External Identities - Self-Service Sign Up, Governance and all that Jazz!

- Jan Vidar Elven
- Architect @ Skill AD
- Twitter @JanVidarElven
- MVP Enterprise Mobility



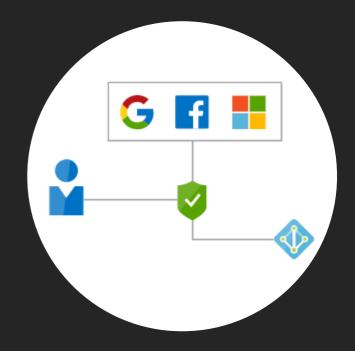
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External Identities

- Beyond the Invitation Process

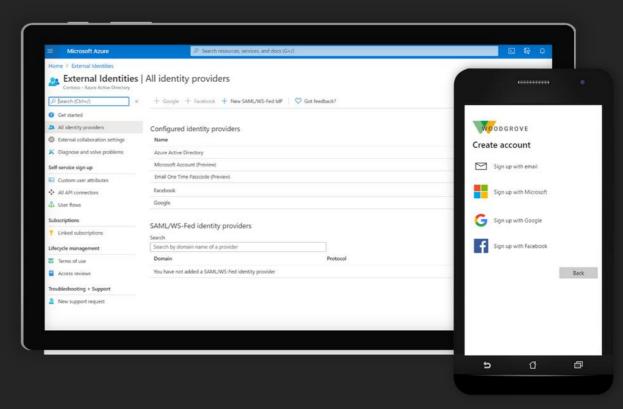


So, what's new?





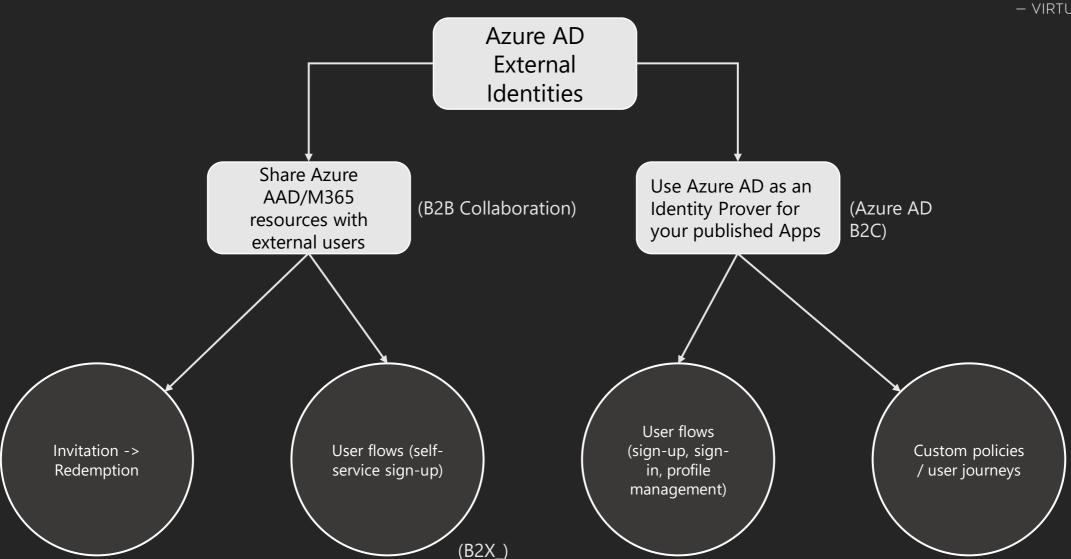
- March 2021: Azure Active Directory External Identities GA
 - Self-Service Sign-Up User Flows
 - Next generation User Flows with B2C
 - Identity Protection with risk-based Conditional Access to Azure AD B2C
 - Scalable lifecycle & user management
 - External Identites SLA -> 99.99%



https://techcommunity.microsoft.com/t5/azure-active-directory-identity/azure-active-directory-external-identities-is-generally/ba-p/2147080

Scenarios for External Identities





Sign your self up as a Guest user

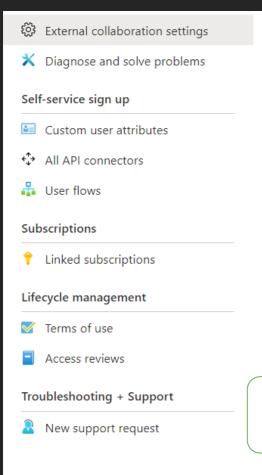




- Only for Azure AD Apps (not M365)
 - But available for M365 after!
- Attributes
 - Standard & Custom
- API Connector
 - After sign-in
 - Before user is created
- User Flow
 - Identity Provider
 - Attributes, Language & Layout
 - API Connectors
 - Applications

Configure External collaboration settings





Guest user access
Guest user access restrictions (Preview) ①
Learn more Guest users have the same access as members (most inclusive)
Guest users have limited access to properties and memberships of directory objects
Guest user access is restricted to properties and memberships of their own directory objects (most restrictive)
Guest invite settings
Guest invite restrictions (1)
Learn more Anyone in the organization can invite guest users including guests and non-admins (most inclusive)
Member users and users assigned to specific admin roles can invite guest users including guests with member permissions
Only users assigned to specific admin roles can invite guest users
No one in the organization can invite guest users including admins (most restrictive)
Enable guest self-service sign up via user flows ①

If only selfservice sign-up?

Collaboration restrictions

No

Learn more

- Allow invitations to be sent to any domain (most inclusive)
- Only invitations to the specified domains
- Allow invitations only to the specified domains (most restrictive)

Configure Microsoft 365 Groups External Sharing

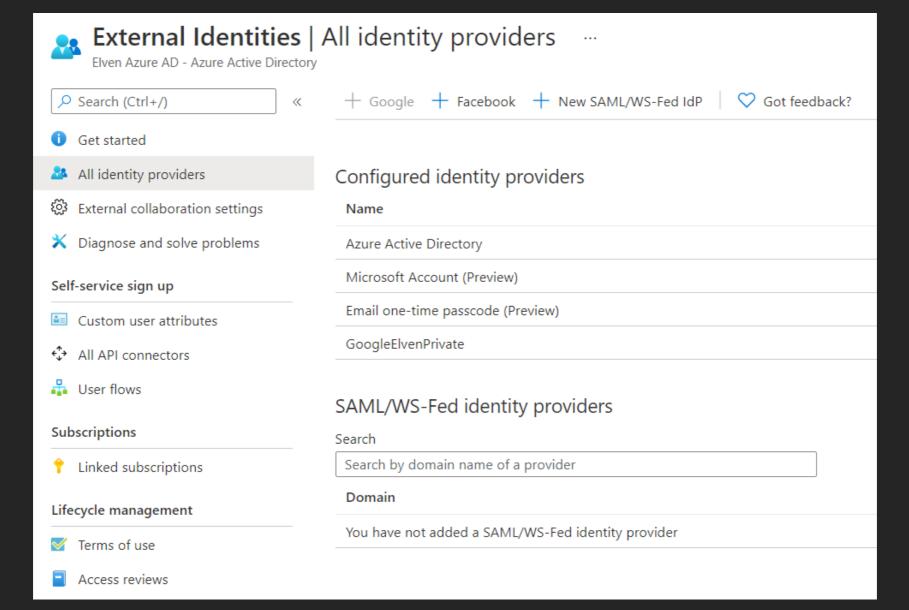


Microsoft 365 Groups

Choose how guests from outside your organization can collaborate with your users in Microsoft 365 Groups. Learn more about guest access to Microsoft 365 Groups

- Let group owners add people outside your organization to Microsoft 365 Groups as guests
- Let guest group members access group content
 If you don't select this, guests will still be listed as members of the group, but they won't receive group emails or be able to access any group content. They'll only be able to access files that were directly shared with them.

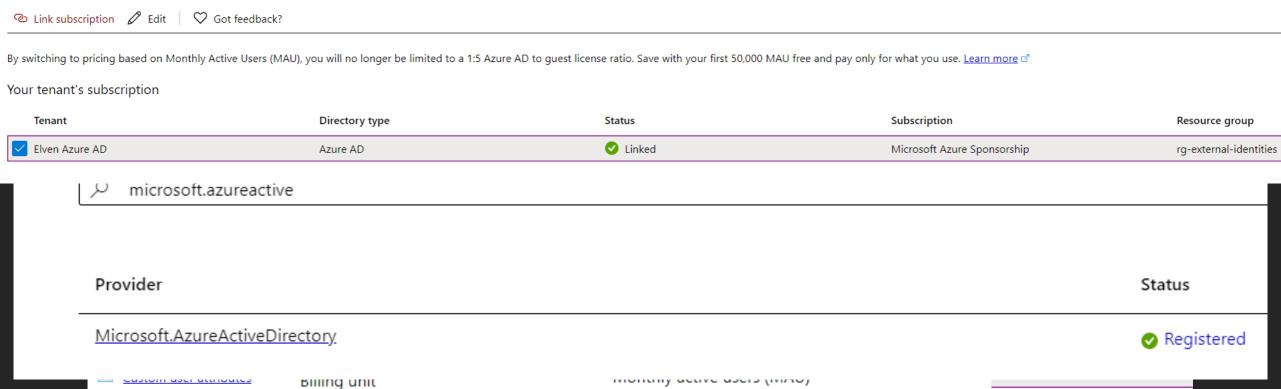
Configure Identity Providers: Who can sign up?





Linking Azure Subscription: 1:5 -> MAU







Demo

User Flow for Self Service Sign Up with Approvals





Identity Governance

Managing the Lifecycle & Access of External Identities



External Identities Lifecycle Scenarios





Self-service onboarding with access packages & approvals





Access reviews of guests in Teams & Groups



Automatic disable and remove guest users



Terms of Use for legal or compliance requirements

Featured Previews in Governance

Breaking news!



- Ignite Nov 2021:
 - <u>Custom Entitlement Workflows</u>
 <u>based on Azure Logic Apps</u>
- Preview Sep 2021:
 - Onboard partners more easily with new Azure AD entitlement management features: Custom questions & attributes
- Preview Jul 2021:
 - Ensure compliance using separation of duties checks in access requests

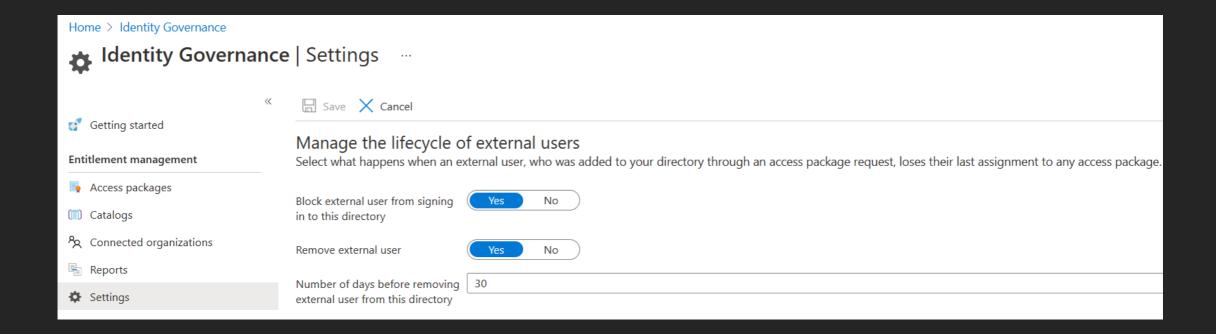






Configure Lifecycle of External Users







Demo

External Identities Governance – Self Service Sign Up and Workflow Customizations





Summary & Resources

Bringing it all together

Resources

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- Repositories for Demo resources:
 - Self Service Sign-Up: <u>https://github.com/JanVidarElven/SelfServiceSignUpApprovals</u>
 - Identity Governance External User Sign Up:
 https://github.com/JanVidarElven/ExternalIdentitiesGovernance
- Docs:
 - Add a custom approval workflow to self-service sign-up
 - Trigger custom Logic Apps with Azure AD entitlement management
- Connect:
 - @JanVidarElven
 - gotoguy.blog











