



NodeDen

IT Repair ja Refurbishment

General Disclaimer

NodeDen provides repair and refurbishment services based on customer-provided information and diagnostics. All work is performed with the utmost care and confidentiality. However, due to the nature of electronic repairs, we cannot guarantee recovery of all data or full restoration in all cases.

Data and Privacy

Clients are advised to back up all data before submitting a device for repair. NodeDen is not responsible for data loss during diagnostics or repairs. Devices are handled securely, and access is limited to authorized personnel. Passwords should be provided only when absolutely necessary and with explicit consent.

Liability

While all care is taken in handling and repairing client devices, NodeDen shall not be held liable for incidental damage, further malfunction, or issues arising from prior tampering or damage not disclosed by the client. Clients accept this as part of our terms when submitting a device.

Terms of Service

Work is typically done during evenings and weekends. Device handoff is arranged by appointment. Clients will be notified of progress through our status update system or by direct contact. Uncollected devices after 60 days may be recycled or used for parts at NodeDen's discretion.

Bills and Billing

NodeDen provides services as a private individual freelancer and is not a VAT payer.

NodeDen can issue electronic invoices through Arved.ee. By agreeing to our services, you acknowledge and accept the following billing terms:

- Invoices are sent digitally via email after the service is completed or upon delivery of goods.
- Payment is due within 7 calendar days unless otherwise agreed.
- Accepted payment methods are bank transfer (SEPA) and cash; payment details will be included in the invoice or provided on request.
- Late payments may incur a reminder fee of €5 and/or statutory interest, as permitted by Estonian law.

Note: As a non-VAT payer, NodeDen does not charge VAT on invoices. Companies that are VAT-registered should handle any applicable VAT according to Estonian law.

NodeDen

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