

# Nonie Fulo Lacra

## Software Engineer

Searching for favorable career opportunities that would assist me in gaining greater practical excellence in the software engineer industry where I can put my analytical and technical skills to contribute to the growth of the organization. Comes with 2 years of work experience as a Technical Support and 2 years as a Research Editor.

✉ nonielacra@gmail.com

📍 Brgy. Ramon Magsaysay, Quezon city, Philippines

🌐 github.com/NonieLacra

📞 09663803783

📅 30 August, 1999

📄 NonieLacra

## WORK EXPERIENCE

### Research Editor

#### ADT Market Research Services

06/2016 - 03/2018

Unit 102-103 One Lourdes Place  
#126 Road 1, Bagong Pag-asa,  
Quezon City

##### Tasks

- Product Quality Assurance
- Research Editor
- Field Researcher

Contact : Ofelia Tamondong Maglalang - 09258163254

### Customer Service Representative

#### Concentrix - Shaw

08/2020 - Present

Shaw Blvd, Mandaluyong, 1552  
Metro Manila

##### Tasks

- Chat Support
- Technical Support
- Customer Service

Contact : Jennelyn Chiu-Delfin - 09205656383

## PERSONAL PROJECTS

Freight Management System: Administrative (Facility Reservation, Visitor Management, Legal Management and Document Management) (01/2022 - 04/2022)

- A Capstone Project who achieved the Best Research Presentation among BSIT Department
- Scrum Master and Head Programmer of the Team
- Awarded as 2nd Best Presenter in the Annual Multidisciplinary Research Festival at Bestlink College of the Philippines

## EDUCATION

### Tertiary

#### Bestlink College of the Philippines

06/2018 - 07/2022

#1071 Brgy, Kaligayahan, Quirino  
Highway, Novaliches, Quezon City

##### Course

- Graduate of Bachelor of Science in Information Technology Major in Information Security

## SKILLS

Computer Literate

Project Management

Database Management

User Interface Design

Proficient in C, C++, Java, Javascript and PHP

CSS and HTML literate

Customer and Technical Support

Communication

Team player

Flexible

Goal-oriented

## ACHIEVEMENTS

1st Runner-up at 3RD SIMP-AAG-BCP Multidisciplinary Research Festival (06/2022 - 07/2022)

Scrum Master of our Team, Annual Research Festival held by Singapore Institute of Multidisciplinary Professions, Ascendens Asia and Bestlink College of the Philippines

Top Agent of the Month (05/2022 - 06/2022)

Top Agent of the Monthhh Awardee by Concentrix Shaw

Top Agent of the 3rd Quarter 2022 (07/2021 - 09/2021)

Top Agent of the 3rd Quarter Awardee by Concentrix Shaw

2nd Place in Short Film Making (10/2019 - 11/2019)

Short Film Director, Bestlink of the Philippines

## CERTIFICATES

Certificate of Recognition - 3RD SIMP-AAG-BCP Multidisciplinary Research Festival (06/2022 - 07/2022)

Bestlink College of the Philippines

Certificate of Participation - Student Research Seminar and Workshop (05/2022 - 06/2022)

Bestlink College of the Philippines

Certificate of Graduation - School of Discipleship 1, 2 and 3 (02/2018 - 03/2019)

Amazing Hope Worship and Training Center

## LANGUAGES

English

Full Professional Proficiency

Filipino

Native or Bilingual Proficiency

## INTERESTS

Community Service

Cooking

Traveling

Gaming

Video and Image Editing

Programming