Exam Report: 12.12.11 Practice Questions

Date: 4/11/2020 11:01:27 am   Candidate: Garsteck, Matthew
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Overall Performance

Your Score: 78%

Passing Score: 80%

View results by: ◯ Objective Analysis   ◉ Individual Responses

Individual Responses

▼ **Question 1:**   <u>Correct</u>

To protect a Windows 10 system, you've configured System Restore to automatically protect your system using restore points. Will this adequately protect the user data on the system?

◯ No, you need to implement a RAID 0 array to protect your data.

◯ No, you need to enable Storage Spaces.

◯ Yes, the user data is protected.

➡ ◉ No, you need to enable File History.

Explanation

You also need to create a backup of your user data. You can do this using File History Windows 10 and Backup and Restore on Windows 7.

Storage Spaces is used to aggregate available storage space from multiple storage devices in the the system. A RAID 0 array does not provide data redundancy.

References

TestOut PC Pro - 12.12 System Recovery
[e_recover_pp6.exam.xml Q_RECV_RCON_01]

▼ **Question 2:**   <u>Incorrect</u>

While using a Windows 10 system, you accidentally downloaded and installed a malware package from a phishing email exploit. You were able to reboot the system into Safe Mode and use System Restore to revert the system to a point in time before the malware infection occurred.

Given this information, which of the following are true? (Select TWO).

☐ All files created or modified since the restore point was created must be restored from backup.

☑ ~~The applications installed on the system were not affected when it was reverted to the restore point.~~

☐ You must restore your user data from backup.

➡ ☐ Your user files were not affected when the system was reverted to the restore point.

Explanation

After reverting the system to a prior restore point in this scenario, the following facts are true:

- Your user files were not affected when the system was reverted to the restore point.
- You must reinstall any applications that were installed after the restore point was taken.

On Windows 10, restore points contain snapshots of system files, registry settings, program files, and any other batch, script, or executable files. When you restore a system to a restore point, previous settings are restored, while subsequent changes are removed. For example, any applications installed after the restore point was created are no longer installed. However, user data is not affected when your revert to a restore point. Any changes made to user data after a restore point is created are retained if the restore point is restored.
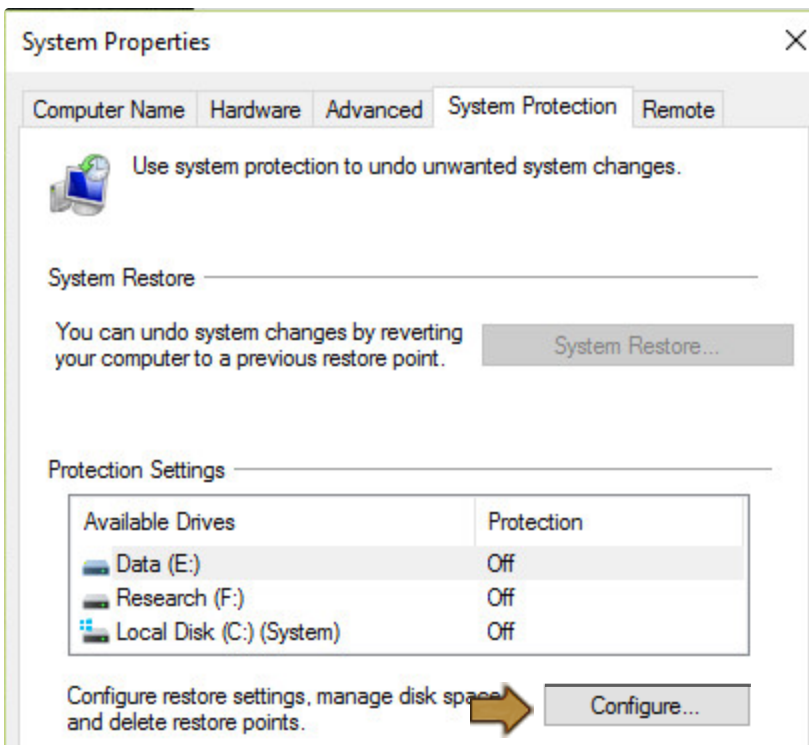
References

TestOut PC Pro - 12.12 System Recovery
[e_recover_pp6.exam.xml Q_RECV_RCON_02]

▼ **Question 3:**   <u>Correct</u>

System Restore is currently disabled for all volumes on a Windows 10 system. You need to enable System Protection for the C: volume.

Click the option you would select to do this.

Explanation

To enable system protection in this scenario, you would select the C: volume from the Available Drives list and then click Configure.

The System Restore option is used to revert the system to an existing restore point. The Create option is used to manually create a restore point. However, this can't be done until System Protection is first enabled on the volume. The Advanced tab is used to manage advanced system settings, such as visual effects and virtual memory.
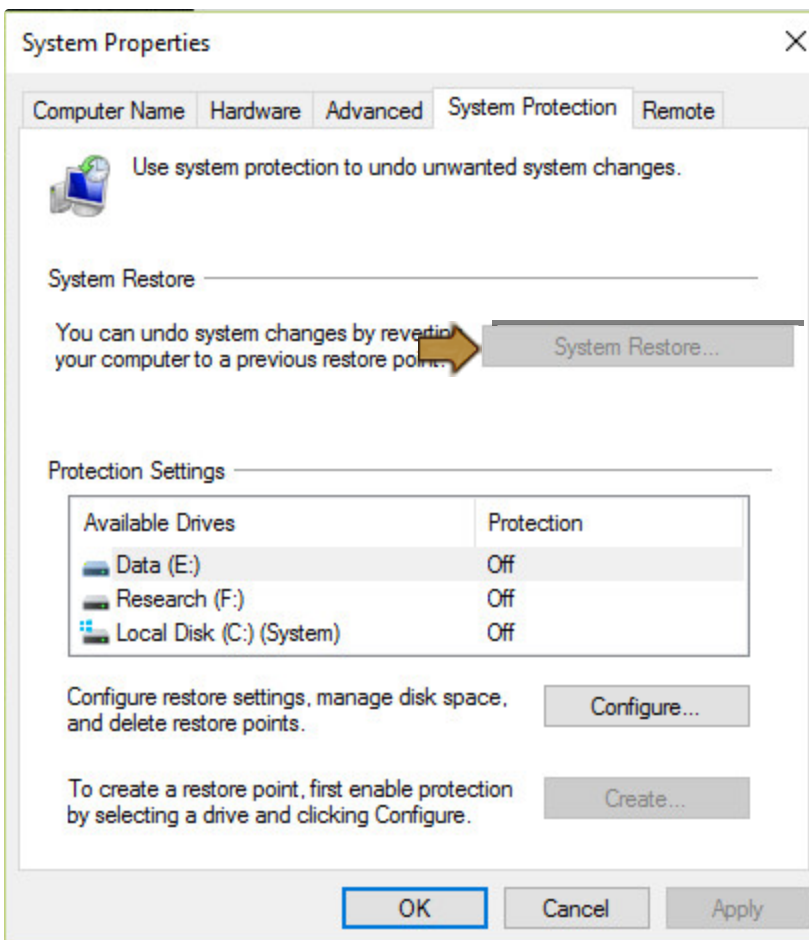
References

TestOut PC Pro - 12.12 System Recovery
[e_recover_pp6.exam.xml Q_RECV_RCON_03]

▼ **Question 4:**   <u>Correct</u>

System Restore has been enabled for all volumes on a Windows system. Recently, a new network driver was installed on the system. However, the driver code contained bugs, and now your network board no longer functions. You are unable to access the internet to download an older version of the driver. You need to revert the system to a prior restore point that was taken before the driver was installed.

Click the option you would use to do this.

Explanation

You enable system protection on a volume by clicking Configure. The Create option is used to manually create a restore point. The Advanced tab is used to manage advanced system settings, such as visual effects and virtual memory.

References

TestOut PC Pro - 12.12 System Recovery
[e_recover_pp6.exam.xml Q_RECV_RCON_04]

▼ **Question 5:**   <u>Correct</u>

To protect user data on a Windows 10 system, you've configured System Restore to automatically create restore points for the C: volume.

Given that your user profile data is stored in the default directory (C:\Users), will this strategy adequately protect your users' data? (Select TWO).

➡ ☑ No. You need to create a backup of your user data as well.

➡ ☑ No. You need to enable File History.

☐ Yes. Your workstation data is protected.

☐ No. You need to implement a RAID 0 array to protect your data.

Explanation

Using restore points alone is an incomplete strategy for protecting user data. You should also use Backup and Restore (Windows 7) in Control Panel to back up user data or enable File History. This is because System Restore on Windows 10 maintains restore points on the same hard disk as the data being protected. In the event of a disk failure, all data will be lost, including restore points.

A RAID 0 array does not provide data redundancy.

References

TestOut PC Pro - 12.12 System Recovery
[e_recover_pp6.exam.xml Q_RECV_RCON_05]

▼ **Question 6:**   <u>Correct</u>

You want to perform a Windows update on your Windows 10 computer. Before doing so, you want to make sure you can easily go back to the state it was in prior to the update.

Which of the following Control Panel utilities is BEST to enable and use prior to the update?

○ View hidden files

○ Performance

○ Program and Features

➡ ⦿ System protection

Explanation

System protection provides full control over your System Restore operations. In

If, for some reason, your Windows system is not functioning properly after the update, you can use this feature to restore your system back to the restore point created prior to the upgrade. Program and Features lets you view the programs installed on your computer and, if needed, uninstall, change, or repair an application. It cannot be used to create or use restore points. Performance lets you adjust settings to use for the appearance and performance of Windows. It also lets you configure some advanced settings, such as configuring virtual memory. It cannot be used to create or use restore points. View hidden files will let you see and work with files that are normally hidden. It cannot be used to create or use restore points.
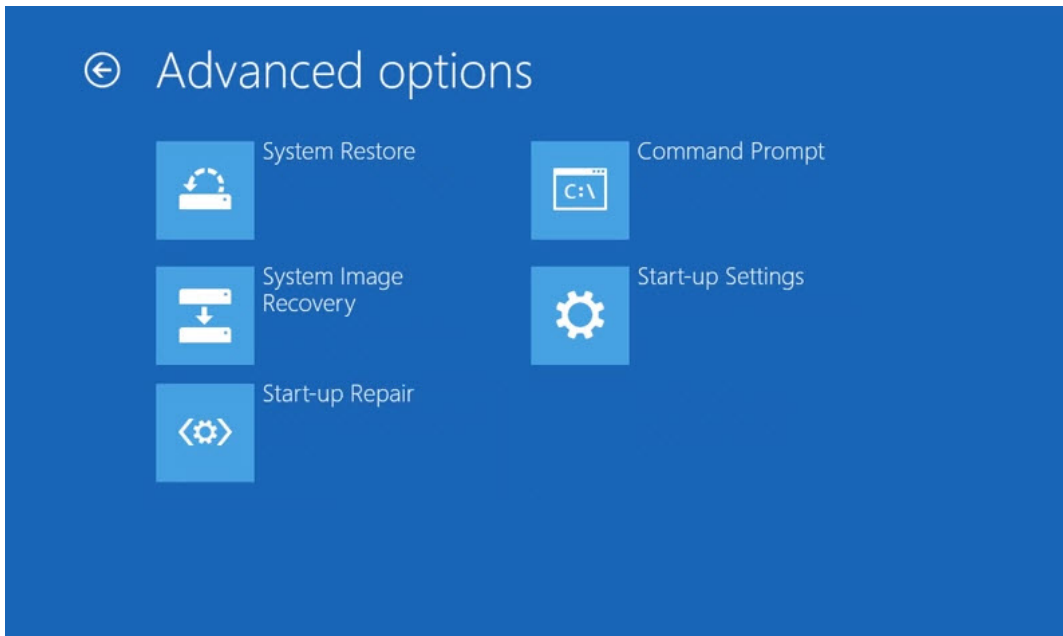
References

TestOut PC Pro - 12.12 System Recovery
[e_recover_pp6.exam.xml Q_RECV_RCON_06]

▼ **Question 7:**   Incorrect

🗐 This question includes an image to help you answer the question.   Close

You have just installed the latest Windows updates on your Windows 10 computer. After the computer has rebooted, you get the following error message:

Error: Windows failed to start. A recent hardware or software change might have caused the issue after you installed Windows updates.

Since your computer won't start, you have booted your computer into the Advanced Options section of the Windows 10 recovery environment (see image).

While troubleshooting this issue, which of the advanced options would be the BEST to try first?

◉ ~~System Image Restore~~

◯ System Image

○ Command Prompt

○ Startup Settings

Explanation

The Startup Repair option scans your PC for problems like missing or damaged system files. It can't fix hardware issues or Windows installation problems, but it is the best first place to start if you are experiencing trouble booting into Window.

System Restore lets you restore your computer back to a previous restore point. Although this may work, it will undo any change you have made since the last restore point was created. Therefore, it is best to try the Start-up Repair option first.

System Image Recovery erases all of the data on your drive and replaces it with an image of Windows, which you must create prior. This would fix your issue, but you would lose any changes made to your computer after the image was created.

For individuals who are well versed in command-line troubleshooting tools, the Command Prompt option may be of use. However, using this method, you must know the command to use. No menu options are provided.

Selecting the Startup Settings option will restart your computer and bring up Startup Settings, a menu full of various special ways to boot to Windows, including Safe Mode. Attempting to boot to Safe Mode is a valid method, but will most likely fail in this scenario, as the installation of the Windows update has probably corrupted or inadvertently deleted a critical file required for booting.

References

TestOut PC Pro - 12.12 System Recovery
[e_recover_pp6.exam.xml Q_RECV_RCON_07]

▼ **Question 8:**   Correct

Micka, a tech-savvy employee, tried to upgrade her computer from Windows 7 to Windows 10 from the internet. Something went wrong during the upgrade, and Micka's computer will no longer boot to Windows. She has brought her computer to the IT department for you to repair.

You have tried to repair the computer, but you are unable to get it to boot to Windows.

Which of the following methods would be the QUICKEST way to get Micka's computer back to its original Windows 7 operating system?

➡ ◉ Restore her system using the recovery partition.

○ Download and reinstall Windows 7 using the Windows Automated Installation Kit (AIK) for Windows 7.

○ Connect her computer to your external flash drive and install Windows 7 from the data it contains.

○ Using the Windows 7 DVD, perform an upgrade.

Explanation

Since the original installation of Windows 7 was corrupted during the upgrade process, trying to do an upgrade from the source DVD will not detect the old operating system, and it will fail.

The Windows Automated Installation Kit (AIK) for Windows 7 helps you to install and customize the Microsoft Windows 7 operating systems, but would take more time to download and manually install than restoring the image from the recovery partition.

Reinstalling Windows using the DVD or an external flash drive would be time-consuming and may require additional steps to download and install the drivers required.

References

TestOut PC Pro - 12.12 System Recovery
[e_recover_pp6.exam.xml Q_RECV_RCON_08]

▼ **Question 9:**   <u>Correct</u>

You are an IT technician for your company. Fred calls you complaining that every time he opens his internet browser, the default home page has been changed to a site he is not familiar with.

You suspect this change is being caused by a malware infection on his system. However, after you run antimalware and antivirus software on Fred's system, it is still having the same issue.

Which of the following would be the next BEST way to remove the malware?

➡️ 🔘 Restore Fred's computer back to a previous restore point.

   ⚪ Perform an image deployment from a backup image to restore Fred's computer to a known good point.

   ⚪ Purchase a new disk and deploy a backup image of Windows.

   ⚪ Format Fred's disks and perform a clean installation of the operating system.

Explanation

Although all of the options could remove the malware and virus, the best first step is to try to restore the computer back to a restore point prior to the infection.

If the infection has been included in all of the restore points, the next best thing would be to restore the drive using a good image that contains the operating system and the programs and files required by your company.

References

TestOut PC Pro - 12.12 System Recovery
[e_recover_pp6.exam.xml Q_RECV_RCON_09]