

Lab Report

Your Performance

Your Score: 4 of 4 (100%)

Elapsed Time: 2 minutes 43 seconds

Pass Status: Pass

Required Score: 100%

Task Summary

Actions you were required to perform:

- ✓ Safely remove the external hard drive [Show Details](#)
- ✓ Connect the USB drive to the computer
- ✓ Update the network adapter driver
- ✓ Update the scanner driver

Explanation

In this lab, your task is to update the necessary drivers as follows:

- Disconnect the external hard drive from the system. Be sure to use the correct procedure for removing the device.
- Insert the USB drive in a free USB port. Verify that the system detects the device.
- Update the driver for the network adapter using the driver on the USB drive.
- Update the driver for the scanner by searching Windows Update for the new driver.

Complete this lab as follows:

1. Remove the external hard disk as follows:
 - a. On the monitor, select **Click to view Windows 10** to enter the operating system view of the computer.
 - b. In the notification area, select **^** to show the hidden icons.
 - c. Select the **removable device** icon.
 - d. Select **Eject USB DISK**.
 - e. From the top navigation tabs, select **Bench** to switch to the hardware view to remove the external hard drive.
 - f. Above the external hard drive, select **Back** to switch to the back view of the hard drive.
 - g. Select the **USB Type B 5-pin Mini Connector** connected to the back of the external hard drive.
 - h. Drag the **USB cable** from the external hard drive and release the connector in the Workspace. This disconnects the cable while leaving the hard drive on the Workspace.
2. Connect the USB drive as follows:
 - a. Above the computer, select **Back** to switch to the back view of the computer.
 - b. On the Shelf, expand **Storage Devices**.
 - c. Drag the **USB drive** from the Shelf to the USB port on the back of the computer.
 - d. On the monitor, select **Click to view Windows 10** to enter the operating system view of the computer.
3. Update the driver for the network adapter:
 - a. Right-click **Start** and select **Device Manager** to open Device Manager.
 - b. In Device Manager, expand **Network adapters** to update the network adapter driver.
 - c. Right-click **Realtek 8169** and select **Update Driver**.
 - d. Select **Browse my computer for driver software** to use the driver on the USB drive.
 - e. Select **Browse**.
 - f. Select **JumpDrive (E:)**.
 - g. Click **OK**.
 - h. Make sure **Include subfolders** is selected.
 - i. Select **Next**.
 - j. After the driver is installed, click **Close**.
4. Update the driver for the scanner:
 - a. Expand **Imaging devices** to update the scanner driver.
 - b. Right-click **Mustek ScanExpress 1200 Pro** and select **Update driver**.
 - c. Select **Search automatically for updated driver software**.

d. After the driver is installed, click **Close**.