

ANGEL MABAEAL BITANGCOL

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CAREER OBJECTIVE

A STEM graduate with hands-on experience in hardware/software support at Tarlac City Hall IT Department, seeking a Technical Support Representative position at NexaTech Solutions Inc. where I can apply my troubleshooting skills, technical knowledge, and strong communication abilities to deliver exceptional customer service and contribute to efficient problem resolution.

EDUCATION**Golden Olympus Colleges**

San Vicente, Mc Arthur Highway, Tarlac,
Philippines

Senior High School – STEM

Graduated: 2022-2023

San Luis Educational Foundation INC

Barangay San Luis Rd, Tarlac City, Tarlac

Junior High School

Graduated: 2017-2021

SKILLS**Technical Skills:**

- Computer hardware troubleshooting
- Microsoft Office (Word, Excel, PowerPoint)
- Basic programming (Python, Java)
- Network configuration
- Operating Systems: Windows, Linux

Soft Skills:

- Good verbal and written communication
- Problem-solving and analytical thinking
- Team collaboration
- Time management

EXPERIENCE

HARDWARE/SOFTWARE SUPPORT

Tarlac City Hall IT Department (May 2023- June 2023)

- Server Switching BASIC CONFIGURATION
- Budget Department PC MONITORING
- Register department PC MONITORING

On the Job Training (OJT) (if applicable)

Tarlac City Hall, IT DEPARTMENT | (April 2023)

- To Get a Small Experience About IT

DEVELOP SKILL/ACHIEVEMENT

- Hardware Troubleshooting
 - Liability to Asset
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CERTIFICATIONS (if applicable)

Switching And Routing – CCNA 2, 2024

Introduction To Network – CCNA 1, 2023

Information Technology Division Office – OJT, 2023

CHARACTER REFERENCES

Tomy Quiballo

Baranggay Secretary

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Luz Viminda

Baranggay Kagawad

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Antonio Baustista

Baranggay Captian

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I hereby certify that the above information is true and correct to the best of my knowledge.


ANCEL M. BITANGCOL

12/11/2025

