

Lab Report

Your Performance

Your Score: 3 of 8 (38%)

Elapsed Time: 3 minutes 27 seconds

Pass Status: Not Passed

Required Score: 100%

Task Summary

- ✓ Delete the Microsoft Windows Update Center phishing email
- ✓ Delete the Online Banking phishing email
- ✗ Delete the Grandma Jacklin forwarded email hoax
- ✗ Delete the Emily Smith spear phishing email
- ✓ Delete the Sara Goodwin malicious attachment email
- ✗ Delete the Grandma Jacklin forwarded email hoax
- ✗ Delete the Joe Davis malicious attachment email
- ✗ Delete the Executive Recruiting whaling email

Explanation

In this lab, you delete each malicious email.

E-mail	Diagnosis	Action	Description
Microsoft Windows Update Center New Service Pack	Phishing	Delete	Notice the various spelling errors and that the link does not direct you to a Microsoft website.
Human Resources Ethics Video	Safe	Keep	While this email has an embedded link, it is digitally signed, so you know it actually comes from your Human Resources department. In addition, if you hover over the link, you see that it is a secure link to the corporate web server.
Online Banking Department Payment Pending	Phishing	Delete	This is a carefully crafted attempt to get your bank account information. Hover over the link and notice that it does not direct you to your credit union website, but to an unknown IP address instead.
Grandma Jacklin FW: FW: FW: Virus Attack Warning	Hoax	Delete	Any email that asks you to forward it to everyone you know is probably a hoax.
Emily Smith Website Update	Spear Phishing	Delete	While this email appears to come from a colleague, notice that the link points to an executable file from a Russian domain name. This is probably not something a real colleague would send. This file will likely infect the computer with malware.
Sara	Malicious	Delete	Emails with attachments from random people who address

Goodwin Wow!!	Attachment		you as "Dear Friend" are probably not safe.
Grandma Jacklin Free Airline Tickets	Hoax	Delete	Any email that asks you to forward it to everyone you know is probably a hoax, even if the contents promise you a prize. In addition, there is no way to know how many people the email has been forwarded to.
Joe Davis Re: Lunch Today?	Malicious Attachment	Delete	This email appears to be from a colleague. However, why would he fail to respond to your lunch question and send you a random attachment in return?
Human Resources IMPORTANT NOTICE- Action Required	Safe	Keep	While this email appears very urgent, it doesn't ask you to click on anything or run any attachments. It does inform you that you need to go a website that you should already know and make sure your courses are complete.
Executive Recruiting Executive Jobs	Whaling	Delete	Whaling attacks executives using information tailored specifically to them. Clicking on the link could install malware that would capture sensitive company information.
Activities Committee Pumpkin Contest	Safe	Keep	This email doesn't ask you to click on anything or run any attachments.
Robert Williams Presentation	Safe	Keep	This email doesn't ask you to click on anything or run any attachments.