

## **ANGEL MABAEL BITANGCOL**

**Address:** Tibagan, Tarlac City, Tarlac, 2300

**Phone:** 09453322496

**Email:** [bitangcolangel@gmail.com](mailto:bitangcolangel@gmail.com)



---

## **CAREER OBJECTIVE**

A STEM graduate with hands-on experience in hardware/software support at Tarlac City Hall IT Department, seeking a Technical Support Representative position at NexaTech Solutions Inc. where I can apply my troubleshooting skills, technical knowledge, and strong communication abilities to deliver exceptional customer service and contribute to efficient problem resolution.

---

## **EDUCATION**

### **Golden Olympus Colleges**

San Vicente, Mc Arthur Highway, Tarlac,  
Philippines

Senior High School – STEM

Graduated: 2022-2023

### **San Luis Educational Foundation INC**

Barangay San Luis Rd, Tarlac City, Tarlac

Junior High School

Graduated: 2017-2021

---

## **SKILLS**

### **Technical Skills:**

- Computer hardware troubleshooting
- Microsoft Office (Word, Excel, PowerPoint)
- Basic programming (Python, Java)
- Network configuration
- Operating Systems: Windows, Linux

### **Soft Skills:**

- Good verbal and written communication
- Problem-solving and analytical thinking
- Team collaboration
- Time management

## **EXPERIENCE**

### **HARDWARE/SOFTWARE SUPPORT**

*Tarlac City Hall IT Department (May 2023- June 2023)*

- Server Switching BASIC CONFIGURATION
- Budget Department PC MONITORING
- Register department PC MONITORING

### **On the Job Training (OJT) (*if applicable*)**

*Tarlac City Hall, IT DEPARTMENT | (April 2023)*

- To Get a Small Experience About IT

### **DEVELOP SKILL/ACHIEVEMENT**

- Hardware Troubleshooting
  - Liability to Asset
- 

### **CERTIFICATIONS (*if applicable*)**

Switching And Routing – CCNA 2, 2024

Introduction To Network – CCNA 1, 2023

Information Technology Division Office – OJT, 2023

### **CHARACTER REFERENCES**

#### **Tomy Quiballo**

Baranggay Secretary

Contact: 09668645203 | Email: [quiballotomy02@gmail.com](mailto:quiballotomy02@gmail.com)

#### **Luz Viminda**

Baranggay Kagawad

Contact: 09754244885 | Email: [luzviminda03@gmail.com](mailto:luzviminda03@gmail.com)

#### **Antonio Baustista**

Baranggay Captian

Contact: 09554472213 | Email: [bautistaAton@gmail.com](mailto:bautistaAton@gmail.com)

---

*I hereby certify that the above information is true and correct to the best of my knowledge.*

  
ANGEL M. BITANGCOL

12/11/2025

