

Software Requirements Specification Template

Software Engineering

The following annotated template shall be used to complete the Software Requirements Specification (SRS) assignment.

Template Usage:

Text contained within angle brackets ('<', '>') shall be replaced by your project-specific information and/or details. For example, <Project Name> will be replaced with either 'Smart Home' or 'Sensor Network'.

Italicized text is included to briefly annotate the purpose of each section within this template. This text should not appear in the final version of your submitted SRS.

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Theater Ticketing

Software Requirements Specification

Version 1

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Group 15

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2/15/24	Version 1	Anna, Aidan, and Noam	First Revision of the SRS Document

Document Approval

The following Software Requirements Specification has been accepted and approved by the following:

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1. Introduction

1.1 Purpose

The purpose of the SRS is to explain the software application that is being developed and the different requirements and constraints that are to be built within the mobile movie ticketing app.

1.2 Scope

Theater Ticketing will be an app software that will be sold to different theater companies. This software will allow these companies to input their databases into our software, in which they provide their theaters in a given area, and all the information relevant to that theater. Our users will be able to use this software to locate the nearest theater of that brand, and book tickets for a movie of their choice with multiple amenities, such as pre-reserved concessions, outside food vouchers, and other features that make our application better than our competitors.

1.3 Definitions, Acronyms, and Abbreviations

User - A person who will be operating the application. This includes the person on the consumer end as well as the employees and administrators that will be servicing the application

Database - The storing and management system that will need to be maintained and added to by the purchasing business.

1.4 References

1. IEEE Recommended Practice for Software Requirements Specifications, 20 October 1998, Software Engineering Standards Committee
2. E-Store Project Software Requirements Specification Version <4.0>, 15 April 2007, Marvel Electronics and Home Entertainment

1.5 Overview

The rest of this document provides insight into how the application will function including its many benefits. This application will provide an innovative and improved movie theater experience. The next section will include constraints and detailed functions as well as hardware and software requirements necessary for the user.

2. General Description

2.1 Product Perspective

This software system provides Theater Ticketing along with other services to enhance the movie watching experience. It will be an application that has compatibility with both the Apple and Android Operating Systems.

2.2 Product Functions

This application will allow you to purchase a theater ticket with features that include scheduling concessions pickup and allowing purchase of vouchers to bring outside food into the theater. After any purchase on our application, the user will receive a confirmation email which includes their receipt and the QR codes to their tickets and vouchers. The application will also include every theater that is owned by the company in the area of the user, and provide ratings for each theater along with the distance the theater is from the user's location/zip code.

Internet connection will be required to use the application, but after purchasing tickets users will have the ability to enter tickets and vouchers into their Apple / Google wallet, letting users avoid needing internet connection thereafter. Users will also need a digital form of payment that aligns with the ones allowed on the website. These will include Debit and Credit cards, bank account, Venmo, PayPal, Apple Pay, Google Pay, or Cryptocurrency. The user will also be required to enter an existing email address when making an account, so that after any purchase on our application, the user can receive a confirmation email which includes their receipt and the QR codes to their tickets and vouchers.

2.3 User Characteristics

This product is meant for general public use and is to be simple enough for users aged 13 and above to use. Users wishing to use the application need a basic knowledge of English or Spanish. Because our product will be built for Apple and Android products, the user is required to own a device that is compatible with these systems and has a stable connection to the internet. Other devices like Nokia will not be compatible with our application.

2.4 General Constraints

The constraints the developers will face is implementation of our applications compatible for both Apple and Android products. The application is created using JavaScript to allow for easy implementation. This product is meant for use in the United States, posing a constraint for developers in the regions to be implemented. This constraint must be created to avoid payment troubles along with language barriers for the user. This application will have a life cycle of 6 months posing a time constraint on the development and engineering teams. The stakeholders are looking for this application to be done by the end of the year, making 6 months the perfect amount of time for revisions. The application will also be using a security API to promise safe transactions. The database that will be used to store the saved payment methods, will have to have additional securities to resist security breaches. The first iteration of the program should allow for a strain of 5,000 users at a time, to allow for quick and speedy processing for users.

2.5 Assumptions and Dependencies

An assumption made is that JavaScript will be implementable on both Apple and Android's operating systems. We have also made the assumption that our beginning clientele will be under 5,000 at any point, and the application is capable of handling this many users at once. We have also assumed that we will be giving the brands that buy our software administrative permissions, so they can implement their own databases whenever necessary.

This application will depend on internet availability and secure databases to store payment information of users. The application will also need the user to share their location or zip code, and trust their payment information in a secure and safe payment system.

3. Specific Requirements

3.1 External Interface Requirements

3.1.1 User Interfaces

Our application will implement a GUI to give the user many different options and abilities to allow filtering and specific option selection. The users and administrators will have no access to API, however will have a different option of GUI depending on their given role.

3.1.2 Hardware Interfaces

The system will allow for compatibility and access for Apple and Android products. The application will be stored on the hard drive of the user's device(either the solid-state drive or hard disk drive).

3.1.3 Software Interfaces

The application will only be compatible on the Apple and Android operating systems. The database will be exported/imported to and from Microsoft Excel. This will be the primary system used for the database administrator for management. The excel document as well as the database will communicate to make sure all data is accurate and up to date.

3.1.4 Communications Interfaces

The application will be dealing with bank accounts and different payment methods. Because of this, the application will communicate with the internet through Hypertext Transfer Protocol, to ensure a secure protocol.

3.2 Functional Requirements

3.2.1 Online Ticket Purchasing and Seat Reservation

3.2.1.1 Introduction

This function is vital in buying tickets and reserving seats in the selected movie theater.

3.2.1.2 Inputs

Inputs include the filtering of movie theaters by things like location, ratings, and brand. Furthermore, movies are filtered by genre, length, and ratings. After selecting a movie, users will

need to input the type of ticket they will be purchasing(child, adult, senior), the quantity, and the location of the seat(s).

3.2.1.3 Processing

The system will process reservation by inputting the selection into the database and making this selection invalid for any future users. This will also input the given data to the movie theater's system and give them a type of ticket and amount of total tickets bought.

3.2.1.4 Outputs

The user is emailed a QR code that is connected to their account which contains their ticket, as well as given a receipt and proof of payment. Vouchers and any other concessions will also be included in the QR code. These tickets in the email can be transferred to their Apple Wallet or Google Wallet for ease of access for users. The seat is now unavailable to other users.

3.2.1.5 Error Handling

To avoid the error of a double purchase, after selecting seats and continuing to the payment process, the database will temporarily reserve the seat for 5 minutes to not allow another user to attempt to purchase the same seat. The ticket purchasing system for each movie will close 5 minutes after the local screening time has begun to stop potential confusion and error resulting in refunding.

3.2.2 User Login Feature

3.2.2.1 Introduction

As the user opens the app a screen with two options will appear. One of the options will be to log in into an existing account, the other one will be making a new account and signing up for the app.

3.2.2.2 Inputs

If the user has an existing account they will enter their email address and the password if not the app will navigate the user to a new page to make an account. On the new page the app will ask the user to enter personal information such as their name, email address and zip code.

3.2.2.3 Processing

If the user entered their login information correctly it will lead the user to the main page of our application. When the user has finished entering their personal information while making a new account it will keep their information in the system and will navigate them to the purchase ticket process after successfully creating an account.

3.2.2.5 Error Handling

If the app does not recognize the email address or password for an existing account the page will notify the user. The app will not specify which information was inserted incorrectly to promise security. The user will have the ability to reset their password using the email address they used while creating the account.

3.2.3 Safe and Reliable Payment Processing and Transactions

3.2.3.1 Introduction

This function allows the user to provide the application with multiple payment methods, which they can use during checkout.

3.2.3.2 Inputs

Inputs for this feature will include the user selecting a payment method to input, and these payment methods consist of paying by card, bank account, paypal, etc. The user is encouraged to select at least one payment method to provide the application with. If they choose not to do so, during checkout they will need to provide us with information for any of our payment methods.. Whenever the user has selected the things they would like to purchase, they can go to checkout, choose the payment method that they want to use, and pay for the products with that payment method. If the user has any of the payment methods set up beforehand, then they can simply select the payment method and pay directly, otherwise they will need to fill out their information on the spot.

3.2.3.3 Processing

Our system will take the inputs and store the payment information in a secure database, if the user decides to save the payment method on our application. If they choose to do a one-time payment, their information will not be saved, and just be used for the one-time transaction.

3.2.3.4 Outputs

When the user saves a payment method onto our application, they will receive an email that asks them to verify they have added this payment method, and once verified the payment method will be secured in the application's database. Whenever they use a payment method, whether it is for a one time payment or a pre-saved method, they will also receive a confirmation email with their receipt and confirmation their transaction went through.

3.2.3.5 Error Handling

If the user provides inaccurate payment information, the screen will reload and erase all information, for security purposes. If the user attempts to connect a specific payment method more than 5 times and is unsuccessful, they will be locked out of the payment system for 15 minutes, and then they can attempt to connect it again.

3.2.4 Easy to Schedule Concession Pickup

3.2.5 Ability to Buy Outside Food/Concession Vouchers

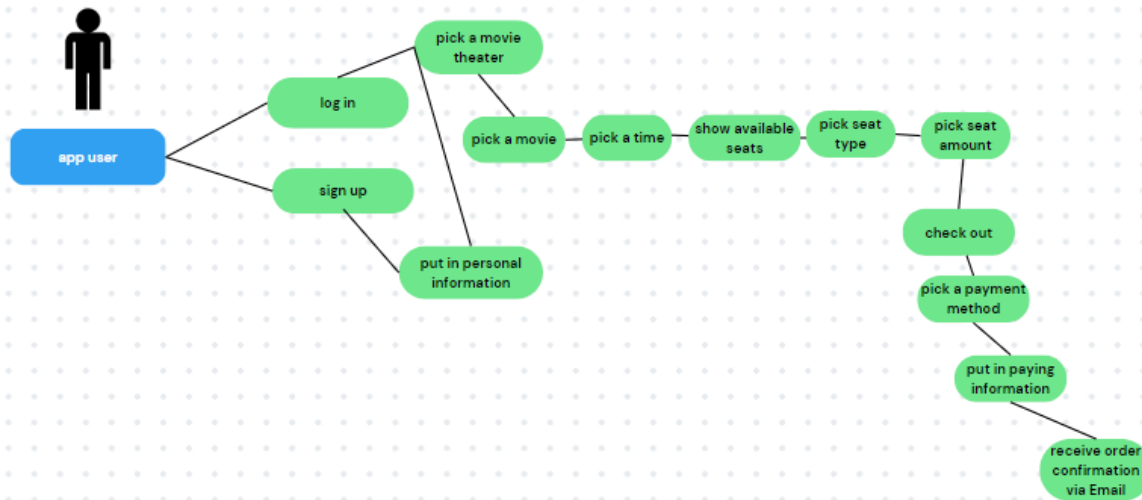
3.2.6 English and Spanish Localization

3.2.7 Allow our Customers Administrator Permissions

3.2.8 Easy to Use User Location Sharing

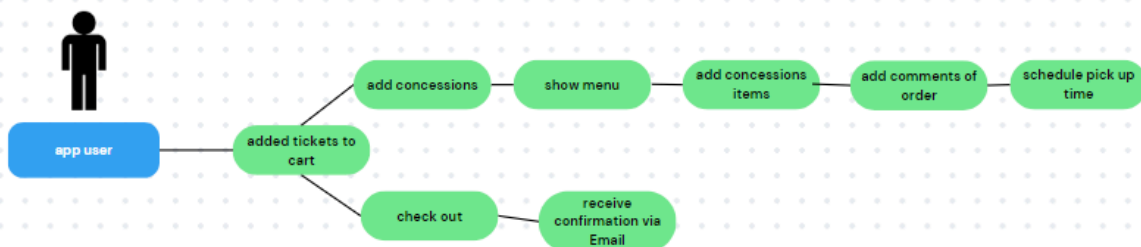
3.3 Use Cases

Purchasing a Ticket



3.3.2 Use Case #2

Scheduling Concession



...

3.4 Classes / Objects

3.4.1 Movie Ticket

3.4.1.1 Attributes

Attributes for the movie ticket will include ticket type (child, adult, senior), seat number, the ticket holder's name, the movie showing, theater number.

3.4.1.2 Functions

There will be a QR code on the ticket, for the theater staff to scan which allows the user to enter the theater. Also allows the user to locate their theater, and the seat number.

3.4.2 Food Voucher

3.4.2.1 Attributes

The food voucher will include a QR code that is scannable when the customer walks into the theater. Will also include the movie this is purchased for.

3.4.2.2 Functions

The QR code will be scanned on the way into the theater, and allows the customer to bring outside food into the theater.

3.4.3 User Login

3.4.3.1 Attributes

The user login will consist of their first and last name, email address, their password, phone number, and age (to confirm they are 13 or older), and 3 security questions.

3.4.3.2 Functions

This information will be stored in a secure database, and only accessible to the user if they request it. Access to information will require the user to enter their password and answer 2/3 of their security questions correctly.

3.5 Non-Functional Requirements

3.5.1 Performance

This application will be adequately optimized to support wait times for users on stable internet connection to be under 5 seconds. For further information about how "adequate" the internet will be known, refer to definitions in Section 1.3. Because payment processing will be used, the application will aim to limit processing time to under 5 seconds. This performance aim is also codependent on the banking companies systems as well.

3.5.2 Reliability

As stated before, the first iterations of the application will be able to handle 5000 concurrent users at any moment. This reliability includes scrolling through queries, as well as during the payment processing. This application also aims to limit maintenance to once every 2 months, with a guarantee of downtime that is limited to 2 hours.

3.5.3 Availability

The system will be stored on multiple servers making downtime as minimal of a threat as possible, as one server closing down will only cause for less users at a concurrent time. The other servers will take on the users from the down server until maintenance is completed.

3.5.4 Security

Users will be given the option to save their payment method. To protect this from data breaches and hackers, sensitive data will be sent to a database center and disconnected from the online database. If the user fails to correctly input payment information more than 5 times, they will be locked out of the payment page for 10 minutes, and they can try again afterwards. Once the application detects an active user that has previously saved sensitive data, it will call back the payment method for temporary use until the user is inactive once again. (Other security measures include stopping hackers from achieving ADMIN status and manipulating website properties.)

3.5.5 Maintainability

Our development team will be maintaining the application for the first 3 months after the developmental life-cycle. In this process the code will be optimized and further improved. One key point in the maintainability of the software is the use of roles and permissions. Base employee's will be given the employee role while Administration as defined by the company of use will be given. Staff with the administration role will have access to advanced permissions like (add)

3.5.6 Portability

The application is to be implemented and usable on Android and Apple products. Developers will not be keeping portability in mind during the development process and instead focus on the optimization of use on the two operating systems to be sustained. This heavily limits the client base and portability, however was asked for by the stakeholders.

3.6 Inverse Requirements

The application won't work on operating systems that are not Apple or Android. The app also does not ask for verification of age. The application does not have communication interfaces that allow for printing. Our application does not set a limit for how much outside food can be brought in using the app's outside food voucher.

3.7 Design Constraints

The constraints of our design and application are that it will only work on Apple and Android operating systems. It will be developed using javascript, and there are no memory requirements. It needs a stable internet connection to be used, and the user should be able to use the application with ease, so nothing should be too complicated to understand. The design should be kept as simple as possible and include comments occasionally throughout for future improvements and debugging.

3.8 Logical Database Requirements

Will a database be used? If so, what logical requirements exist for data formats, storage capabilities, data retention, data integrity, etc.

3.9 Other Requirements

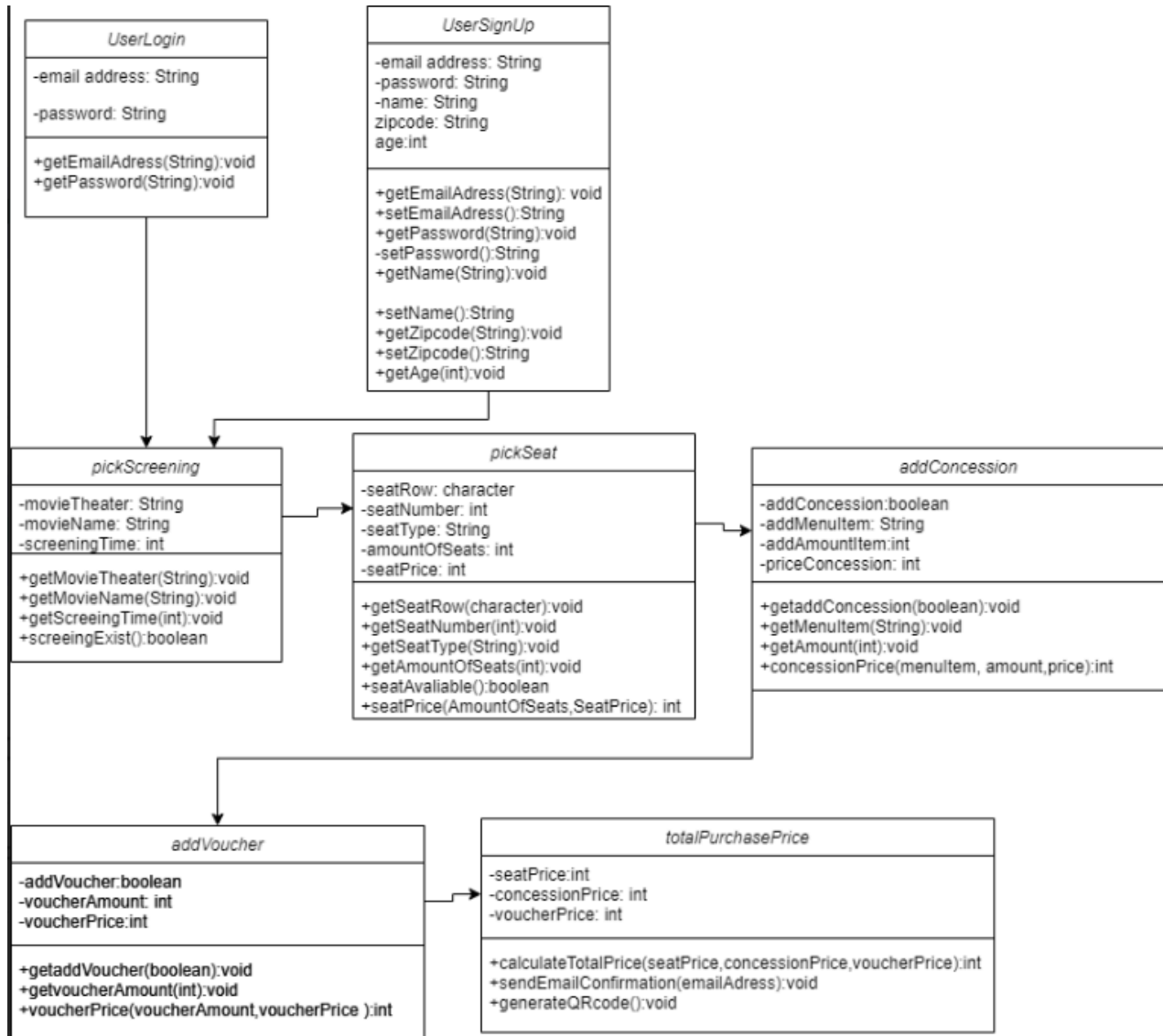
Catchall section for any additional requirements.

4. Analysis Models

4.1 Sequence Diagrams

UML Diagram:

Theater Ticketing

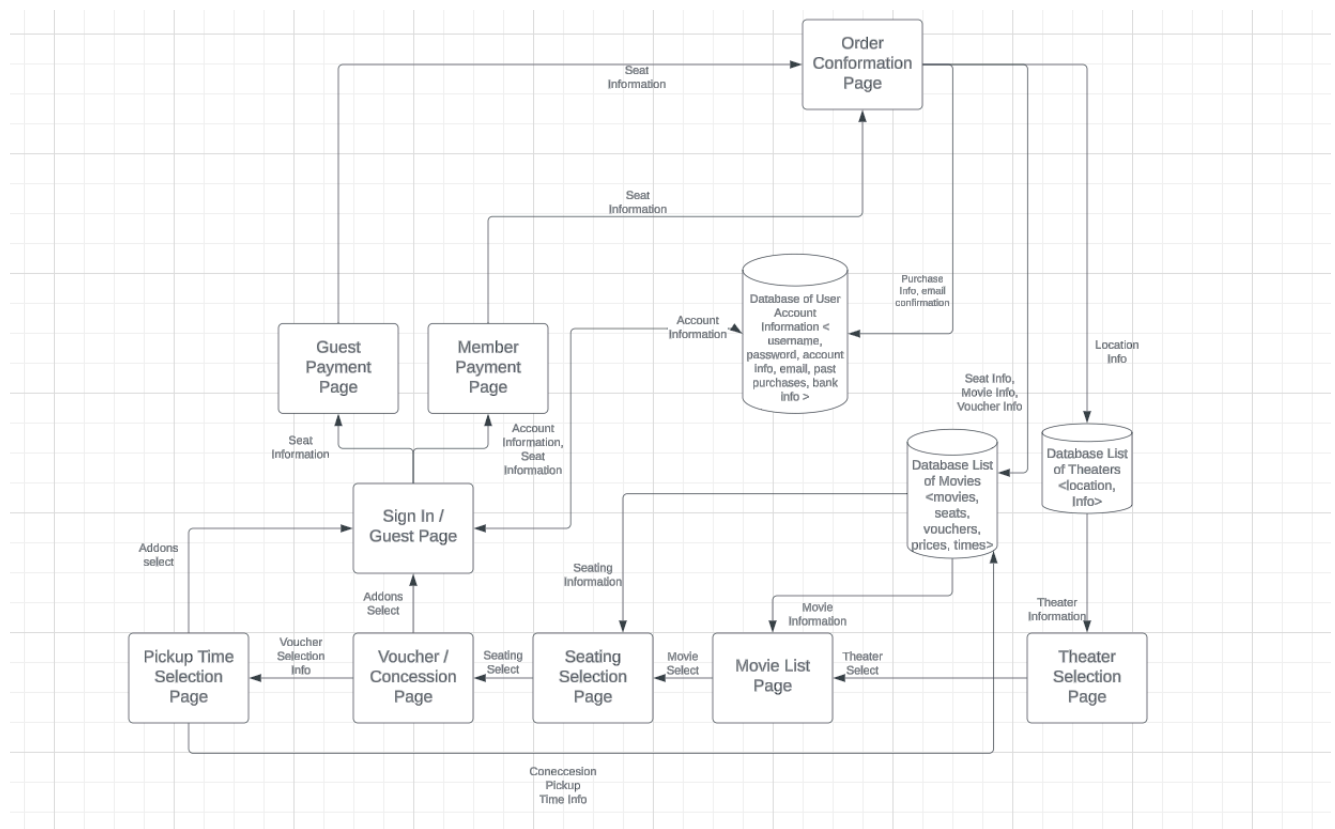


The UML diagram above describes the classes that are needed to perform various functionalities. The userLogin class represents the user credentials as String data type. If the user does not have an account the userSignUp class will be implemented. This class gets data such as email address, name, zip code , age and password as strings and ints data type and sets the information in the database while creating an account. Once a user created an account or logged in they are able to purchase a movie ticket. To purchase a ticket the pickScreening class will be implemented along with pickSeat. pickScreening allows the user to pick a movie theater, movie and screening time. This class gets the data from the user and checks if the user preferred screening exists and available. Next the user gets to choose their seat, seat type and the amounts of seats using the pickSeat class. To check if the seat is available boolean expression will be implemented if available expression will return true if not will return false. This class also calculates the cost of the tickets based on the variables in the class. Our application allows the user to schedule

Theater Ticketing

concession pickup which will be implemented using the addConcession class. When the user wants to add a concession and schedule ahead the method addConcession will return true otherwise it will return false. This class includes menu items that are represented by string, amount of concession represented by int, price of each item represented by int and the total price that will be calculated using the concessionPrice() which will return an int. The user can also add a voucher that will allow the user to bring outside food to the theater. The addVoucher class will return true if the user is adding a voucher, false if not. The class will add the amount of vouchers and will calculate the total price. The last class to get implemented is the totalPurchase class that will add up the prices of each item such as ticket, concession and voucher and will receive the price of each item from the classes listed above. This class will also send an email confirmation to the user along with making a QR code the user can use at the theater.

4.2 Data Flow Diagrams (DFD)



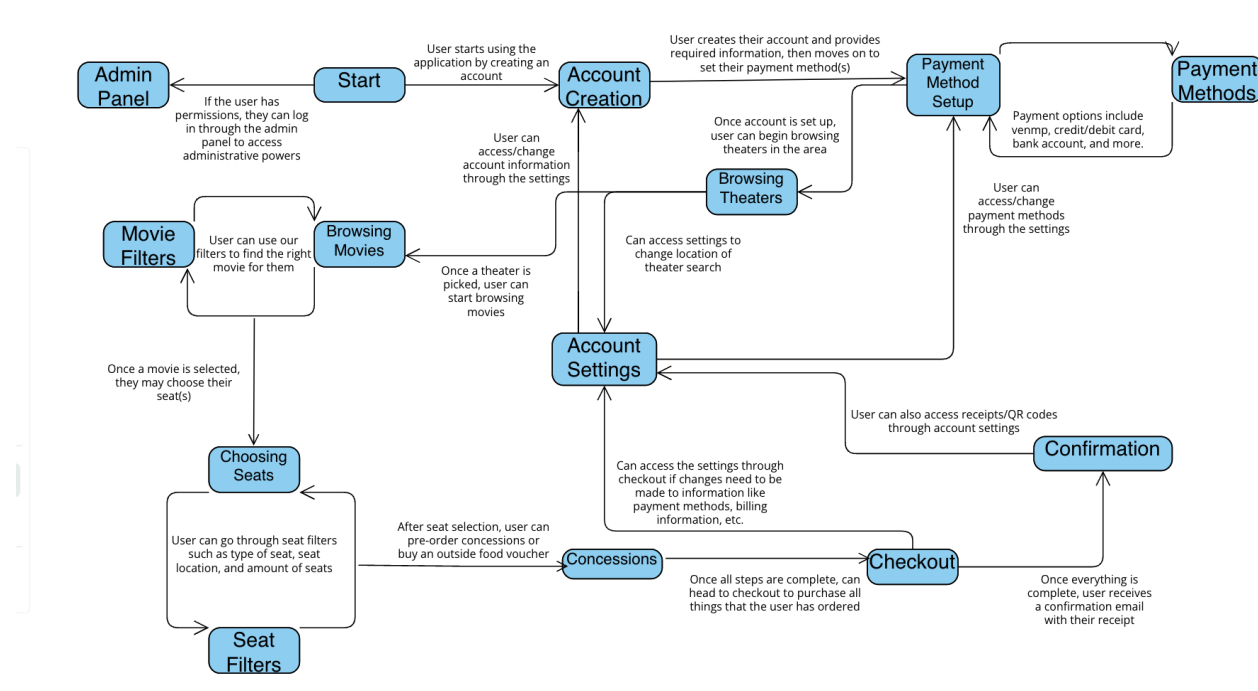
Shareable Link for Better View:

https://lucid.app/lucidchart/778638fd-7a71-4345-95fe-313fc1ce61b7/edit?viewport_loc=-1290%2C-354%2C2377%2C1116%2C0_0&invitationId=inv_9096052a-147a-47e0-abc0-7f4410345808

The Software Architecture diagram shows the databases that will be connected, as well as how each page and information between each page will connect. The home page is a theater selection page, pulling data from the list of theaters. This then connects to the movie list after a theater is selected. The movie list page pulls data from the list of movies being shown, as well as other

necessary information. After a movie is selected a seat selection page is shown and the list of movies database is once again accessed giving seat information. After seating selection, the user is prompted to select concession purchases as well as vouchers for food, a crucial part of our design. If no concessions are selected, the user is taken to the sign in / guest page, if concessions are selected, a pickup time page is displayed. After choosing guest or signing in through access to the account information database, users are prompted with the payment page of their previous selection. The payment is then confirmed with an automatic email sent to users, and the order data is sent to the list of theaters database, list of movies database, and account information database to update.

4.3 State-Transition Diagrams (STD)



This diagram details the steps users can take to go through our app, and use it properly. It highlights the details of every step, and how to get to that step. Some steps have multiple features, like when browsing a movie you can filter it through many filters, or when selecting a seat you can filter the types of seats of the seat amounts. The blue boxes in this diagram represent the stages that the user can go through, and the arrows represent the transitions from one state to another.

5. Change Management Process

Identify and describe the process that will be used to update the SRS, as needed, when project scope or requirements change. Who can submit changes and by what means, and how will these changes be approved.

A. Appendices

Appendices may be used to provide additional (and hopefully helpful) information. If present, the SRS should explicitly state whether the information contained within an appendix is to be considered as a part of the SRS's overall set of requirements.

Example Appendices could include (initial) conceptual documents for the software project, marketing materials, minutes of meetings with the customer(s), etc.

A.1 Appendix 1

A.2 Appendix 2