Exam Report: 1.5.5 Practice Questions
_____

Date: 2/18/2020 2:19:44 pm                    Candidate: Garsteck, Matthew
Time Spent: 5:55                                     Login: mGarsteck

## Overall Performance

Your Score: 88%

Passing Score: 80%

View results by: ◯ Objective Analysis  ◉ Individual Responses
_____

## Individual Responses

▼ **Question 1:**                 <u>Correct</u>

A technician is tasked with installing the Windows OS on a Mac OS computer so that the computer can boot to either the Mac OS or the Windows OS.

Which Mac OS feature should the technician use to complete this task?

- ◯ Disk Utility

➡ ◉ Boot Camp

- ◯ Finder

- ◯ Key Chain

### Explanation

Boot Camp is a Mac OS utility that allows you to install the Windows OS on a Mac OS computer so that the computer can boot to either operating system.

Key Chain is the Mac OS password management system.

The Mac OS Disk Utility application is used to verify and repair a hard disk.

The Mac OS Finder feature uses windows and icons to show the contents of a Mac computer.

### References

TestOut PC Pro - 1.5 macOS Basics
[e_mac_pp6.exam.xml Q_MAC_FACTS_BOOT CAMP]

▼ **Question 2:**                 <u>Correct</u>

Which of the following Mac features is used to launch apps, switch between running apps, access the Trash, and access specific folders?

➡ ◉ Dock

- ◯ Spotlight

- ◯ Terminal

- ◯ Mission Control

### Explanation

The Dock is the main taskbar in Mac OS. The Dock is used to launch apps, switch between running apps, access the Trash, and access specific folders.

Terminal is Mac OS's command line interface utility. It is extremely similar to the terminal used in Linux systems. Spotlight is an indexing utility that can perform system-wide searches to locate folders, files,

apps, and internet results that contain the specified search phrase. Mission Control is a desktop and Windows management utility used to access several Mac OS features.

## References

TestOut PC Pro - 1.5 macOS Basics
[e_mac_pp6.exam.xml Q_MAC_FACTS_DOCK]

▼ **Question 3:**                          Correct

When assisting users, a technician often uses the Mac OS Force Quit functions and the Linux **kill** command.

Which of the following situations would require their use?

○ A user accidently sends a large job to a printer.

➡ ◉ A runaway application does not respond to user input.

○ A remote desktop connection needs to be closed.

○ The operating system needs to be rebooted.

## Explanation

The Mac OS Force Quit functions and the Linux **kill** command can be used to stop a runaway application if it does not respond to user input.

Force Quit and **kill** are not used to cancel a print job.

Force Quit and **kill** are not used when the operating system needs to be rebooted.

Force Quit and **kill** are not used to close a remote desktop connection.

## References

TestOut PC Pro - 1.5 macOS Basics
[e_mac_pp6.exam.xml Q_MAC_FACTS_FORCE QUIT KILL]

▼ **Question 4:**                          Correct

You're working on a Mac computer that has an issue with a non-responsive application. You need to stop the application using the Force Quit feature.

Which of the following keyboard shortcuts can be used to access the Force Quit feature?

○ **Command+Esc**

➡ ◉ **Command+Option+Esc**

○ **Command+Q**

○ **Command+Spacebar**

## Explanation

Force Quit can be accessed from the Apple menu or the keyboard shortcut **Command+Option+Esc**. Force Quit is used to stop non-responsive processes and applications. It can also be used to restart the Finder service.

## References

TestOut PC Pro - 1.5 macOS Basics
[e_mac_pp6.exam.xml Q_MAC_FACTS_FORCE_QUIT]

▼ **Question 5:**                          Correct

You can use these finger motions to perform specific functions on a Mac OS system:

• Right-click: Tap with two fingers to right-click
• Smart zoom: Double-tap with two fingers to zoom in on a web page, image, or document (double-tap again to zoom out)

• Scroll: Slide up or down using two fingers to scroll up or down
• Zoom: Spread two fingers apart to zoom in. Bring fingers back together to zoom out
• Page navigation: Slide two fingers left or right to navigate between pages in a document
• Mission Control: Slide four fingers straight up to open Mission Control
• All apps: Slide four fingers straight down to display all windows of the active app

Mac allows you to scroll by sliding two fingers up or down on a touchscreen. What is the name of the Mac feature that lets you perform functions using finger motions?

[                                    ]            ✔

## Explanation

Gestures is the name of the Mac feature that makes these finger motions available to perform specific functions on a Mac OS system:

• Right-click: Tap with two fingers to right-click.
• Smart zoom: Double-tap with two fingers to zoom in on a web page, image, or document (double-tap again to zoom out).
• Scroll: Slide up or down using two fingers to scroll up or down.
• Zoom: Spread two fingers apart to zoom in. Bring fingers back together to zoom out.
• Page navigation: Slide two fingers left or right to navigate between pages in a document.
• Mission Control: Slide four fingers straight up to open Mission Control.
• All apps: Slide four fingers straight down to display all windows of the active app.

## References

TestOut PC Pro - 1.5 macOS Basics
[e_mac_pp6.exam.xml Q_MAC_FACTS_GESTURES]
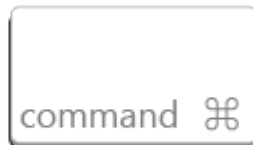
▼ **Question 6:**                          Correct

Match the Mac key labels on the left with the corresponding Mac key descriptions on the right.

| alt option | fn | command ⌘ | control |
|:---:|:---:|:---:|:---:|
| **A** | **B** | **C** | **D** |

The primary modifier key on Apple systems, used like the Ctrl key on a Windows system.

✔ C

Primarily used for text document navigation.

✔ D

Used for application and navigation shortcuts.

✔ A

Typically only found on Apple notebooks and is used to access the F1–F12 keys on the keyboard.

✔ B

## Explanation

The Command key is the primary modifier key on Apple systems. For users familiar with Windows systems, the Command key can be thought of as the Ctrl key.

The Option key is used for application shortcuts and navigation shortcuts. For example, Option+Right/Left Arrow navigates between words in a text document.

The Control key is primarily used for text document navigation. For example, Control+H deletes the character to the left of the cursor.

The Fn key is typically only found on Apple notebooks and is used to access the F12 keys on the

keyboard.

## References

TestOut PC Pro - 1.5 macOS Basics
[e_mac_pp6.exam.xml Q_MAC_FACTS_MAC_KEYS]

▼ **Question 7:**                          Incorrect

Mission Control is a desktop and windows management utility that is used to access several Mac OS features. Which of the following are Mac features accessed through Mission Control? (Select three.)

- [ ] System Preferences

- [ ] Secure Notes

➡ [ ] All Windows

- [ ] Boot Camp

➡ [ ] Multiple Desktops

- [✓] ~~Spotlight~~

➡ [✓] Dashboard

## Explanation

Mission Control is a desktop and windows management utility that is used to access several Mac OS features:

- • Multiple desktops: at the top of Mission Control is the Multiple Desktops feature that is used to manage and navigate between multiple desktops.
- • All Windows: when activated, Mission Control tiles all application windows on the screen and groups multiple windows from the same application together.
- • Dashboard: from Mission Control, the Dashboard can be accessed, which contains Mac OS widgets.

## References

TestOut PC Pro - 1.5 macOS Basics
[e_mac_pp6.exam.xml Q_MAC_FACTS_MISSION_CONTROL]

▼ **Question 8:**                          Correct

A Mac OS user has forgotten the location of an important spreadsheet document.

Which Mac OS feature could be used to find the spreadsheet?

- ◯ Remote Disk

➡ ⦿ Spotlight

- ◯ Key Chain

- ◯ Mission Control

## Explanation

Spotlight is a Mac OS utility that can find apps, documents, and other files on a Mac computer.

Mission Control is a Mac OS tool that shows every open application in every virtual window (desktop) on a Mac computer. Remote Disk is a utility that allows a Mac computer to access another computers optical drive over the network. Key Chain is the Mac OS password management system.

## References

TestOut PC Pro - 1.5 macOS Basics
[e_mac_pp6.exam.xml Q_MAC_FACTS_SPOTLIGHT]