

NOMIN DAVAAKHUU

CREATIVE PROBLEM SOLVER

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Professional Summary

Customer-focused and detail-oriented professional with a hybrid background in IT and business operations, recently graduated with a Master of Information Technology from QUT. I bring hands-on experience supporting users, resolving technical and operational issues, and working collaboratively with teams to deliver high-quality outcomes. With a solid foundation in C#, JavaScript, TypeScript and software development practices, I'm excited to apply my technical skills and strong communication abilities in a real-world development environment.

Key Skills

- **Software Development:** C#, .NET Framework, SQL, JavaScript, TypeScript
 - **Tech Tools:** Microsoft Visual Studio, Git, Jira, Confluence, Docker, exposure to AWS
 - **Customer & Sales Support:** CRM data handling, quoting, issue resolution, order coordination
 - **Business & Admin Skills:** Shift leadership, scheduling, operations coordination, finance background
 - **Communication & Collaboration:** Strong written and verbal skills, cross-functional teamwork
 - **Soft Skills:** Proactive | Detail-Oriented | Fast Learner | Adaptable
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Education

Master of Information Technology –
Queensland University of Technology
Brisbane, Australia | Aug 2025 | GPA: 6.1 / 7.0
Major: Software Development

Bachelor of Business Administration – National
University of Mongolia
UB, Mongolia | May 2020 | GPA: 3.4 / 4.0
Major: Accounting

Experience

BigFish Design | *Developer*
Brisbane, AU | July 2025 – Aug 2025

- Partnered with design and development teams to deliver high-quality web applications, improve coding efficiency and consistency, and ensure steady progress through weekly stand-ups and team meetings.
- Utilized Next.js, TypeScript, TailwindCSS, Git, and GitHub as primary development tools.

STOIK (Internship) | *Front-End Developer*
Brisbane, AU | Feb 2025 – May 2025

- Worked cross-functionally with teams to build user-centric web interfaces
- Used agile tools (Jira, Git) for daily coordination – valuable for future CRM/ticketing systems

Flame Cafe | *Shift Manager & All-Rounder*
Brisbane, AU | Dec 2024 – Present

- Managed daily operations, trained new team members, and maintained service quality
- Delivered high-level customer service under pressure, resolving client issues effectively
- Balanced multiple roles (POS, inventory, staff coordination) in a dynamic environment

SteppeLink Holding | *Accountant*
Ulaanbaatar, Mongolia | Dec 2021 – July 2023

- Prepared reports and processed payroll, ensuring financial accuracy
- Liaised with internal teams and external parties to solve discrepancies
- Developed administrative discipline and attention to detail under deadlines

Nomin Holding | *Junior Accountant*
Ulaanbaatar, Mongolia | May 2020 – Dec 2021

- Managed tax reports and maintained compliance with local regulations
- Supported internal audits and reporting systems

Certifications

- **AWS Cloud Practitioner** – 2025
- **Azure AI Fundamentals** – 2024
- **Cyber Security Virtual Experience Program (Forage)** – 2023

PROJECTS

ZING WEB SITE

July 2025 – July 2025 | Brisbane, AU 

Developed a simple website as part of BigFish's development team, using Next.js, TailwindCSS, and Mailchimp, and deployed it via Vercel. (Next, TailwindCSS, Mailchimp, Vercel)

EVENT MANAGEMENT WEB APP

Feb 2025 – May 2025 | Brisbane, AU

Developed a robust B2B events calendar platform for the Brisbane Economic Development Agency, streamlining event management and promotion for businesses in the region. (Next, Node, SQL, Docker)

VIDEO TRANSCODING WEB APP

Aug 2024 – Sep 2024 | Brisbane, AU

Scalable video transcoding web application hosted on AWS EC2, enabling users to upload and convert videos to various formats. (AWS S3, RDS, Cognito)

NOTE TAKER MOBILE APP

Oct 2024 – Nov 2024 | Brisbane, AU

Mobile note-taking application allowing users to create, organise, and manage their notes on Android devices. (React Native, MySQL, Express)

Community and Social Work

- **ACS (Australian Computer Society) – Volunteer, QLD Tech Summit**

Assisted with event coordination and attendee support at one of Queensland's largest industry tech summits, gaining exposure to emerging technologies and networking with professionals across the sector.

- **Code Networks @ QUT – Events Officer**

Played a key role in planning and running student-led tech events, including project nights and winter hackathons. Collaborated with peers and faculty to foster a supportive environment for coding, innovation, and peer learning.

- **BeerOps Brissie – Volunteer, Registration Team**

Supported the registration and logistics team at Australia's largest casual tech networking event. Helped manage attendee check-ins and contributed to smooth event flow, building connections with professionals from diverse tech backgrounds.

- **Women in Digital, Women in Tech @QUT – Member**

Actively engaged in a professional network supporting gender diversity in the digital and technology space. Attend events and initiatives that champion inclusivity and leadership development for women in tech.

Referees

- Bernd Ploderer – Lecturer, QUT – b.ploderer@qut.edu.au
- Venkat Venkatachalam – Lecturer, QUT – venkat.venkatachalam@qut.edu.au