

ALESSANDRA PONCE

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PROFESSIONAL SUMMARY

Network Engineer with 4 years of experience in enterprise networking, seeking to expand into cloud infrastructure and DevOps. Strong foundation in networking protocols, security, and troubleshooting. Recently completed Cisco and AWS certifications. Interested in infrastructure automation and cloud networking.

EDUCATION

Practical Engineer - Telecommunications

Jerusalem College of Technology

2017 - 2019

PROFESSIONAL CERTIFICATIONS

Certified Kubernetes Application Developer (CKAD)

2022

AWS Certified SysOps Administrator

2021

PROFESSIONAL EXPERIENCE

Network Engineer

Company 331, Jerusalem

2020 - Present

- Manage and maintain enterprise network infrastructure for 500+ users
- Configure and troubleshoot Cisco routers, switches, and firewalls
- Implement VLANs, VPNs, and network security policies
- Monitor network performance and resolve connectivity issues

- Document network topology and configuration procedures
- Participate in on-call rotation for network incidents

Junior Network Technician

Company 417, Ra'anana

2019 - 2020

- Installed and configured customer network equipment
- Troubleshoot connectivity issues for residential and business customers
- Maintained fiber optic and copper cable infrastructure

TECHNICAL COMPETENCIES

- VLANs
- Python (basic)
- Cloud Monitoring
- CloudWatch
- AKS
- Firewalls
- Linux
- ECS
- Networking (TCP/IP, BGP, OSPF)
- VPN
- Cisco (IOS, NX-OS)

LANGUAGES

Hebrew (Native), English (Fluent), Arabic (Native)