

- A. **Text Classification:** A process where the model examines the email content and assigns them to specific categories like work, promotions, friends or important. This type of model helps in organising and prioritising emails efficiently.
  
- B. **Automated Content Evaluation:** This NLP model is used to assess and assign grades to essay questions without human intervention, based on predefined criteria or a comparison with reference answers. This model is beneficial for university professors where there is a large volume of classes or essays to be graded.
  
- C. **Question-Answering Systems:** This NLP model assists doctors in diagnosing patients by analysing their responses to specific questions and providing probable diagnoses and suggestions for further investigation.