

Noneel Prasad

LINKS

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Portfolio: <https://noneelprasad.github.io/folio>

PROFESSIONAL SUMMARY

Enthusiastic developer eager to contribute to team success through building efficient, scalable, and maintainable software. Relevant experience in coding, to documentation, to quality assurance, to system administration. Motivated to learn, expand my professional career and excel.

EDUCATIONAL BACKGROUND

Post-Graduate Diploma in CyberSecurity
The University of the South Pacific - Fiji
Feb 2022 - Ongoing

Master of Computing Science and Information System
The University of the South Pacific - Fiji
2018 - 2020

Bachelor of Software Engineering
The University of the South Pacific - Fiji
2014 - 2018

CERTIFICATION

Data Science Orientation
Authorized by: IBM
March 2022

Agile Scrum Leadership (Executive) Accredited Certification™
International Scrum Institute™ (Scrum Institute)
January 2022

Azure Fundamentals
Microsoft
September 2021

SKILLS & PROFICIENCIES

- C#/ ASP.NET MVC and .NET Core and SQL Server, including data modelling, software patterns and application architectures
- Experience in web development with React JS, Blazor, Bootstrap, Semantic UI, Tailwind and other related technologies
- Experience working with and designing RESTful APIs
- Hands-on experience supporting Linux environment
- Understanding of microservices architecture
- Working knowledge of Cloud Platforms
- Knowledge of Azure cloud, Networking, Security, Services, Storage and Virtualization
- Knowledge of Azure services for integration and process automation
- Knowledge of orchestration and containerization tools
- CI/CD Experience with Github Actions and Heroku
- Content Management System experience
- Understanding of code versioning tools, such as Git
- Worked with database systems such as MySQL, MSSQL, Oracle, Redis and MongoDB
- Report automation and data migration tasks with SSRS and SSIS respectively
- Understanding of contemporary data structure

WORK HISTORY

Analyst Programmer - *September, 2019 to Present*

The University of the South Pacific

Use .Net stack to plan, design and implement web applications

- Develop online facilities for enhancing the student experience, engagement and the quality of student services
- Organize and provide software training, to new and existing user regarding application features and improvements
- Work closely with the business analyst with documents such as Scope, Requirements, Design, Testing, User Acceptance, Change Management, Rollout and Support Plan.
- Maintain key existing KPI Survey Reporting Platforms developed on the ASP.NET stack and Survey Monkey
- Assist in the automation of student reports on the SQL Server Reporting Services system.
- Assist with integration of inhouse applications with external information systems
- Assist in data cleaning process on the companies ERP system
- Contributed to the migration of aged DTS packages to new SSIS packages to align with the company's upgrade policy and improved data load time by 33%.
- Investigate and address application system issues to improve usability and functionality.
- Provide Level 2 support and address support tickets on the company's help desk platform.

Programmer/Research Assistant - *October, 2017 to September, 2019*

The University of the South Pacific

Aided in the development of online facilities to align with the Universities Framework and processes through research and development

- Conducted research on the Academic Approval Framework in order to locate information and move away from manual paper based applications
- Attended project meetings, took detailed meeting notes, turned in project deliverables on time
- Organized all required paperwork's from meeting minutes to application development documentations
- Worked with all departments to ensure all requirements are met
- Did a variety of clerical tasks, such as progress report, answering phones and assisted other fellow colleagues

Application Support Engineer - *July, 2017 to October, 2017*

Digicel

Answered and triaged requests for assistance in order to provide Level 2 support to customers. Carried out day to day tasks on multiple software solutions used by the company

- Answered and triaged requests for assistance in order to provide Level 2 support to customers.
- Assisted in the installation of wiring and cabling for new department servers
- Worked on overseeing server backups and procedures on Linux environment
- Suggested and implemented technical feasibility solutions for a new mobile app.
- Coordinated with application team to finalize designs and confirm app requirements.
- Kept track of server system checks and performance and generated statistical reports for current measurements.
- Carried out day to day tasks on multiple software solutions used by the company

IT Services-Student Intern

The University of the South Pacific

Performed level 1 telephone support for users at all levels, attended to queries over the Helpdesk counter and Resolved basic software, and networking problems / conflicts / defects