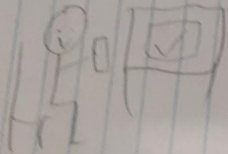Student has trouble
with the app

Student calls admin to
help solve the problem

Admin listens and
helps the student with
the problem.
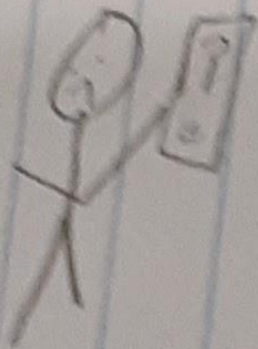
Admin fixes the problem

Student can now order
with the app

Student has trouble
with the app

Student calls admin to
help solve the problem

Admin listens and
helps the student with
the problem.
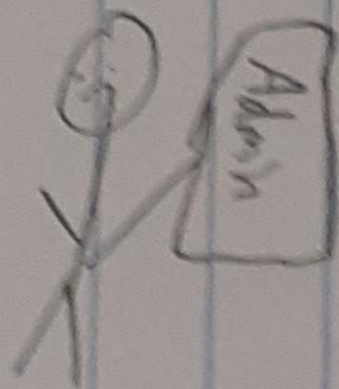
Admin fixes the problem

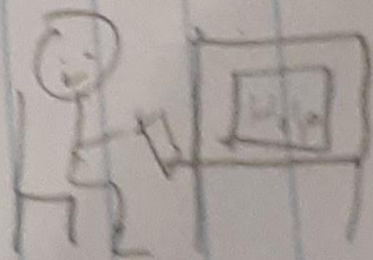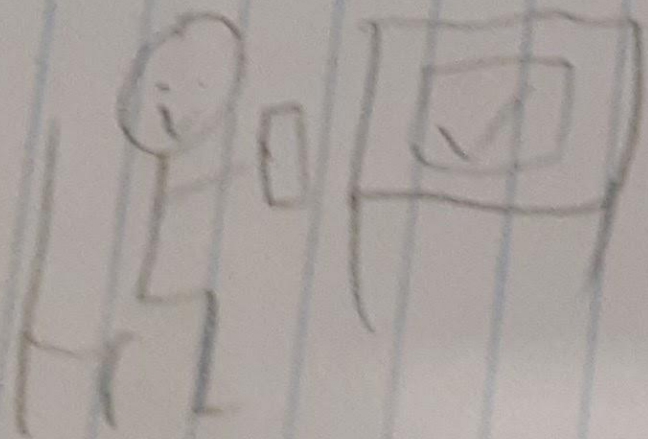Student can now order
with the app