο 131 450 και να ζητήσετε συνδεθεί με το Dodo στο 1300 37 47 57 ολεV thV εργάσιμες ώρες thV hmeraV.

如果您需要传译员, 请在正常营业时间内致电传译服务处: 131 450, 然后请求转接到 Dodo: (03) 8256 6717 8am-6pm EST Mon-Fri.

Nếu bạn cần một thông dịch viên . Xin vui lòng gọi cho Dịch Vụ Thông Phiên Dịch (TIS Quốc) 131450 và yêu cầu được kết nối với Dodo vào (03) 82566717 trong thời gian làm việc bình thường 8am - 6pm. EST Mon-Fri

Wenn Sie einen Dolmetscher benötigen, wenden Sie sich bitte an der Übersetzungs-und Dolmetscher-Service (TIS National) auf 131 450 an und fragen Sie nach Dodo auf (03) 8256 6717 während der normalen Geschäftszeiten 8am-6pm EST Mon-Fri.

Se avete bisogno di un interprete, si prega di chiamare il Servizio traduzioni e interpreti (TIS National) al numero 131 450 e chiedere di essere collegato a Dodo su (03) 8256 6717 durante il normale orario di lavoro 8am-6pm EST Mon-Fri.

إذا كنت بحاجة الى مترجم اتصل ب 131 450 و اطلب توصيلك ب Dodo على (03) 8256 6717 خلال ساعات العمل الرسمية 8am-6pm EST Mon-Fri.

HEARING IMPAIRED: Hearing Impaired Services. National Relay Service - TTY users phone 133 677 then ask for (03) 8256 6717

Payment Assistance. If you are having difficulty paying your instalments, please call our customer service team to discuss payment arrangements, concessions and the Utility Relief Grant Scheme. We can provide information about our Hardship Program and independent Financial Counselling services.

Concessions. Annual Electricity, Off Peak Electricity, Life Support and other concessions maybe available. For more information about these concessions, please call us or visit www.dhs.vic.gov.au/concessions.

Moving Premises? Please provide us with 3 days notice if you are vacating your premise. Please ask us about products and services that may be available in your new premises.

Access to Meters. Please ensure that safe and easy access to your meters is available for us and your Local Distributor. We will issue an estimated bill if your meters cannot be read.

Customer Service or Complaints? Please tell us (on 13 36 36) or email us via www.dodo.com/email if you have any concerns about our service. We take your feedback seriously, as it is the best way for us to identify and correct our processes. You also have the right to ask to have your complaint referred to a higher level within our customer service centre.

Ombudsman Service. If you remain unhappy with our resolution of your complaint, you also have the right to refer the complaint to the energy industry ombudsman. Call the Energy and Water Ombudsman of Victoria (EWOV) on 1800 500 509, a free and independent alternative dispute resolution scheme www.ewov.com.au.

More Information. Our Terms & Conditions, Customer Charter and our policies about Privacy, Complaint Handling and our Hardship Program are available on our website, or on request, free of charge.

Contact Us. You can call us on 1300 37 47 57; email us using our online support service at www.dodo.com/email or write to us at PO Box 631 Collins St West, Melbourne, VIC 8007.

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Dodo Power & Gas Payment Options



Direct Debit

Sign up to direct debit via my.dodo.com or call 13DODO



Online

Pay your account online with my.dodo.com.



Pay in person via AusPost

Take this invoice to any Post Office to pay in person.



Pay By Phone on 13dodo (13 36 36)

Call us to pay by credit card *.

*American Express / Diner's Club Surcharge is 2.89% of the transaction.



Telephone & Internet Banking -BPAY®

Make this payment via your online banking or phone banking.

Bill Code: 126326

Ref: 8111082296



Centrepay

Eligible residential customers can pay by Centrepay.



By Mail (Cheque)

Post your payment to:

Dodo Power & Gas. P.O Box 631 Collins St West VIC 8007



Pay in person at any Australia Post outlet

Date paid

Amount paid

Paid at Branch



Dodo Power & Gas Pty Ltd Payment in Person

Please present this account intact with payment at any Australia Post outlet

Due Date:

12/08/2021

Payment Due:

\$ 167.47



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