

Lab Report

Your Performance

Your Score: 1 of 3 (33%)

Elapsed Time: 3 minutes 33 seconds

Pass Status: Not Passed

Required Score: 100%

Task Summary

Actions you were required to perform:

- ✓ Plug in the computer
- ✗ Turn the power supply voltage to 115
- ✗ Turn on the power supply switch

Explanation

In this lab, your task is to troubleshoot the problem and take the necessary steps to correct the problem so the computer will start.

Complete this lab as follows:

1. Replicate the problem as follows:
2. On the computer, click the **power** button.
A message tells you the computer did not come on.
3. Click **OK**.
4. Above the computer, select **Back** to switch to the back view of the computer.
5. Examine the computer to identify possible problems that would prevent it from coming on.
Be sure to check the power cord and power supply switches.
6. Provide power to the computer as follows:
 - a. Above the power strip, select **Partial Connections**.
 - b. Under Selected Component, drag the unconnected **power connector** to the power outlet on the computer.
 - c. Above the computer, select **Front** to switch to the front view of the computer.
 - d. On the computer, click the **power** button.
A message tells you the computer did not come on.
 - e. Click **OK**.
7. Above the computer, select **Back** to switch to the back view of the computer.
8. Switch the power supply voltage to **115V**.
9. Turn the power supply switch on.
10. Above the computer, select **Front** to switch to the front view of the computer.
11. On the computer, click the **power** button.
If successful, the screen will change to the BIOS and operating system load screen.