

Dartmouth CS at WNUT-2020 Task 2: Informative COVID-19 Tweet Classification Using BERT

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Abstract

We describe the systems developed for the WNUT-2020 shared task 2, identification of informative COVID-19 English Tweets. BERT is a highly performant model for Natural Language Processing tasks. We increased BERT's performance in this classification task by fine-tuning BERT and concatenating its embeddings with Tweet-specific features and training a Support Vector Machine (SVM) for classification (henceforth called BERT+). We compared its performance to a suite of machine learning models. We used a Twitter specific data cleaning pipeline and word-level TF-IDF to extract features for the non-BERT models. BERT+ was the top performing model with an F1-score of 0.8713.

1 Introduction

In an effort to aid automated the development of COVID-19 related monitoring systems, the WNUT-2020 shared task 2: Identification of informative COVID-19 English Tweets tasked participants with developing systems to automatically classify Tweets as INFORMATIVE or UNINFORMATIVE. The WNUT task organizers have constructed and provided a data set of 10,000 Tweets related to Covid-19 for this task. (Nguyen et al., 2020b).

For this language processing task, we used Google's Bidirectional Encoder Representations from Transformers (BERT) to achieve performant results. BERT uses the now ubiquitous Transformer neural network architecture as explained in depth in the article, "Attention is All You Need," (Vaswani et al., 2017) and garnered acclaim for obtaining new state-of-the-art results on eleven natural language processing tasks, including pushing the GLUE score to 80.5%. (Devlin et al., 2019)

To optimize BERT for this task, we fine-tuned the BERT-large-uncased pretrained language model on the WNUT-2020 shared task 2

data set. We then further improved performance by concatenating the fine-tuned BERT embedding vectors with Tweet-specific features and using a Support Vector Machine (SVM) for classification (BERT+).

To benchmark the performance of the BERT+ model, we compared its performance to five traditional classifiers. We also developed a preprocessing pipeline for data cleaning and used Text Frequency Inverse Document Frequency (TF-IDF) to extract features for the traditional classifiers.

1.1 Pretrained BERT model

We used the BERT-large-uncased pretrained language model. This BERT model contains an encoder with 24 Transformer blocks, 16 self-attention heads, with the hidden size of 1024.

BERT generates its pretrained word and sentence level embeddings by using two objectives: Masked Language Modeling (MLM) and Next Sentence Prediction (NSP).

During pretraining, BERT utilizes MLM by first selecting 15% of the inputted tokens for potential masking. Out of this 15%, 80% are replaced with the [MASK] Token, 10% are replaced by a randomly selected word, and the remaining 10% are not manipulated. The MLM Objective is a cross-entropy loss on predicting the masked tokens.

BERT also uses NSP in its pretraining. The NSP objective is a binary classification loss for predicting if two sequences follow each other. NSP uses an equal proportion of consecutive sentences for the text corpus as positive examples and randomly paired sentences as negative examples. (Liu et al., 2020)

The "BERT for sequence classification" model utilizes the special [CLS] classifier token as the first token in every sequence. This token contains the classification embedding of the sequence. BERT uses the final hidden state of the [CLS] to-

ken as the aggregated sequence representation for classification tasks. (Devlin et al., 2019)

2 Data

The data set provided consists of 10,000 English Tweets related to COVID-19. Each Tweet is labeled either `INFORMATIVE` or `UNINFORMATIVE`. The Tweets were annotated by three independent annotators with an inter-annotator agreement score of Fleiss' Kappa at .818. The dataset is partitioned into training, validation, and test sets at a ratio of 7:1:2. The training set contains 3,303 `INFORMATIVE` and 3,697 `UNINFORMATIVE` Tweets. The validation set contains 472 `INFORMATIVE` and 528 `UNINFORMATIVE` Tweets. The unlabeled Test set contains 944 `INFORMATIVE`, 1,056 `UNINFORMATIVE`, and 10,000 unlabeled Tweets as noise.

3 Preprocessing

To clean the raw Tweets we created a data processing pipeline to: 1) remove non-alphanumeric characters, 2) remove stop-words, 3) convert words to their lemmas, and 4) convert words to lower case. We used the Natural Language Toolkit (NLTK) Python package (Bird and Loper, 2004) for these methods.

To handle the unique lexicon of Twitter, we implemented additional preprocessing methods to: 1) remove `@USER` tokens, 2) remove `HTTPURL` tokens, 3) remove the `"#"` character, 4) compress repeated characters, and 5) represent emojis as words.

The data set provided replaced URLs and in-Tweet mentions of other users with the `HTTPURL` and `@USER` tokens respectively. Our data-cleaning pipeline removes these tokens when cleaning the data to avoid the models over-fitting to these tokens that do not reflect their original usage within the Tweet. Similarly, we removed the `#` character from Tweets.

We converted emojis into word tokens so that the models would interpret the emojis as words. When using BERT, this allowed the BERT model to generate word embeddings for these emojis

Tweets occasionally contain repeated characters with the purpose of emphasizing a word. For example, `"yesssss"` instead of `"yes"`. In order to consistently capture this kind of emphasis as a separate feature from the original word, we compressed the repetition of a single character into two

repetitions of that character.

4 Methods

4.1 Traditional ML models

Using the `Sklearn` Python package, we generated two separate feature vectors from the preprocessed Tweets. The first method generated feature vectors based on the raw counts of word level unigrams in each Tweet. The second method used TF-IDF to extract word-level unigrams, bigrams, and trigrams features. TF-IDF is a numerical statistic that captures the frequency of a term against the frequency of the documents it appears in. TF-IDF reduces the weight of common words and increases the weight of less frequent words. (Ramos, 1999)

We used the `Sklearn` to implement five traditional machine learning models using the features described above: Logistic Regression, Multinomial Naïve-Bayes, Decision Tree, Random Forest, and K-Neighbors (Pedregosa et al., 2011), using the default hyper-parameters.

4.2 Fine-tuned BERT model

We first partitioned each Tweet into an array of word tokens. The BERT model requires that each document is the same length, so we padded each array with the embedding 0 so that the length of each entry was 128 tokens. The length of 128 tokens was selected, because the maximum number of words a Tweet could contain within the 255 characters limit is 128 words. We added the `'[SEP]'` token to the end of each array to denote the end of a sequence. Because we used `BERTForSequenceClassification`, we also added the special `'[CLS]'` classifier token to the beginning of the array. (Devlin et al., 2019)

For our fine-tuning optimizer, we utilized the Adam algorithm with weight decay (AdamW) as introduced in "Decoupled Weight Decay Regularization." (Loshchilov and Hutter, 2019) We used the default parameters $\beta_1 = 0.9$, $\beta_2 = 0.999$, and $\epsilon = 1e-8$. We chose a learning weight of $2e-5$ as it offered the lowest training and validation loss when compared to other learning rates between $1e-5$ and $1e-4$. As fine-tuning BERT required extensive computational resources, we used a Google Colab Research notebook for implementation as it allowed for high-RAM GPU processing. This fine-tuning approach follows the original BERT paper. (Devlin et al., 2019)

4.3 Fine-tuned BERT+ model

In an attempt to capture additional differences in the language of INFORMATIVE and UNINFORMATIVE Tweets that would not be observed by BERT, we extracted 1024 dimensional embeddings from the the last, non-softmax layer of our fine-tuned BERT and concatenated those with seven Twitter-specific features. We then trained a SVM classifier on these concatenated feature vectors using Sklearn’s SVM implementation with default hyper-parameters.

The Twitter-specific features for each Tweet were: 1) Count of the following in the Tweet: HTTPURL token, #, @USER token, and emoji 2) word count, 3) syllable count, and 4) a Boolean specifying whether the Tweet contains profanity. To generate some of these features, we used PyPI’s `profanity-check`, `syllables`, and `emojis` packages (<https://pypi.org/>).

5 Results

The results reported in subsections 5.1 and 5.2 were generated using 8-fold cross validation on the combined train and validation data sets.

5.1 Preprocessing experiments

Our best performing combination of data-cleaning methods, called the Optimal Preprocessor (OP), utilized the Twitter lexicon specific methods we created: 1) @USER token removal, 2) HTTPURL token removal, 3) "#" character removal, 4) repeated character compression, and 5) word representation of emojis. The performance of the OP combined with other preprocessing methods can be seen in Table 1.

To compare the performances of the `TfidfVectorizer` and `CountVectorizer` for feature extraction, we used the OP for data cleaning and Logistic Regression model for predictions. The `TfidfVectorizer` consistently outperformed the `CountVectorizer` with the average F1-scores of .8422 and .8279 respectively.

5.2 Traditional ML models

Using data processed through our OP with features extracted with TF-IDF, we achieved the F1-scores seen in Table 2 for our suite of machine learning models. Logistic Regression consistently outperformed the other methods. Table 3 displays selected features with the highest and lowest weights from the Logistic Regression model.

Preprocessing Pipeline	F1-score
Optimal Preprocessor (OP)	.8424
OP with Stop-word removal	.8320
OP with Alpha Numeric filter	.8384
OP with forced lowercase	.8351
OP with word lemma conversion	.8337
No preprocessing of data	.8339

Table 1: Average F1-score from 8-fold cross validation using Logistic Regression model with TF-IDF.

Model/Classifier	F1-score
Logistic Regression	.8422
Multinomial Naïve-Bayes	.8356
Random Forest	.8201
K-Neighbors	.8201
Decision Tree	.7313
Baseline Stratified Dummy	.4723

Table 2: Averaged F1-score across K-fold cross validation (k=8) with TF-IDF.

5.3 BERT models

To generate the results for our BERT models, we fit each BERT model with the train data set and evaluate on the validation data set. The pretrained BERT model yielded a F-1 score of .8312, our fine-tuned BERT model yielded a F-1 score of .8701, and the BERT+ model yielded a further improved F1-score of .8713 (see Table 4).

6 Discussion

6.1 Preprocessing and feature extraction

The method to compress repeated characters in our final data preprocessor might have improved the performance of our model by generating a common word level feature between features that would have been interpreted differently. For example, if one user Tweet, “good,” and another user Tweeted, “goood,” these different words would now represent the same feature.

While stop-word removal and word lemma conversion are commonly in the field of NLP, the presence of the stop words and the complexity of words pre-lemma conversion appeared to help our machine learning models detect stylometric features and improved the performance of our machine learning models.

For feature extraction, TF-IDF outperformed the word count vectorizer. As TF-IDF decreases the weight of terms that occur frequently across all doc-

Feature (n-gram with n=[1,2,3])	weight
cases	5.9113
positive	5.4668
deaths	4.9618
died	4.7764
confirmed	4.5300
tested	4.5110
in	3.9934
positive for	3.7167
has	3.6581
tested positive	3.4429

Table 3: Top 10 Features with weights of the greatest magnitude from the highest performing model (Logistic Regression).

BERT Model	F1-Score
Fine-tuned BERT+	.8713
Fine-tuned BERT	.8701
Pre-trained BERT	.8312

Table 4: BERT models trained on the train data set and evaluated on the validation data set.

uments and increases the weight of less common terms, (Ramos, 1999) it is unsurprising that it outperforms the simple word count feature extraction.

6.2 Traditional ML models

With optimized data cleaning and feature extraction, our highest performing traditional models outperformed the base pretrained BERT model. This high performance demonstrates the efficacy of fine tuning the preprocessing steps to achieve competitive performances with these models.

The features in Table 3 depict the features that strongly impact the classification of Tweets in the Logistic Regression model. Based on the description from the WNUT-2020 shared task 2 description of INFORMATIVE Tweets as Tweets that, “provide information about recovered, suspected, confirmed and death cases as well as location or travel history of the cases,” (Nguyen et al., 2020b) it is unsurprising that word-level features concerning cases, test results, and deaths have large weights.

6.3 BERT

Somewhat surprisingly the pre-trained BERT model was outperformed by our logistic regression model for this task. This shows that even for large-scale pre-trained language models such as BERT, task-specific fine-tuning is of utmost importance.

Though both the fine-tuned BERT and BERT+ models both outperformed the logistic regression model, the difference in performance was not large. (around 3% boost in performance when using the BERT+ model compared to the logistic regression). We believe this is because BERT is not ideal for classifying noisy Twitter data as it has been trained on well-formed English sentences. This is why several Twitter-specific models have been proposed to deal with noisy Twitter data (Vosoughi et al., 2016; Nguyen et al., 2020a).

7 Conclusion & Future Work

In this paper, we have described multiple techniques for automatically identifying and classifying informative COVID-19 Tweets. We have demonstrated the applicability of Logistic Regression with an optimized data cleaning pipeline and TF-IDF for feature extraction for the task of Tweet classification. We have also displayed the higher performance of the BERT+ model. Automated classification of real time data feeds will be important as the COVID-19 pandemic continues to impact the world around us.

For future work, we would like to pre-train a BERT model on a large corpus of Tweets as Twitter’s lexicon and grammatical styling differ from normal usage of the English language. We also want to compare the performance of our fine-tuned BERT model to the performances of other state-of-the-art, pretrained NLP models such as fast.ai’s ULMFIT (Howard and Ruder, 2018) and OpenAI’s GPT2 (Radford et al., 2018) on this task. We would also like to train a Convolutional Neural Network for Tweet classification. Moreover, as (Kim, 2014) has demonstrated, Convolutional Neural Network (CNN) trained on top of pre-trained word vectors can achieve state-of-the-art performance for sequence classification. We would like to develop a similar method of utilizing a CNN for the task of Tweet classification.

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