



GAWESHA PRABHASHWARA

IT Support Officer

About

A self-motivated individual who has a passion for technology and currently studying for the Bachelor of Science in Computing and Seeking a role in the ICT industry to continue a keen interest work experience in the company. Eventual career goal is to become a fully qualified person with a long-term aim of joining the company.

Contacts

✉ gawesha.official@gmail.com

☎ +66 937 252 850

📍 PassionSiri Condominium 1, 1/26,
Mueang Nakhon Si thammarat
District,
Nakhon Si thammarat, 80000

skills

Technical Skills

Customer Service

Analytical Skills

DOCUMENTATION AND REPORTING

Software Knowledge

Soft Skills

Work Experience

○ January 2022 – January 2024 (2 Years)

ESOFT Metro Campus

IT Support Officer

- Technical Support for Academic and Administrative Staff
- Student Support
- Learning Management System (LMS) Support
- Network and Infrastructure Management
- Software and Hardware Management
- IT Resource Management
- Data Management and Security
- Collaboration and Communication
- Support for Events and Special Programs

○ December 2020 – December 2021 (1 Year)

British Way English Academy

IT Support Officer

- Technical Support
- Network Management
- User Management
- Hardware Management
- Software Management
- Security
- Customer Service
- Project Support

Education

2022 – 2026

LONDON METROPOLITAN UNIVERSITY (UK)

BSc (Hons) in Computing

References

Doc. S. M. Kamal Abeywardhana

- UNA Assistant Secretary Member
- International Human Rights Commission Member
- Women and Children Concern (WCC) South Africa – Sri Lanka County Coordinator
- Stichting Mission Lanka Nederland – Sri Lanka County Coordinator
- Gem and Joulary Research Institute Alumni Association Coordinator
- Fonder of NCPF (Nature and Culture Protect Foundation)

Phone: +94 71 830 0886

Email: Kamalabeywardhana@gmail.com

Ms. D. M. Manjula Dissanayake

- Instructor and ESL Trainer
- Nakhon International City School

Phone: +66 817434475 / +94 776487714

Email: dmmmp2021@gmail.com