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Marketing Attribution For CoolTShirts.com

Analyze Data with SQL December 2022

CoolTshirts.com Market Attribution

PAGE VISITS DATA SCHEMA		
name	type	
page_name	TEXT	
timestamp	TEXT	
user_id	INTEGER	
utm_campaign	TEXT	
utm_source	TEXT	
Rows: 5692		

- 1. <u>UTM parameters</u> are a way of tracking visits to a website. Developers, marketers, and analysts use them to capture information like the time, attribution source, and attribution medium for each user visit.
- 2. <u>First-touch attribution</u> only considers the first source for each customer. This is a good way of knowing how visitors initially discover a website.
- 3. <u>Last-touch attribution</u> only considers the last source for each customer. This is a good way of knowing how visitors are drawn back to a website, especially for making a final purchase.

Metric Indicators to Evaluate

- 1. How many campaigns and sources does CoolTShirts use? Which source is used for each campaign?
- 2. What pages are on the CoolTShirts website?
- 3. How many first touches is each campaign responsible for?
- 4. How many last touches is each campaign responsible for?
- 5. How many visitors make a purchase?
- 6. How many last touches on the purchase page is each campaign responsible for?
- 7. CoolTShirts can re-invest in 5 campaigns. Given your findings in the project, which should they pick and why?

1. How many campaigns and sources does CoolTShirts use? Which source is used for each campaign?

utm_campaign	utm_source	
getting-to-know-cool-tshirts	nytimes	
weekly-newsletter	email	
ten-crazy-cool-tshirts-facts	buzzfeed	
retargeting-campaign	email	
retargeting-ad	facebook	
interview-with-cool-tshirts-founder	medium	
paid-search	google	
cool-tshirts-search	google	

-- Campaigns and sources used by CoolTshirts!

SELECT distinct utm_campaign, distinct utm_source

FROM page_visits;

SELECT count(distinct utm_source), count(distinct utm_campaign)

FROM page_visits;

count(utm_campaign)	count(utm_source)
8	6

2. What pages are on the CoolTShirts website?

page_name
1 - landing_page
2 - shopping_cart
3 - checkout
4 - purchase

SELECT distinct page_name
FROM page_visits;

3. How many first touches is each campaign responsible for?

utm	campaign	first_touch_count
medium	interview-with-cool-tshirts-founder	622
nytimes	getting-to-know-cool-tshirts	612
buzzfeed	ten-crazy-cool-tshirts-facts	576
google	cool-tshirts-search	169

```
WITH first touch AS
( SELECT user id,
      MIN(timestamp) as first touch at
  FROM page visits
  GROUP BY user id
SELECT ft.user id,
   ft.first touch at,
   pv.utm source,
    pv.utm campaign,
    count(utm campaign)
FROM first touch as 'ft'
JOIN page visits as 'pv'
    ON ft.user id = pv.user id
    AND ft.first touch at = pv.timestamp
GROUP BY utm campaign
ORDER BY 5 DESC;
```

4. How many last touches is each campaign responsible for?

utm	campaign	last_touch_count	
email	weekly-newsletter	447	
facebook	retargeting-ad	443	
email	retargeting-campaign	245	
nytimes	getting-to-know-cool-tshirts	232	
buzzfeed	ten-crazy-cool-tshirts-facts	190	
medium	interview-with-cool-tshirts-founder	184	
google	paid-search	178	
google	cool-tshirts-search	60	

```
WITH last touch AS
( SELECT user id,
 MAX(timestamp) as last touch at
 FROM page visits
 GROUP BY user id
lt attr AS (
 SELECT lt.user id,
        lt.last touch at,
        pv.utm source,
         pv.utm campaign,
         pv.page name
  FROM last touch 'lt'
 JOIN page visits 'pv'
   ON lt.user id = pv.user id
   AND lt.last touch at = pv.timestamp
SELECT lt attr.utm source,
      lt attr.utm campaign,
      COUNT (*)
FROM lt attr
GROUP BY 1, 2
ORDER BY 3 DESC;
```

5. How many visitors make a purchase?

purchase_count

361

```
SELECT count( user_id), page_name
FROM page_visits
WHERE page_name like '%purchase%';
-- OR Alternative code
SELECT count( user_id), page_name
FROM page_visits
WHERE page_name = '4 - purchase';
```

6. How many last touches on the purchase page is each campaign responsible for?

utm	campaign	last_touch_count	
email	weekly-newsletter	115	
facebook	retargeting-ad	113	
email	retargeting-campaign	54	
google	paid-search	52	
nytimes	getting-to-know-cool-tshirts	9	
buzzfeed	ten-crazy-cool-tshirts-facts	9	
medium	interview-with-cool-tshirts-founder	7	
google	cool-tshirts-search	2	

```
WITH last touch AS
(SELECT user id,
  MAX(timestamp) as last touch at
  FROM page visits
  WHERE page name = '4 - purchase'
 GROUP BY user id
lt attr AS (
  SELECT lt.user id,
         lt.last touch at,
         pv.utm source,
         pv.utm campaign,
         pv.page name
  FROM last touch lt
  JOIN page visits pv
    ON lt.user id = pv.user id
    AND lt.last touch at = pv.timestamp
SELECT lt attr.utm source,
       lt attr.utm campaign,
       COUNT (*)
FROM lt attr
GROUP BY 1, 2
ORDER BY 3 DESC;
```

7. CoolTShirts can reinvest in 5 campaigns. Given your findings in the project, which should they pick and why?

-> Analysing the ratio of (purchases: total last attribution pages), can give a great indication of what campaigns and sources resulted in sales

-> Focusing on % of pages that follow through from first to last page to successful purchase will give a good scope of performance of campaigns

utm_source	utm_campaign	Purchase as last page count(utm_campaign)	Total last page count(utm_camp)	% purchases as last_pages
email	weekly - newsletter	115	447	25.73%
facebook	retargeting - ad	113	443	25.51%
email	retargeting - campaign	54	254	21.26%
google	paid - search	52	178	29.21%
buzzfeed	ten - crazy - about - cool - tshirts - facts	9	190	4.74%
nytimes	getting - to - know - cool - tshirts	9	232	3.88%
medium	interview- with - cool - tshirts - founder	7	184	3.8%
google	cool - tshirts - search	2	60	3.33%

7. CoolTShirts can reinvest in 5 campaigns. Given your findings in the project, which should they pick and why?

CAMPAIGN PERFORMANCE

The top 5 campaigns with the highest % of purchases as the last page attributed are:

- 1. Paid search on google with the highest turnover of 29%
- 2. Weekly-newsletter by email at 26% tied with Retargeting-ad on facebook at a close turnover rate of 25%
- 3. Retargeting campaign by email at 21% follows on the list
- The rest of the campaigns are very far from the successes of the top four campaigns and might need to
 re-evaluated before reinvestment

NB: Medium and NYTimes have the lowest rates 3.8%. Marketing team should encourage use of email or switch utm sources

