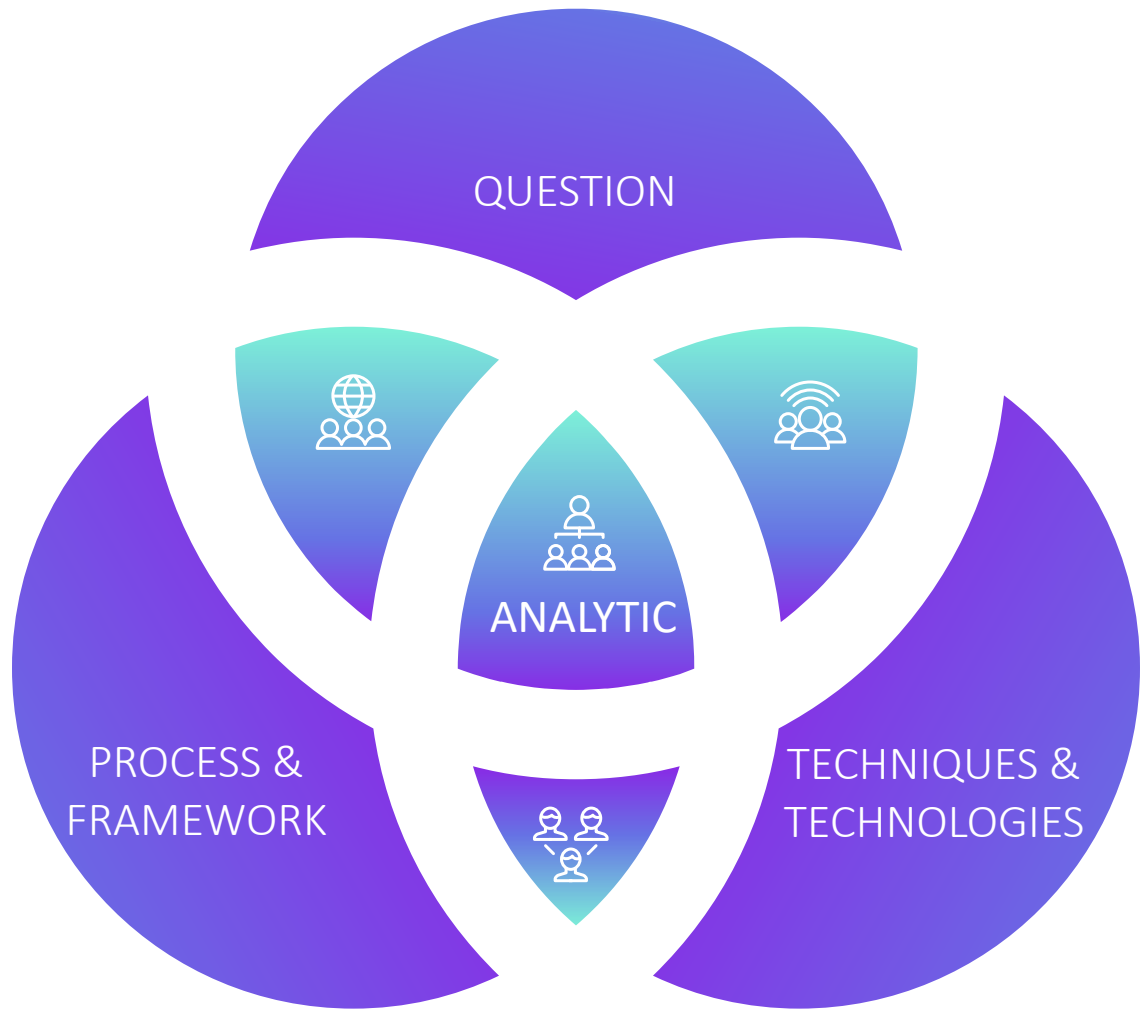




DATA ANALYTIC

ITX3002 CSX2001 INTRODUCTION TO
INFORMATION TECHNOLOGY



Data Analytic

A framework of finding a general or business solution from the data



Understand the data

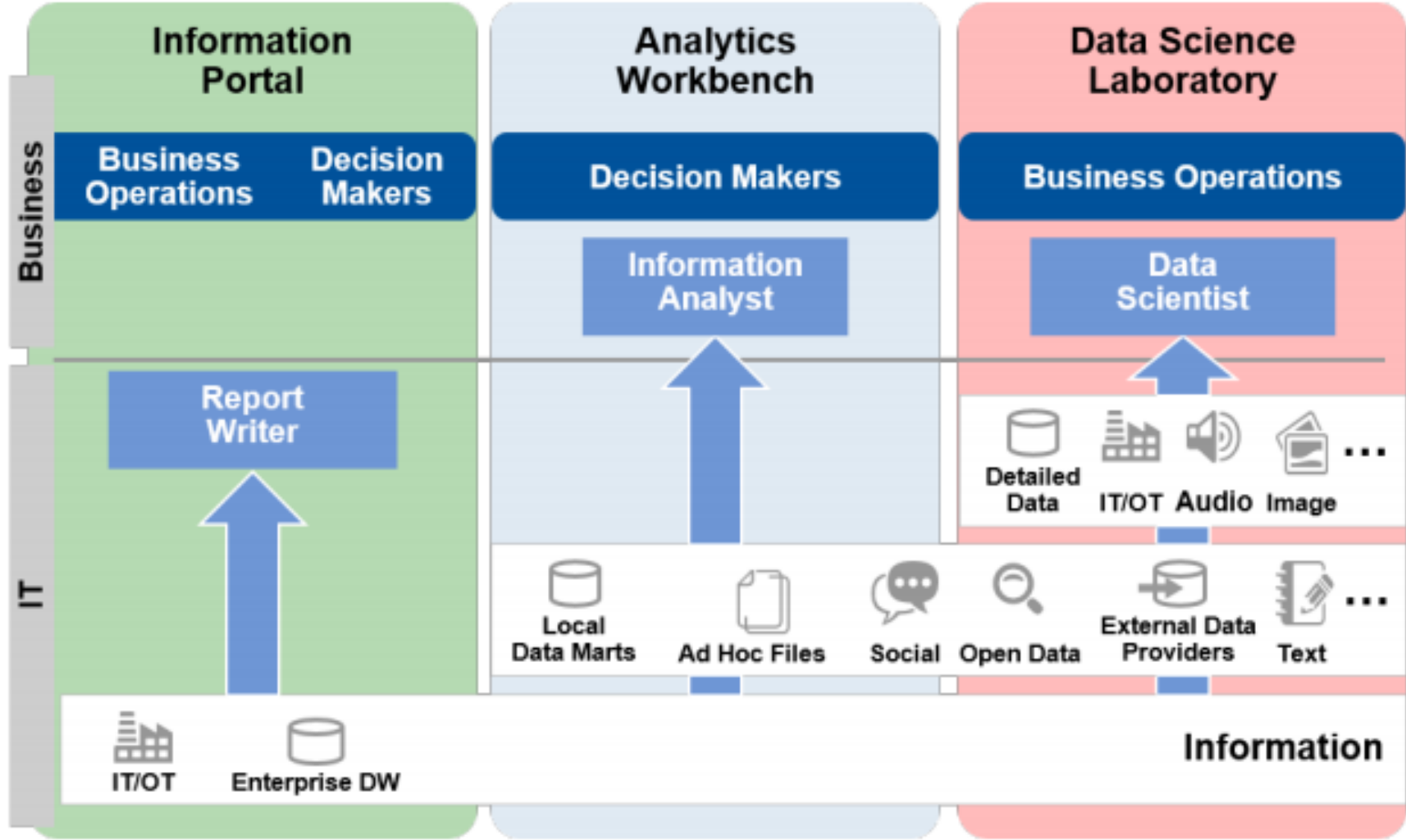


Analyze the data



Find the best solution

Figure 5. Tiered Business Analytics Environment



DW = data warehouse; IT/OT = information technology/operational technology

3-Tiered Business Analytic Environments 1



1. The information portal, an environment like a traditional business intelligence (BI) environment. It includes trusted, structured sources for repeatable, relatively slow and expensive descriptive reporting processes.



2. The analytics workbench, which provides an agile, flexible analytics environment. This environment is easy to use in an exploratory, autonomous way to generate the quick insights required of a diagnostic approach.



3. The data science laboratory, which caters to advanced analytics (predictive and prescriptive), for heuristic analyses that are often detailed, complex and unique. The process can be somewhat slow and laborious but can ultimately result in high-impact results.

Data Analytic Processes

1



Data, insight and action approach can no longer represent separate disciplines; they must be focused into one architecture that encompasses:

ACQUISITION

Data acquisition, regardless of where the information is generated

ORGANIZATION

Organization of that data, using a LDW at the core to connect to data as needed, rather than collect it all in a single source

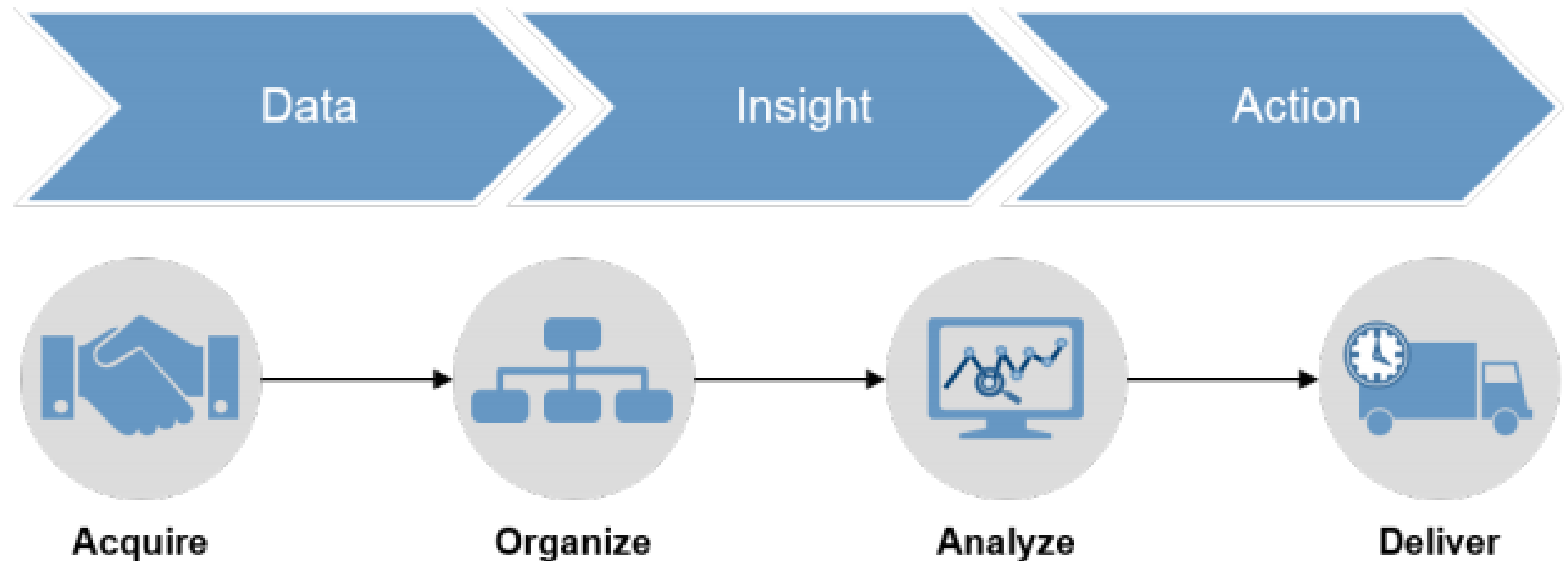
ANALYSIS

Analysis of data when and where it makes most sense — including reporting and data visualization, machine learning and everything in between

DELIVERY

Delivery of insights and data at the optimal point of impact, whether to support human activities with just-in-time insights, embed analysis into business processes, or feed algorithms that analyze data as it streams into the enterprise and automatically take action on the results

Figure 2. The Revitalized Data and Analytics Continuum



Source: Gartner (October 2016) **1**

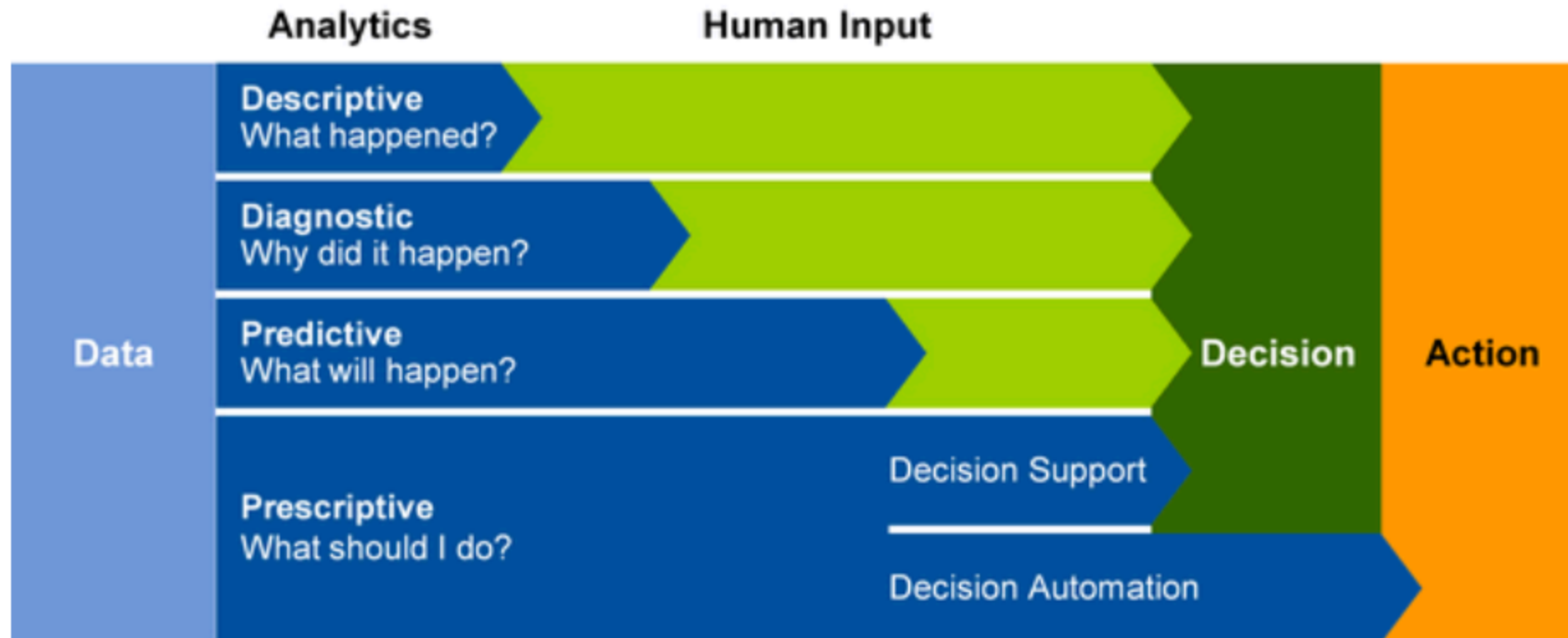


Figure 1: Four Types of Analytics Capability

Source: Gartner (October 2014) (2)

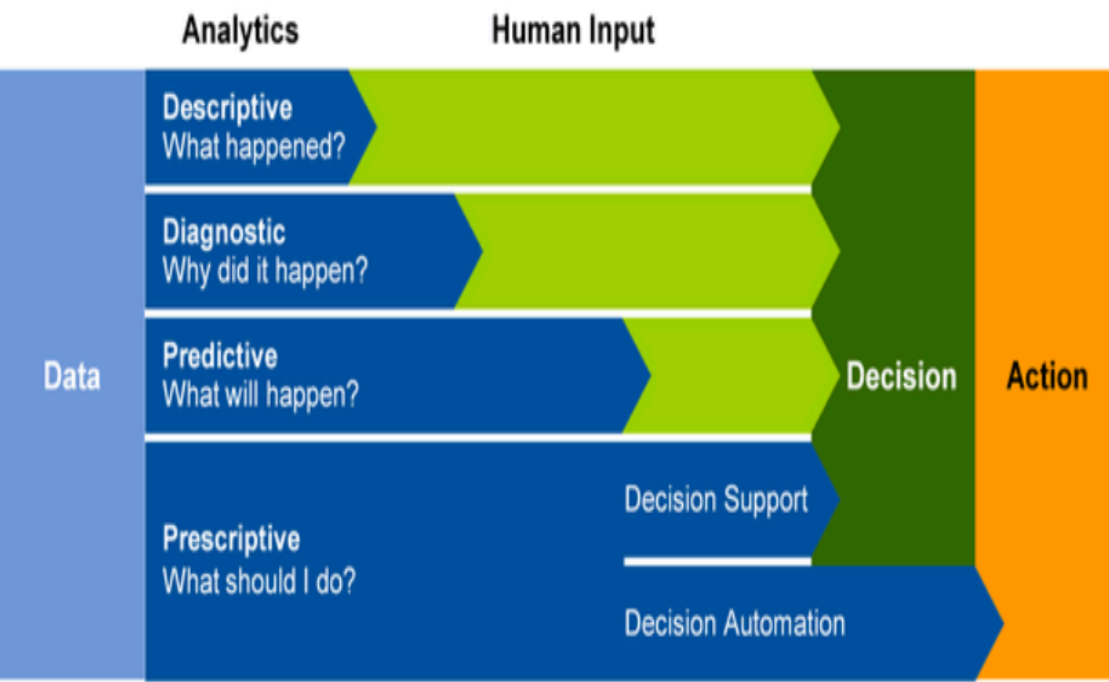


Figure 1: Four Types of Analytics Capability
Source: Gartner (October 2014) (2)

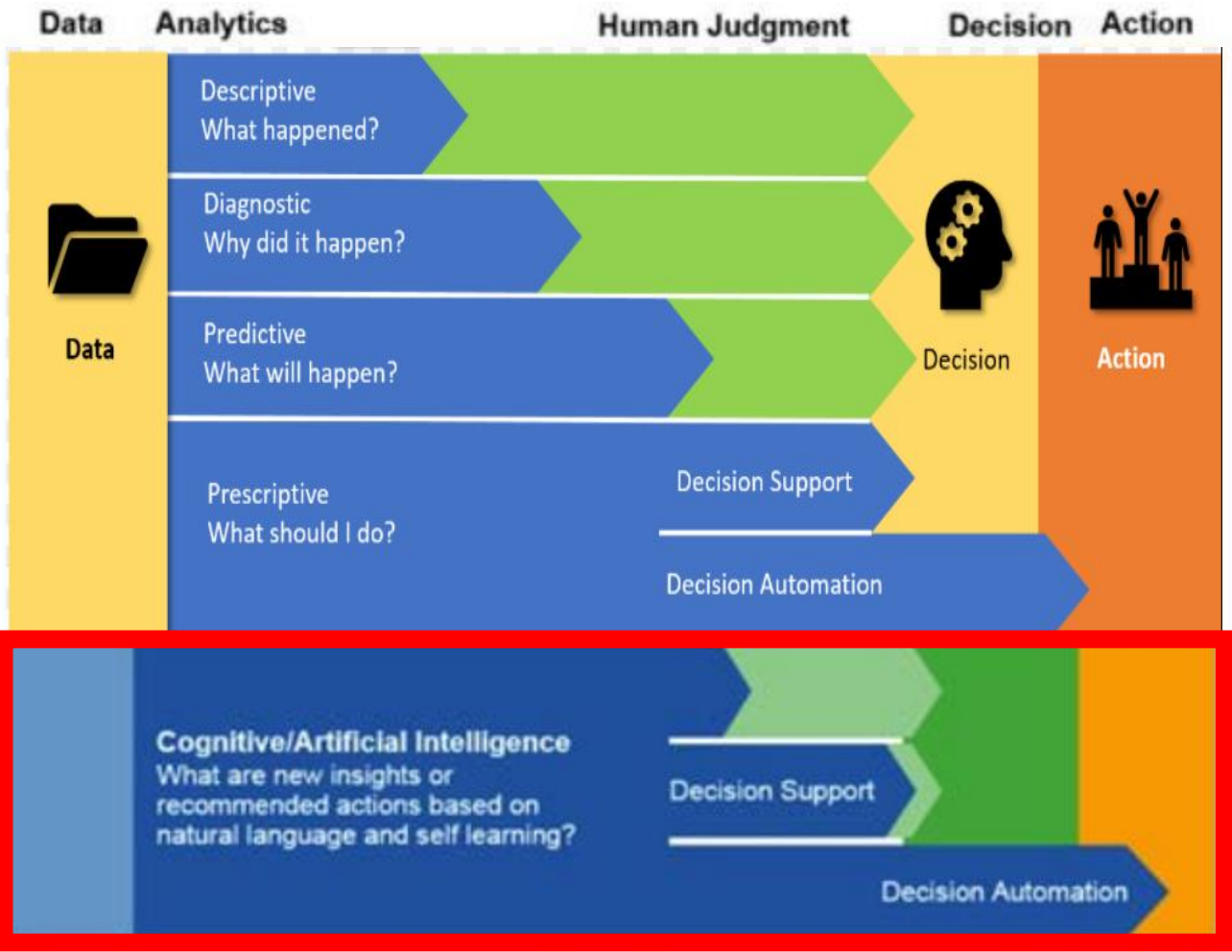
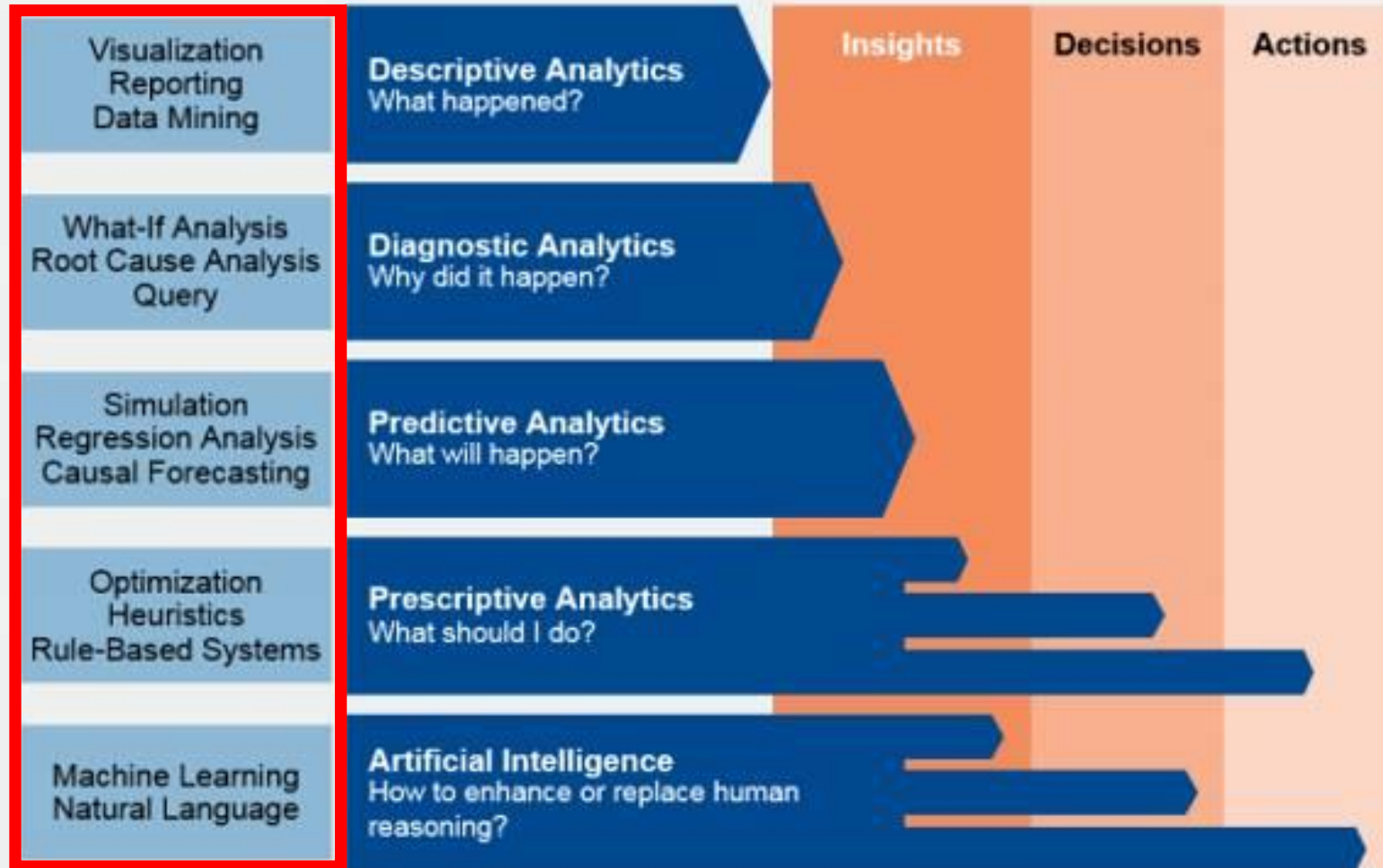
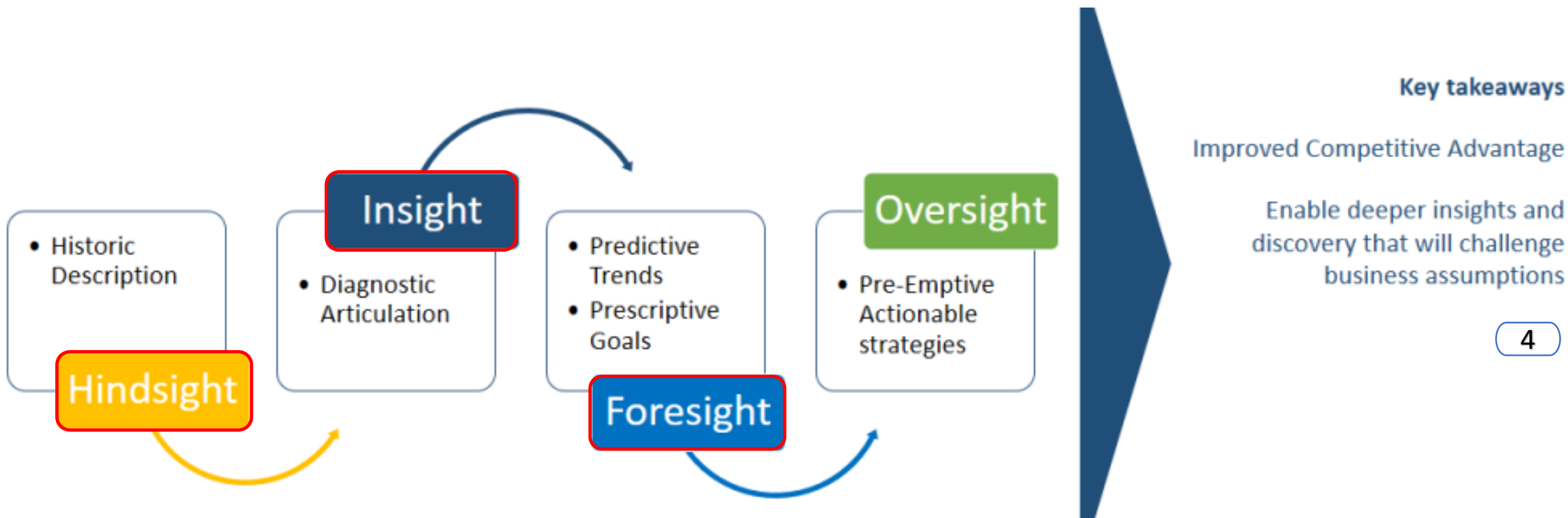


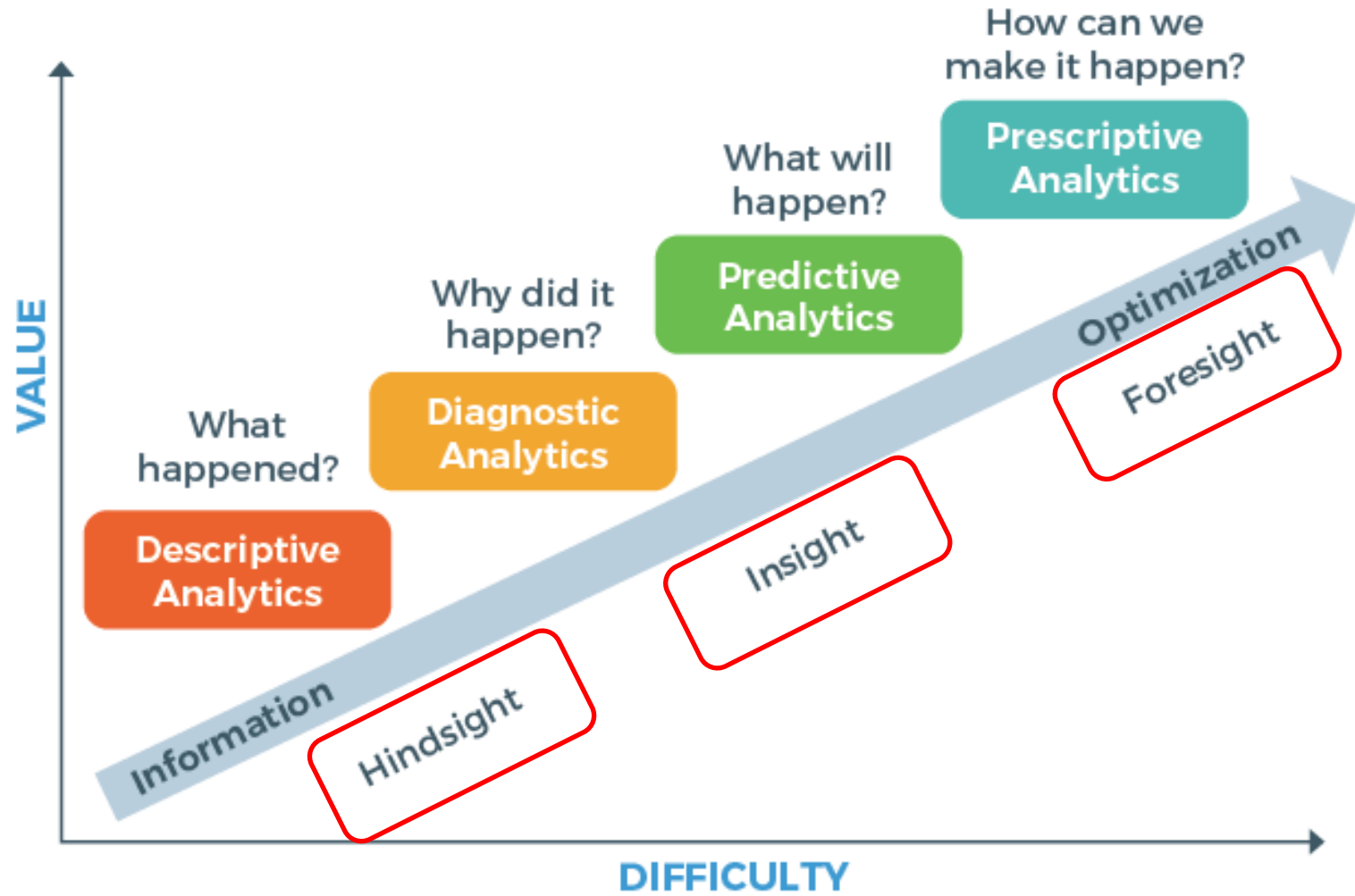
Figure 1. Types of analytics techniques (Gartner, 2017)

Types of Analytics Techniques





Analytic Value Escalator



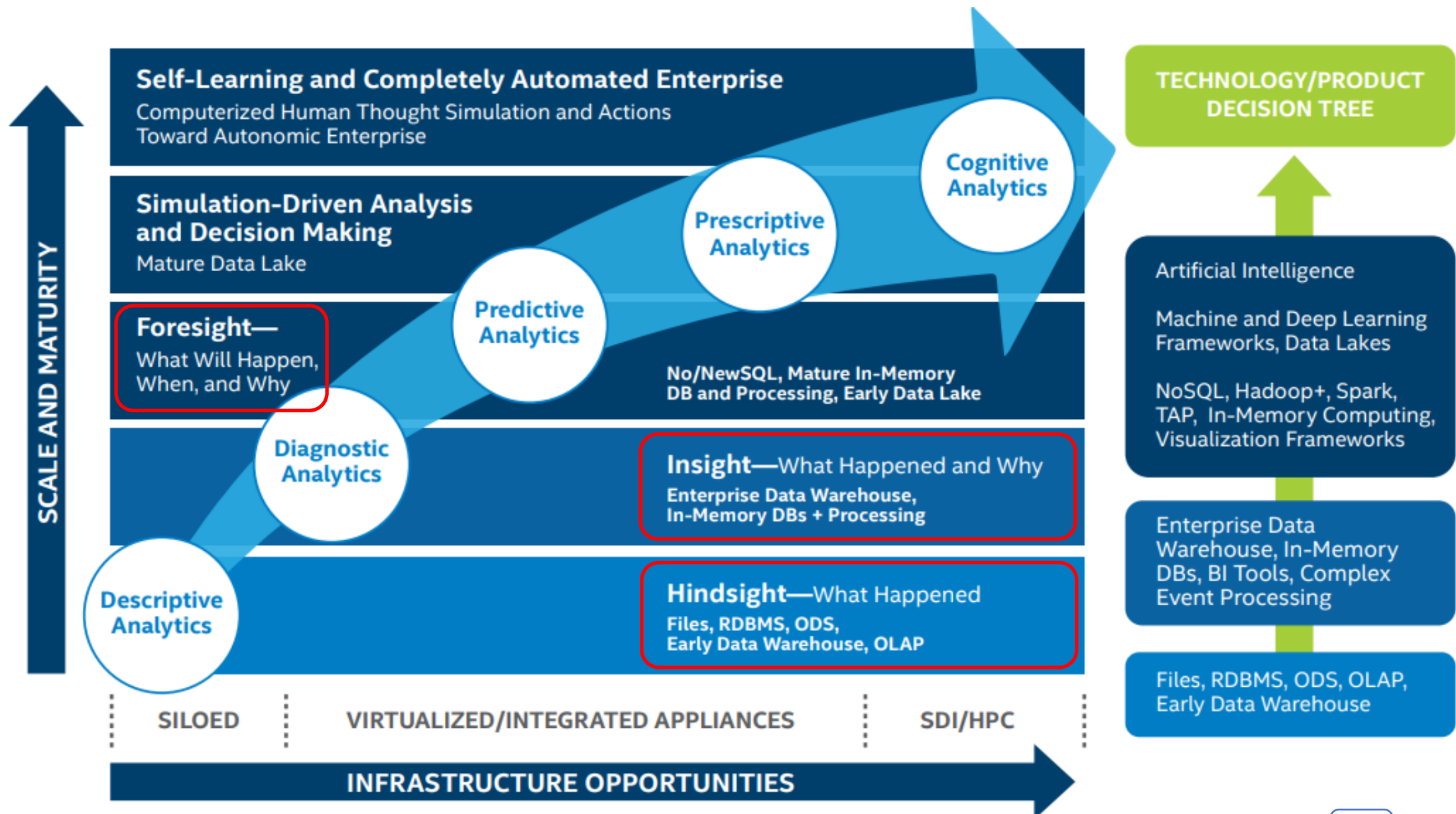
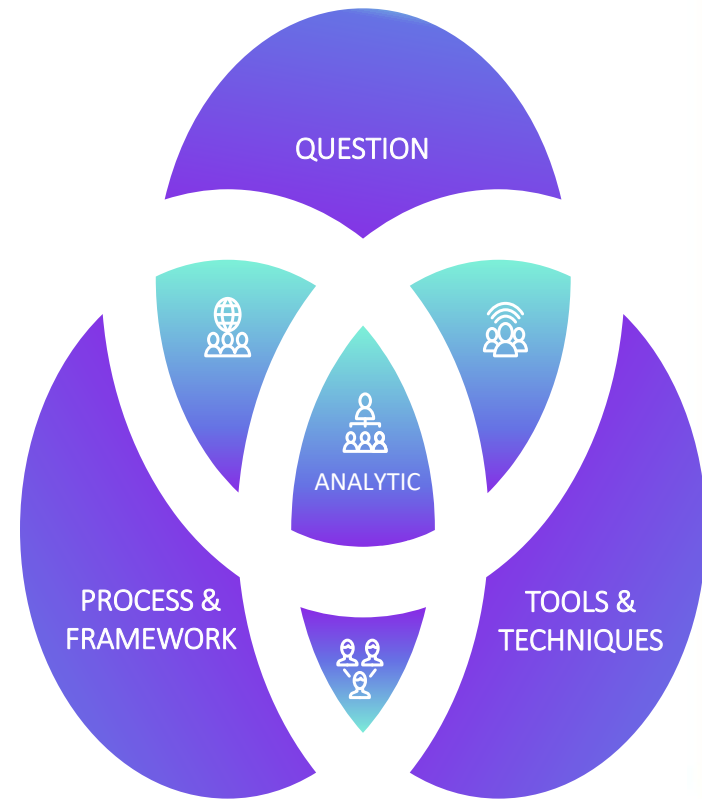


Figure 1: Evolution of Analytics



Evolution of Analytics from the 1980's					
	DESCRIPTIVE ANALYTICS (Foundational)		DIAGNOSTIC ANALYTICS (Operational)	PREDICTIVE ANALYTICS (Insightful)	PRESCRIPTIVE ANALYTICS (Strategic)
Question	1. What happened in the past?	2. What is happening now?	3. Why did it happen and what are the relationships?	4. What will happen in the future?	5. How should we act in the future?
Process Focus	Reporting	Measuring/ Monitoring Key Performance Indicators	Trend Analysis, Situational Analysis, Root Cause, Cause and Effect & Cluster Analyses	Forecasting, Probability Assessment, Risk Management, Prediction	Scenario Based Planning, Strategy Formulation & Simulation, Option Optimization
Tools & Techniques	Static & Interactive Reports	Dashboards, Performance Scorecards	Data Mining, Modeling Statistics, Query Tools, Spreadsheets, OLAP Tools, Decision Trees	What-if Analysis, Machine Learning, Predictive Modeling, Neural Networks, Data Visualization	Discrete Choice Modeling, Linear and Non-linear Programming, Value Analysis
Retrospective			Prospective		

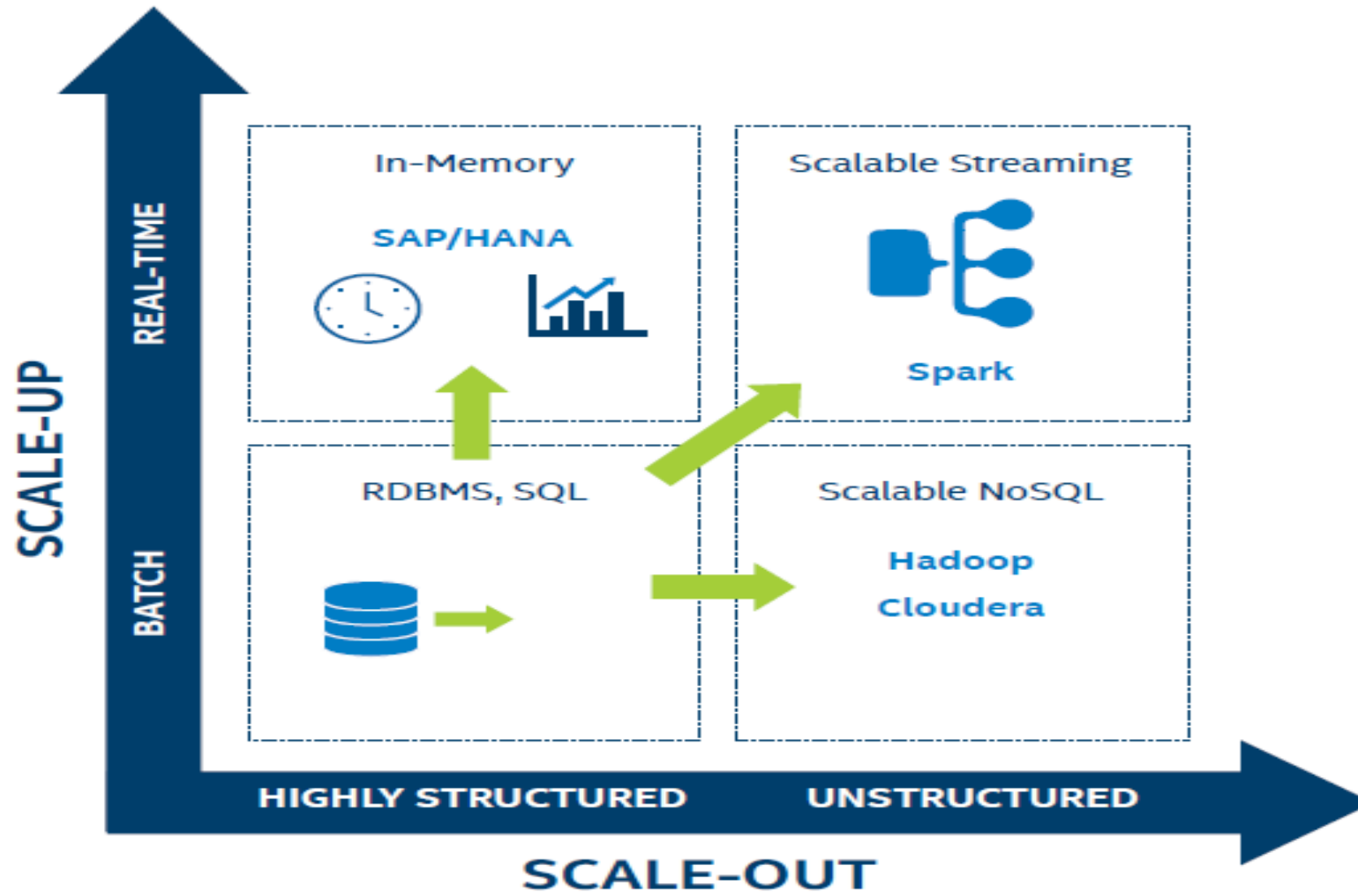
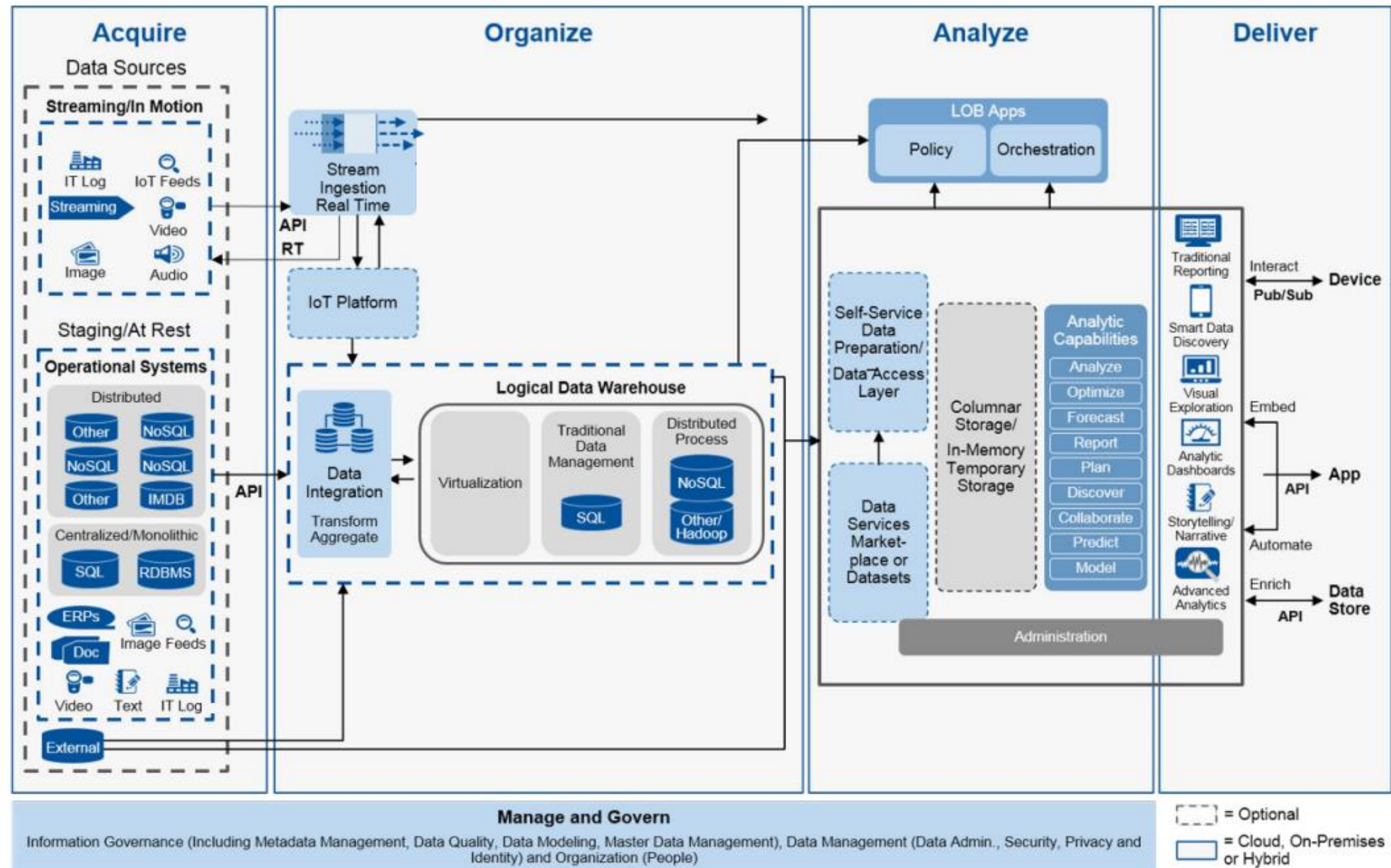


Figure 2. Analytics solutions can scale out or scale up to accommodate the variety, volume, and velocity of data.

Figure 3. A Comprehensive, End-to-End Data and Analytics Architecture



LOB = line of business; RDBMS = relational database management system; RT = real time

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