

MARC

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Objectives

- Professional growth through experience in I.T. in order hone my skills in software and hardware;
- To exercise and develop my skills as a teacher and business communicator;
- To create strong positive customer experiences and to translate them into sales;
- To resolve novel and challenging technical issues;
- To be part of an engaged team that strives for constant improvement.

Personal Information

Languages

- Perfectly Bilingual (English/French)

Hobbies

- Client/Server-side full-stack web development: JavaScript, JQuery, HTML5, CSS, Node.js, MySQL, JSON, AngularJS;
- Programming: C, C++, Java and some PHP;
- Linux: Raspberry Pi as a MCU and server

Strengths

- Natural sales skills: energetic, charismatic and verbose;
- Communication: teaching, motivating, adapting and building trust;
- Leadership/team-building qualities and ideologies;
- Versed in accounting, taxation, marketing and management practices.

Experience

Temporary Position: uBreakiFix Bonaventure, Montreal

Jan – Mar 2017

Technician/Marketing Assistant – Diagnostics and repairs of cellphones, computers and other electronics. Responsible for creating and maintaining positive customer experiences.

CrossFit Mansfield Athletic Club Downtown, Montreal

2016 – Present

CrossFit Mansfield Athletic Club Dix30 Brossard, QC

2015 –2016

CrossFit Instructor – Responsible for teaching, leading, motivating and coaching a class of up to 16 student/athletes. Requires developed communication & awareness of customer experience.

The Fairmont, Queen Elizabeth Montreal, QC

2006 - Present

Laundry Attendant – Responsible for the efficient utilization of industrial machines, identifying problems and resolving them.

Washer– Loading and running multiple industrial washing machines as well as basic debugging and soap formula management (Ecolab Systems)

Team Lead – Managing the laundry staff, external demands as well as being the fallback reference regarding any equipment failures.

Club de Ski Okpik, Brossard-Owl's Head

2003

Snowboarding instructor - Charged with the safety and instruction of students

Petro Canada Brossard, QC

2005- 2007

Cashier, Store Management, customer service

Super Gaz Delson, QC

2005

Attendant, Customer Service

Education and Certification

Mcgill University Business Management

2016

Concordia University Electrical Engineering

2007 - 2011

Champlain College, St-Lambert DEC Pure and Applied Sciences

2005 - 2007

Centennial Regional High School Greenfield Park

2000 - 2005

References – Available On Request