ADDISON TRAN

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PROFESSIONAL SUMMARY

Site Reliability Engineer with 4 years of experience building and maintaining highly available systems. Specialized in observability, incident response, and automation. Strong background in Kubernetes orchestration, monitoring stack design, and performance optimization. Passionate about improving system reliability through SRE best practices and SLO-driven development.

EDUCATION

B.Sc. in Software Engineering

Ben-Gurion University of the Negev

2016 - 2020

PROFESSIONAL CERTIFICATIONS

AWS Certified Cloud Practitioner

2023

PROFESSIONAL EXPERIENCE

Site Reliability Engineer

Company 330, Haifa

2022 - Present

- Manage production Kubernetes clusters serving 50M+ requests daily
- Reduced incident MTTR by 60% through improved monitoring and automated remediation
- Designed and implemented observability stack using Prometheus, Grafana, and Loki

- Created SLO framework and error budget policies for 15+ services

- Led post-mortem process and drove reliability improvements

- Built CI/CD pipelines integrating automated testing and progressive deployment

DevOps Engineer

Company 417, Be'er Sheva

2020 - 2022

- Deployed and maintained AWS infrastructure using Terraform

- Migrated applications from EC2 to containerized Kubernetes environment

- Implemented centralized logging with ELK stack

- Automated deployment processes reducing release time by 70%

TECHNICAL COMPETENCIES

• CircleCI	• Groovy
• GitHub Actions	• Ansible
• Pulumi	• Prometheus
• ELK Stack	• AWS (EKS, CloudWatch)
• Terraform	• Kubernetes
• Docker	• Grafana

LANGUAGES

Hebrew (Native), English (Native), Arabic (Native)