



Pink Elephant ITSM Support Solutions (PTY) Ltd

Norman Nel
Per e-mail

25 September 2025

Dear Norman,

OFFER OF EMPLOYMENT – PINK ELEPHANT

Further to your participation in our interview process, Pink Elephant is pleased to offer you a position within the company in the role of **1st Line Service Analyst**.

The cost to company (CTC) package offered includes:

Remuneration

Expenses incurred in the promotion of the business are reimbursed as per the company policy.

Medical Aid and RA schemes are available for structuring with the CTC package as required.

In the event that you accept this offer, it is envisaged that the Fixed Term Contract be dated **01 October 2025**.

Please indicate to us whether that would be acceptable whereupon a copy of a fixed term contract will be forwarded to you for your review and acceptance.

We look forward to welcoming you on board at Pink Elephant.

This employment offer expires 26 September 2025 at 13:00pm.

Yours sincerely



Denise Pretorius
Head of Human Resources

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