Mr.Noppakao Kharanon (Kao), Age 25

Support Engineer

▼ Experience

9-month Frontend Development internship combined with over 3 years of IT experience focusing on IT support

▼ Education

Graduated with a Bachelor's degree in Computer Science from the Faculty of Science and Technology from Rangsit University.

▼ Key Work Experience Highlights

Bangkok OA Coms Co., Ltd. - Support Engineer (July 2023 – Present)

- Managed and supported software for security system management.

- Acted as a technical consultant, offering solution design and expert advice to clients.

- Conducted customer training and created user manuals.

- Provided critical support via Help Desk and Onsite Service.

S11 Group Public Company Limited - IT Support & Infrastructure (September 2022 – June 2025)

- Maintained the organization's network systems and computer equipment.

- Provided technical consultation and troubleshooting to all employees.

- Managed software installation and updates to ensure smooth system operation.

- Performed hardware maintenance and repair.

- Implemented and managed regular data backup procedures.

Max Me Corp Co., Ltd. - Frontend(Internship) (January 2022 – March 2022)

- Enhanced the MAXME application for PTG Energy Public Company Limited.

- Used HTML, CSS, and JavaScript to improve User Experience (UX) and application performance.

Freelance Work - Frontend(Internship) (January 2021 – June 2021)

- Developed the online registration system for the Civil Service Commission (OCSC) exam.

- Created a responsive and user-friendly webpage using HTML, CSS, and JavaScript.

- Managed registration forms and implemented user data validation.

▼ Key Skills and Certifications

Network & Systems Management

- Troubleshooting (Connectivity/Hardware issues)

- Basic Configuration of TCP/IP, DNS, and DHCP

- Windows Server Administration (User and Group Management)

- Linux Operating System (Basic Command Line Interface - CLI)

- Active Directory Management

IT Support & Operations

- Hardware and Software Diagnosis

- Proficiency in Microsoft 365/Office Suite

- Printer and Peripheral Setup/Configuration

- Data Backup and Recovery Procedures

Web Development (Complementary)

- HTML & CSS

- JavaScript/React.js

- Tailwind CSS

- Client-Server Architecture understanding