



# NodeDen

IT Repair ja Refurbishment

## Data and Privacy

Clients are advised to back up all data before submitting a device for repair. NodeDen is not responsible for data loss during diagnostics or repairs. Devices are handled securely, and access is limited to authorized personnel. Passwords should be provided only when absolutely necessary and with explicit consent.

### Privacy & Data Agreement

We respect your privacy and only collect the minimum information needed to provide our services.

#### What data we collect:

- **Booking form:** email address, device/service details, and optionally preferred time.
- **Additional details:** if you contact us directly (by phone, email, or in person), we may add your name and phone number to your booking in our internal system to help us communicate with you.

#### Cookies:

Our website uses only essential cookies required for proper functionality.

#### How we use your data:

- To confirm and manage your booking.
- To communicate with you about your service.
- To comply with legal obligations (e.g., invoices).

#### How long we keep it:

Booking-related information is kept for as long as necessary to provide the service and meet accounting/legal requirements.

## **Your rights:**

You can request access, correction, or deletion of your data by contacting us at [info@nodeden.ee](mailto:info@nodeden.ee).

We do not use your data for marketing purposes, to send newsletters, or share it with third parties.

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