

BIBI NOREEN AYESHA

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EDUCATION

Lords Institute of Engineering and Technology (aff. Osmania University)
Bachelors of Engineering (B.E) in Computer Science and Engineering with Data science

March 2020 - Jun 2024

CGPA: 8.34

PROFESSIONAL EXPERIENCE

Amazon

Aug 2022 – Jan 2023 (6 mos)

Hyderabad, TS

Customer Service Associate

Shipping and delivery Services (SDS), (Email and call Support to North America)

- Managed the end-to-end process of shipping and delivery operations with internal Amazon delivery agents, ensuring timely and accurate fulfillment of customer orders.

Amazon

Sep 2023 – Feb 2024 (6 mos)

Hyderabad, TS

Customer Service Associate

(Retail), (Chat Support to Germany, Spain, France)

- Actively participated in ongoing training and development programs to enhance product knowledge, customer service skills, and proficiency in utilizing internal tools and systems, driving continuous improvement in service delivery and performance.

PanTech

Data science Intern

May 2022 – Jun 2023 (1 mo)

Hyderabad, TS

Projects done:

- Spatial DS for Covid 19 Disease prediction
- Parkinson's Disease prediction

TECH SKILLS

- Languages:** C++, Python, HTML, CSS, JavaScript, SQL, Cloud
- Frameworks/Technologies:** Bootstrap, AutoML, MS Excel, Google Cloud Build, AWS CodeBuild
- Tools:** Git and GitHub, AWS SDKs, Amazon CloudWatch
- Soft-Skills:** Communication, Strong inter-personal and relationship-building skills, teamwork, problem-solving, critical thinking, Customer Satisfaction (Amazon), Decision-Making, Strong leadership qualities

PROJECTS UNDERTAKEN

- Fake Image detection (Mini project)**

Jan 2023

[Github](#)

Lords Institute of Engineering and technology

Programming language used : Python

Implemented advanced image processing techniques and machine learning algorithms to develop a robust fake image detection system.

- Speaker Diarization (Major project)**

Jan 2024

Lords Institute of Engineering and technology

Programming language used : Python

Speaker diarization system utilizing state-of-the-art machine learning models and signal processing techniques to accurately segment and identify speakers in audio recordings.

- AWS Cloud-Serverless-Application (Wild Rydes)**

July 2024

[Github](#) | [LinkedIn](#)

AWS-Cloud Workshop

- Wild Rydes lets users book unicorn rides through a simple and intuitive web interface. Users can pinpoint their pickup location on a map, and a unicorn will be dispatched to their location.
- Actively worked with AWS services like API Gateway, Lambda, IAM, DynamoDB, Cognito, Amplify, CodeCommit, and CloudWatch.

July 2024

- Cloud Attendance System**

[Github](#)

- The participation framework records a worker's or alternately understudy's participation and keeps the data in the cloud. At the point when it checks the card, it enters data. This will help an executive in eliminating or adding clients and following the quantity of hours a representative or understudy has spent in the vicinity.

CERTIFICATES

- AWS - Cloud essentials**
- Google Data Analytics Specialization-Cloud (GCP)**
- AWS Certified Machine Learning - Specialty - Amazon Web services (AWS)**
- Google Cyber Security - Google developers Course**

Issued: July 2024

Issued: Oct 2022

Issued: Oct 2022

Issued: April 2024

Specialized Educational Programs (Completed)

NxtWave

Jun 2024

Hyderabad, TS

Full stack development

- Designed and developed a Blog application using the MERN (MongoDB, Express.js, React.js, Node.js) stack

Google Cloud Get Certified Program

Jun 2024

Hyderabad, TS

Google Cloud Platform (Associate Data Engineer)

- Gained hands-on experience with specific GCP services or tools (For being a solutions Architect)