Lab Report

Your Performance

Your Score: 5 of 5 (100%)   Pass Status: Pass

Elapsed Time: 1 minute 36 seconds   Required Score: 100%

Task Summary

Actions you were required to perform:

✔ Disable the Broadcom network adapter

✔ Enable the Realtek network adapter

✔ Update the driver for the Realtek network adapter

✔ Roll back the driver for the video card

✔ Move the Ethernet cable to the integrated network port on the motherboard

Explanation

In this lab, your task is use Device Manager to complete the following:

- The new network card you installed isn't working as expected (speed is only 1 Mbps). Until you can figure out what the problem is, disable the Broadcom network adapter and enable the Realtek network adapter.
- To make sure the network adapter has the latest drivers, update the driver for the Realtek network adapter by searching Microsoft Update.
- You recently updated the driver for your video card. However, the system experiences periodic crashes that you suspect are caused by the new driver. Roll back the driver to a previous version.
- Move the Ethernet cable to the integrated network port on the motherboard.

Complete the following steps:

1. Right-click **Start** and select **Device Manager**.
2. Expand **Network adapters**.
3. Disable the network adapter as follows:
      a. Right-click **Broadcom NetXtreme 57xx Gigabit Controller** and select **Disable device**.
      b. Click **Yes**.
4. Right-click **Realtek 8169** and select **Enable device**.
5. Update the driver as follows:
      a. Right-click **Realtek 8169** and select **Update driver**.
      b. Select **Search automatically for updated driver software**.
      c. After the driver is installed, click **Close**.
6. Roll back the video card driver as follows:
      a. Expand **Display adapters**.
      b. Right-click **ATI Radeon HD 3300** and select **Properties**.
      c. Select the **Driver** tab.
      d. Select **Roll Back Driver**.
      e. Click **Yes**.
      f. Click **OK**.
7. Move the Ethernet cable to the integrated network port on the motherboard as follows:
      a. From the top navigation tabs, select **Support Office**.
      b. Above the computer, select **Back** to switch to the back view of the computer.
      c. Drag the **Ethernet connector** from the PCIe NIC to the integrated network port on the motherboard.