

DISHANT GUPTA

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Current Location- Bengaluru, KA.

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Career Objects

To be a part of progressive organization that gives a scope to enhance my knowledge and utilizing my skills towards the growth of the organization.

Summary

- Graduate with **BCA** from **Dr. Virendra Swarup Institute of Computer Studies, Kanpur.** 2019.

Professional & Certification Experience

- Salesforce Virtual E-Learning Internship at **SmartInternz**, from 25/April/2022 to Present.
- “MongoDB Bootcamp” at SCALER.
- Introduction Of Cloud Computing.
- Introduction to Web Development with HTML, CSS, JavaScript

Experience

July/2022- Present

Inbound • Customer Support • Smart-Coin Financials Pvt. Ltd./ Bengaluru, KA

❖ Smart-Coin is **an app-based lender that offers short-term personal loans to individuals primarily belonging to the middle and lower-income groups**. The app is based on a patented algorithm that allows users to easily access the lending risk before availing of an instant personal loan.

❖ **Responsibility**

- Providing complete information about the product to the customer.
- Maintaining and updating the information of the customers regularly.
- Providing the best possible solution to the queries of the customers.

Academic Details

- Bachelor of Computer Application, June 2019, **Dr. Virendra Swarup Institute of Computer Studies, Kanpur. Earned: 50%. (Affiliated to CSJMU Kanpur).**
- Higher Secondary School Certificate Examination, June 2016, **Sarasvati Vidya Mandir Inter College Gonda. Earned: 71%.**
- Secondary School Certificate Examination, June 2014, **Sarasvati Vidya Mandir Inter College Gonda. Earned: 77.2%.**

Skills

- Good Knowledge in **Basic of Object-Oriented Programming Language Concepts & Core Java**,
- Basic Knowledge in **Salesforce**.
- Worked extensively on various Salesforce.com standard objects like, **Account, Contacts, Opportunities, Leads, Report and Dashboards**.
- Ability to create environment of trust within colleagues.
- Quick learner.

Front-End/Back-End Developer Skills

- Knowledge in **Html, CSS, Basic JavaScript, Node.js**.
- Database- **MongoDB, SQL**

Personal Profile

- | | | |
|-------------------|---|-------------------------|
| • Date Of Birth | : | 17/OCTOBER/1999. |
| • Nationality | : | Indian. |
| • Known Languages | : | English & Hindi. |
| • Home-Town | : | Gonda, (Uttar Pradesh). |

Declaration

All the information mentioned in the resume is correct to the best of my knowledge and believe.

Place:

Date: