

# MENNATULLAH FAHMI

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## EDUCATION

### INTENSIVE TRAINING PROGRAM | POWER BI TRACK INFORMATION TECHNOLOGY INSTITUTE (ITI)

JUL. 2023 – OCT. 2023

- Practiced data visualization, data cleaning, data analysis and data manipulation.
- Participated in team projects focused on data preparation and cleaning.

### Bachelor of Tourism Studies | Fayoum University

SEP. 2018 – JUL. 2022

- Graduation Grade: Very Good

## EXPERIENCE

### Customer Service Rep. | Xceed

SEP. 2022 – DEC. 2022

- Responded to customer inquiries and effectively resolved issues.
- Maintained high customer satisfaction through attentive and helpful service.

## SKILLS

#### Analytics and Visualizations:

- Statistics
- Google Sheets
- MS Excel
- ETL Tools: SSIS, SSAS, SSRS
- Power BI, DAX
- Tableau
- Data Warehouse

#### Programming languages:

- Python: Pandas, Matplotlib, NumPy, Seaborn

#### Database systems:

- MSSQL Server
- PostgreSQL

#### Languages:

- Arabic: Native
- English: Good

## PROJECTS

- Online Examination System - ITI graduation project
  - Tools: MSSQL Server - SSRS - Power BI – MS Excel
  - Developed an online examination system for data collection and reporting.
  - Managed and reported on examination data using SQL Server and SSRS.
  - Created Power BI dashboards to visualize exam results and student performance.
- Netflix Analytics Dashboard
  - Tools: Tableau
  - Built a dashboard to analyze Netflix TV-shows and movies data
- HR Analytics Dashboard
  - Tools: Power BI - Excel
  - Built a dashboard to monitor employee performance and turnover.
- Amazon Product Review Dashboard
  - Tools: Power BI – Excel
  - Developed a dashboard to analyze Amazon product reviews and ratings.

- **Adventure Works Sales Dashboard**
  - Tools: **Power BI - SSMS**
  - Developed a dashboard that provides valuable insights into the sales trends, performance, and key metrics of Adventure Works.
- **Road Accident Data Analysis Dashboard**
  - Tools: **Excel**
  - Developed a dashboard that provides insights and visualizations to better understand trends and patterns in road accidents.
- **Two Centuries of UM Races Analysis**
  - Tools: **Python (Pandas, Seaborn)**
  - Analyzed historical data on UM races using Python.
  - Cleaned and visualized the data to get the trends over two centuries.

## **COURSES & CERTIFICATIONS**

- Data Analysis Challenger Track | FWD Egypt – Udacity
- Python Programming Basics | MaharaTech
- Database Fundamentals | MaharaTech
- Data Analysis in SQL Track | Datacamp