

Contact

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Top Skills

React.js
Vue.js
Responsive Web Design

Chinedu Onwuorah

I am a Front-end Engineer. I love to build exceptional and problem-solving Web Applications|| Response web designer
Lagos, Lagos State, Nigeria

Summary

I strive to keep my code transparent and easy to understand. I love working on projects that simplify processes, solve business/societal problems and bring about consumer satisfaction.

I am passionate with a knack for creating intuitive and high-performing web applications and also passionate about user experience and web design, eager to join the front-end development team at your company, and contribute to their innovative and cutting-edge projects using HTML, CSS, Js etc

I am a self-motivated individual, driven by performance and achievement, and I bring extensive experience in providing comprehensive customer support.

Experience

Blue Sky Arts & Studio

Customer Service Representative
February 2017 - Present (8 years 1 month)
Amuwo Odofin, Lagos, Nigeria

- * Delivered clerical support by handling a range of routine and special requirements for the establishment.
- * Gathering customers feedback to identify areas of improvement.
- * Completed range of simultaneous training and job tasks such as embacking on Art History to support given task and operational needs.
- * Responded to correspondence to facilitate communication with clients and enhance business processes for customer satisfaction.
- * Arranged procurement plans for clients needs and requirements.

eFTD

Customer Service Representative
October 2019 - Present (5 years 5 months)
Lagos State, Nigeria

- Suggest subscription and billing solutions to customers tailored to their usage patterns for optimization.

- Assist in overseeing existing customer accounts.
- Address and resolve customer and carrier concerns, aiding in issue resolution.
- Handle a substantial volume of incoming and outgoing phone calls, ensuring constant communication between customers and the company.
- Demonstrate outstanding multitasking abilities in both the physical workspace and computer software applications.
- Cultivate and sustain relationships with both carriers and customers.
- Deliver outstanding customer service to both customers and carriers.
- Offer shipping quotations to customers and arrange shipments as per their needs.
- Exemplify professionalism as a representative of our company, earning the respect of fellow employees.

Education

University of Nigeria, Nsukka

Bachelor of Education - BEd, History and International Studies · (2015 - 2019)

AltSchool Africa

Diploma, Computer Software Engineering (Frontend Development) · (March 2023 - April 2024)