
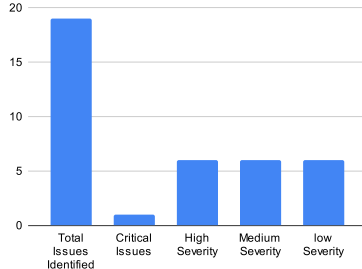


	Product Name	SwiftSwapp QA Report			
	Website	https://swiftswapp.com/			
	Author	Tanjinur Islam			
	Version	v1.0			
	Execution Date	7/1/2025			
	Testing Type	Manual Testing (Functional, UI/UX, Compatibility)			
	QA Metrics	Value and Details			
	Total Issues Identified	19			
	Critical Issues	1			
	High Severity	6			
	Medium Severity	6			
	low Severity	6			
	Testing Coverage	90%			
	Device/Browser Coverage	3 browsers(Google Chrome, Mozilla Firefox, Microsoft Edge), 3 device types(Desktop, Mobile (Android), Tablet)			
	Mobile Usability Score	6.2/10			
	Security Vulnerabilities	3(Weak passwords, blank name acceptance, invalid mobile number)			
Test Cycle Summary					
	Completed Round 1 of Manual Testing covering core user flows including registration, login, profile update, membership application, item listing, product browsing, trade request, language toggle, chat and basic validation. Major functional and UI/UX issues were identified across web and mobile views. Further regression testing is recommended after bug fixes.				

Bug Report						
Bug ID	Bug Title	Bug Type	Severity Level	Step to Reproduce	Expected Behavior	Actual Behavior
BUG01	Weak passwords accepted	Security	Critical	Try password "12345" and only space	Should rejected	Signup succeeds
BUG02	Incorrect profile pic size accepted	Functional	Medium	Upload image ≠ 400x400	Should reject or auto-resize	Accepted
BUG03	Wrong mobile number accepted	Functional	High	Use 00000 as phone	Should reject	Accepted
BUG04	Signup with empty name accepted	Functional	High	Input space in name field	Should show validation error	Allows signup
BUG05	Inconsistent capitalization in product description and form labels	UI/UX	Low	1. Go to Product Details page 2. Scroll to description section 3. Go to Sign Up page 4. Check field labels like "first name", "confirm password"	All labels and descriptions should follow proper capitalization, e.g., "First Name", "Confirm Password", "Description: Great..."	Labels and descriptions appear in all lowercase or inconsistent format, e.g., "confirm password", "password..."
BUG06	Terms checkbox pre-checked	UX	Medium	View sign up page	Should be unchecked initially	Already checked
BUG07	Location button doesn't work	Functional	High	Click location button	Open map or alert	No response
BUG08	Product image loads slowly	UI/UX	Medium	1. Go to Home or Product List page 2. Click on a product 3. Observe image load behavior	Product image should load fully or show fallback	Product image loads partially or slowly

Bug Report						
Bug ID	Bug Title	Bug Type	Severity Level	Step to Reproduce	Expected Behavior	Actual Behavior
BUG09	"Similar Products" overlaps with content	UI/UX	High	Open product > Observe layout	Should be separated visually	Overlapping UI
BUG10	"View All" is ambiguous	UI/UX	Low	Open product > Check "View All" button	Should clearly say "View All Similar Products"	Confusing
BUG11	Product image doesn't redirect	Functional	High	Click on any product image	Should open detail page	Doesn't respond
BUG12	No delay for resend verification	UX	Medium	Sign up > Try resend	Should allow after delay	Works instantly
BUG13	Incomplete bullet entries in About section	Content	Low	View About page	All bullets should be filled	Some are empty
BUG14	Icon inconsistency across pages	UI/UX	Low	Compare icon design	Should be same	Different icons
BUG15	Sign-in image blurry	UI/UX	Low	View right panel image on login	Should be clear	Blurry
BUG16	Language switch not fully applied	Functional	Medium	Change language from Eng to Spa	Full site should reflect change	Only some of top menu switches
BUG17	Untranslated text in subscription and chat	UI/UX	Medium	Switch to Spanish and go to Subscription & Chat pages	All visible text should be translated (e.g., "no point" → "no tiene sentido", Chat → "Charlar")	Text remains in English
BUG18	Incorrect Spanish word for Home	UI/UX	Low	Enable Spanish mode and observe menu	Use "Hogar" for Home	Shows "Inicio" instead

Bug Report						
Bug ID	Bug Title	Bug Type	Severity Level	Step to Reproduce	Expected Behavior	Actual Behavior
BUG19	Chat option not functional	Functional	High	1. Log in as a user 2. Click on Chat button 3. Try to search or start chat with a user (e.g., Swift user)	Chat window should allow message typing, contact search, and interaction	Clicking opens chat page but nothing works. No input responds, user search (e.g., "Swift user") returns nothing.

Test Case ID	Test Scenario	Test Cases			Actual Result	Status
		Test Steps	Input Data	Expected Result		
TC01	Login	1. Use valid email and password 2. Click login	Valid credentials	Login success and redirected to Home	Success	Pass
TC02	Profile picture change (valid image)	1. Go to Profile > Edit Picture 2. Upload correct image (e.g., 400x400 JPG)	Valid image	Image uploaded and saved	Success	Pass
TC03	Profile picture invalid upload	1. Try uploading PDF or unsupported size	PDF file / Large image	Upload should be rejected	PDF rejected, large image accepted	Partial
TC04	Membership Application	1. Go to Membership > Choose Plan > Fill Form	Gold Membership form data	Submission success, waiting for approval	Success	Pass
TC05	Language toggle	1. Click top-right language switch to Spanish	N/A	All headers & content should switch	Only some of header switched not all , rest unchanged	Partial
TC06	Product image click opens detail page	Navigate to homepage → Click on any product image	N/A	Redirect to product details page	Doesn't redirect	Fail
TC07	Product images load on detail page	Open any product → Scroll to bottom	N/A	All product images should load properly	Some images don't load	Fail
TC08	Similar product section UI layout	Open a product → Check "Similar Products"	N/A	Clean layout separating selected and similar items	Overlapping layout	Fail
TC09	"View All" button meaning clarity	Open a product page → View similar products section	N/A	"View All" should indicate clearly what it does	Unclear purpose	Fail
TC10	Location button functionality	Open product → Click location button	N/A	Map or location-based feature should open	Doesn't respond	Fail
TC11	Signup form field capitalization	Go to signup → Observe label text (e.g. Confirm Password, Last Name)	N/A	Consistent capitalization	Inconsistent formatting	Fail
TC12	Terms checkbox is unchecked by default	Open sign up page	N/A	User must check manually	Pre-selected	Fail
TC13	Weak password validation	Try password like "12345", and submit	"12345 & space"	Validation error	Signup succeeds	Fail
TC14	Resend verification time lock	Sign up → Click resend immediately	N/A	Resend should appear after a delay	Instantly clickable	Fail

Test Case ID	Test Scenario	Test Cases			Actual Result	Status
		Test Steps	Input Data	Expected Result		
TC15	About page bullet content completeness	Open About section	N/A	All bullets should have meaningful content	Empty bullets found	Fail
TC16	Profile vs product icon consistency	Compare icons in profile and product detail	N/A	Icons should be consistent	Design inconsistency	Fail
TC17	Product description formatting	Open product → Review description	N/A	Consistent capitalization, spacing	Messy formatting	Fail
TC18	Validation for blank names	Enter only spaces in First/Last name field	" "	Validation error shown	Signup still succeeds	Fail
TC19	Validation for invalid mobile	Use invalid number	0	Validation error	Signup succeeds	Fail
TC20	Profile image dimension validation	Upload incorrect image size	200x200	Should restrict or resize to 400x400	Uploads anyway	Fail
TC21	Blurry logo on sign-in	Go to sign in page	N/A	Image should load cleanly	Blurry/incomplete	Fail

	UX & Usability Observations		
Observation ID	Area	Issue Observed	Recommendation
UX01	Language	Inicio means Start, not Home in Spanish	Use "Hogar" instead
UX02	Language	Sin Fecha and "Charlar" not used in Subscription and Chat	Use proper translation for "No Point" as "Sin Fecha", Chat as "Charlar"
UX03	Layout	Top product section layout is inconsistent	Ensure uniform spacing and alignment
UX04	Product	Clicking product image doesn't open details	Redirect to dedicated product page
UX05	Image Load	Some images in product detail do not load properly	Check lazy loading / optimize images
UX06	Similar Section	Similar product title and section overlap	Visually separate or reposition title/image
UX07	View All Btn	"View All" near similar products unclear	Add label "View All Similar Products"
UX08	Location	Location button non-functional	Fix or remove if not ready
UX09	Labels	Inconsistent capitalization (e.g., "confirm password" vs "Last Name")	Follow consistent case across forms
UX10	Delay	Signup verification appears late, no timer before resending	Add resend timer
UX11	About	Bullet list incomplete (dots but no text)	Remove or complete points
UX12	Icons	Icons for rating/points not unified across pages	Use same icon set style across platform
UX13	Validation	Allows space-only name, invalid mobile in registration	Add stricter validation
UX14	Upload Rule	Profile upload allows other sizes despite 400x400 guideline	Either enforce or auto-resize
UX15	Image Clarity	Right-side image in Signin blurry	Replace with optimized image

		Performance Issues	
Page	Issue Observed	Device	Browser
Product	Image loads slowly	Android, Desktop	Chrome, Firefox
Swap Page	Filter slow	Android, Desktop	Chrome, Edge,Firefox
Home Page	Slow initial load	Android, Desktop	Chrome, Firefox, Edge

		Recommendation	
Priority	Area	Problem	Solution
High	Security	Weak passwords accepted	Require 8+ chars with numbers/symbols
High	Verification	Fake mobile numbers accepted	Validate formats (e.g. +8801XXXXXXXX)
High	Navigation	Product images don't open details	Add click-to-redirect functionality
High	Transparency	Silent redirects to YouTube	Add "Promo Video" labels + confirmation popup
Medium	Localization	Spanish translations incomplete	Add "Hogar" (Home) and "Charlar" (Chat)
Medium	Performance	Slow image loading	Optimize images + lazy loading
Medium	Layout	Content overlaps in sections	padding/margin/layout fix
Medium	Media Handling	No fallback for broken images	Add placeholder images
Medium	Brand Engagement	Missing social media presence	Add FB/YT/X icons in footer
Low	Design Clarity	View All button unclear	Rename to "View Similar Products"
Low	Profile Management	Wrong-sized profile pictures	Auto-resize to 400x400px
Low	Form Consistency	Inconsistent capitalization	Standardize to "First Name" format like this