NOAL TESSMAN

Salt Lake City, Utah   801-647-3561   Noal900@gmail.com

A motivated, hard-working individual seeking a part/full-time job where I can display my ability to adapt and work with people to create a work environment that is energetic, efficient, and profitable. I have knowledge and certifications in multiple areas of IT and computer science. Recently I changed my degree that I am pursuing from a Computer Science Degree to a double major in both Atmospheric Science and Computer Science. I am extremely determined to show my IT and coding skills to eventually improve modern standards of climate modeling and weather prediction.

WORK EXPERIENCE

Technical Support

01/2019 to 05/2020
eReplacementParts
Midvale, Utah

Utilized problem solving skills and experience in Office 365, Active Directory, Hardware Repair, Software, and Security to assist an office and warehouse setting. Used python and powershell scripts to maintain automation of warehouse computers and projects. Helped find and debug PHP bugs that occurred. Maintained Userbases for O365 and Active Directory. Maintained linux based and microsoft servers. Migrated and created solutions for data problems which occured. Managed the upgrading of many computers from Windows 7 to Windows 10 using powershell scripts. Maintained a ticketing system used for users to report problems with hardware and software.

Technical Support

07/2017 to 05/2018
Utah Schools for the Deaf and Blind
Salt Lake City, Utah

Maintained active directory and computer support for teachers for Utah Schools for the Deaf and Blind schools and teachers across a 50 mile radius.

Asset Manager

08/2019 to 01/2020
Camp4 Collective
Salt Lake City, Utah

Used skills in windows/MacOS, networking, and software to manage a media server migration of important video files. Managed day-to-day offloads and organization of video files from videographers returning from shoots.

Technical Support Engineer

05/2020 to 09/2020
Instructure
Salt Lake City, Utah

Used skills in software and the Canvas Rest API to help with 40+ tickets a day helping customers ranging from school admins to students with various issues with the canvas product.

Maintained 95% positive reviews from customers. Helped with SIS systems and syncs.

SKILLS

Javascript - 3 years

React - 2 years

HTML - 5 years

CSS - 5 years

Adobe Suite - 7 years

Linux - 6 years

Techinical Support - 3 years

Computer Hardware Repair - 3 years

EDUCATION

East High School
High school or equivalent
Salt Lake City, Utah
09/2010 to 06/2014

V School
Other
Full-Stack Javascript Certificate (MERN)
Salt Lake City, Utah
05/2018 to 08/2018

Salt Lake Community College

Associate

Computer Science/Meteorology

Salt Lake City, Utah