### Milestone 1 for SkyRoutes

#### Overview

SkyRoutes is a flight booking database system designed to facilitate the searching, booking, and management of flight tickets for travelers globally. It aims to provide a user-friendly interface that integrates flight schedules, ticket pricing, and user profiles to enhance the booking and boarding experience.

#### **Team Member**

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## **Key Entities and Attributes**

- 1. User: user id (PK), name, email (Unique), phone, passport number (Unique)
- 2. Passenger: passenger\_id (PK), @booking\_id (FK references Booking), name, passport number, dob (Date of Birth)
- 3. Airport: airport\_id (PK), airport\_name, city, country, iata\_code (Unique), icao\_code (Unique)
- 4. Aircraft: aircraft id (PK), model, total seats, @airline id (FK references Airline)
- 5. Flight: flight\_id (PK), flight\_number (Unique), @departure\_airport\_id (FK references Airport), @arrival\_airport\_id (FK references Airport), departure\_time, arrival\_time, @aircraft id (FK references Aircraft), @airline id (FK references Airline)
- Seat: seat\_id (PK), @flight\_id (FK references Flight), seat\_number, class\_type (Economy, Business, First), price
- Booking: booking\_id (PK), @user\_id (FK references User), @flight\_id (FK references Flight), @seat\_id (FK references Seat, Unique), booking\_time, status (Paid, Unpaid, Cancelled), @payment\_id (FK references Payment)
- 8. Payment: payment\_id (PK), @booking\_id (FK references Booking), payment\_method (Credit Card, PayPal, Alipay), payment\_status (Completed, Pending, Failed)
- 9. Airline: airline\_id (PK), airline\_name (Unique), country
- 10. Crew: crew\_id (PK), @flight\_id (FK references Flight), name, role (Pilot, Co-Pilot, Flight Attendant)
- 11. Luggage: luggage\_id (PK), @booking\_id (FK references Booking), weight, dimensions
- 12. Check-in: checkin\_id (PK), @booking\_id (FK references Booking), @seat\_id (FK references Seat), checkin time

- 13. Boarding Pass: boarding\_pass\_id (PK), @passenger\_id (FK references Passenger), @flight\_id (FK references Flight), seat\_number, boarding\_gate, boarding\_time
- 14. Flight Status: flight\_status\_id (PK), @flight\_id (FK references Flight), status (On-Time, Delayed, Cancelled), last\_updated
- 15. Baggage Claim: baggage\_claim\_id (PK), @airport\_id (FK references Airport), @flight\_id (FK references Flight), baggage\_belt\_number

## Relationships

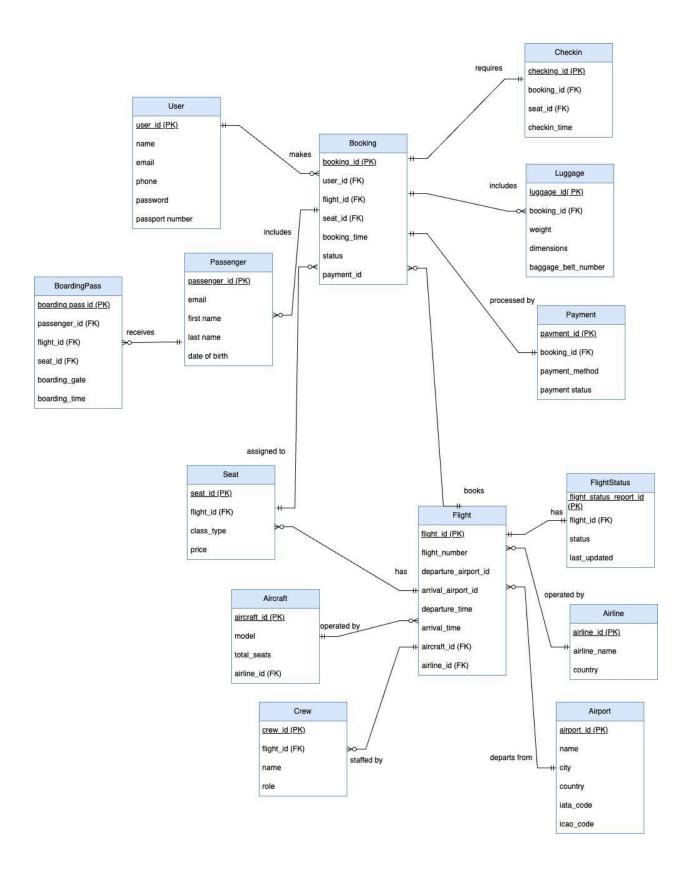
- A **User** can make multiple **Bookings**, but each **Booking** belongs to only one **User** (1:N).
- A **Booking** can have multiple **Passengers**, ensuring that a single reservation can cover multiple travelers (1:N).
- Each **Booking** has exactly **one Payment**, but a **Payment** is linked to only one **Booking** (1:1).
- A Booking is associated with a Flight, but multiple Bookings can be linked to the same Flight (N:1).
- Each **Booking** is associated with a **Seat**, but multiple **Bookings** can be linked to the same **Seat** (N:1).
- Each **Flight** departs from and arrives at an **Airport** (N:1).
- Each **Flight** is operated by a single **Aircraft**, but one **Aircraft** may operate multiple **Flights** (N:1).
- A Flight contains multiple Seats, but each Seat is linked to only one Flight (1:N).
- Each Flight is associated with one Airline, but an Airline operates multiple Flights
  (N:1).
- Each **Flight** has multiple **Crew Members**, ensuring safe operation (1:N).
- A Booking may include multiple Luggage items, but each Luggage item is linked to only one Booking (1:N).
- A **Booking** has exactly one **Check-in record**, ensuring travelers complete the process (1:1).
- A **Passenger** has multiple **Boarding Passes**, as they may have multiple flights in an itinerary (1:N).
- A Flight has a single Flight Status, which updates in real-time (1:1).
- A Flight may have multiple Baggage Claim points, especially in large airports (1:N).

#### **Business rule**

- 1. **A user must register** with a valid email, phone number, and passport number before making a booking.
- 2. **Each booking must be linked to a valid seat on a flight** to prevent overbooking and seat duplication.
- 3. A payment is required to confirm a booking, and unpaid bookings may be automatically canceled after a certain time limit.
- 4. **A user can only book available seats**, ensuring that only vacant seats are assigned to passengers.
- 5. **Each flight must have at least one crew member assigned**, ensuring regulatory compliance and operational efficiency.
- 6. **Check-in must be completed before receiving a boarding pass**, ensuring that all passengers go through proper verification before boarding.
- 7. **Once a booking is confirmed, the seat is marked as reserved**, preventing multiple bookings for the same seat.
- 8. **Each booking may include multiple passengers**, ensuring that group reservations are managed efficiently.
- 9. **Passengers must check-in before their flight's departure time**, ensuring a smooth boarding process.
- 10. **Each flight has a real-time status update**, providing passengers with accurate information on delays and cancellations.
- 11. A baggage claim area must be assigned for each flight, ensuring proper baggage retrieval at the destination.
- 12. A flight cannot be scheduled without a valid departure and arrival airport, maintaining the validity of flight records.
- 13. A passenger can hold multiple boarding passes if they have multiple flight segments, ensuring smooth travel for multi-leg journeys.
- 14. A crew member can only be assigned to one flight at a time, preventing scheduling conflicts.
- 15. **Each luggage item must be assigned to a valid booking**, ensuring that baggage is properly tracked.

**Entity-Relationship Diagram (ERD)** 

(On next page)



## **Relational Model (Schema Statements)**

# We have implemented normalization in our models and verified that our models are compatible with the 3NF standard.

- 1. User( user id , name, email, phone, passport number)
- Passenger(\_passenger\_id\_, @booking\_id, name, passport\_number, dob)
- 3. Airport( airport id , airport name, city, country, iata code, icao code)
- 4. Aircraft( aircraft id , model, total seats, @airline id)
- 5. Flight(\_flight\_id\_, flight\_number, @departure\_airport\_id, @arrival\_airport\_id, departure\_time, arrival\_time, @aircraft\_id, @airline\_id)
- 6. Seat( seat id , @flight id, seat number, class type, price)
- 7. Booking(\_booking\_id\_, @user\_id, @flight\_id, @seat\_id, booking\_time, status, @payment id)
- 8. Payment(\_payment\_id\_, @booking\_id, payment\_method, payment\_status)
- 9. Airline(\_airline\_id\_, airline\_name, country)
- 10. Crew( crew id , @flight id, name, role)
- 11. Luggage(\_luggage\_id\_, @booking\_id, weight, dimensions)
- 12. Check-in(\_checkin\_id\_, @booking\_id, @seat\_id, checkin\_time)
- 13. BoardingPass(\_boarding\_pass\_id\_, @passenger\_id, @flight\_id, seat\_number, boarding\_gate, boarding\_time)
- 14. FlightStatus( flight status id , @flight id, status, last updated)
- 15. BaggageClaim(\_baggage\_claim\_id\_, @airport\_id, @flight\_id, baggage\_belt\_number)

# **Assumptions and Justifications**

- 1. **Each flight is associated with one aircraft**, ensuring accurate seat allocation and preventing conflicts in scheduling.
- 2. **Seats are uniquely identified by flight\_id and seat\_number**, preventing duplicate assignments and allowing efficient seat selection.
- 3. **Each booking is assigned a seat**, making it a **one-to-one** relationship, preventing overbooking of specific seats.
- 4. **Payments are required for booking confirmation**, ensuring revenue collection and preventing invalid reservations.
- 5. **Every flight must have a departure and arrival airport**, ensuring a valid flight route and avoiding incorrect scheduling.
- 6. **Normalization is applied to eliminate redundancy and maintain data integrity**, improving database efficiency and consistency.

- 7. **Each airline operates multiple flights**, enabling scalability and accommodating airline operations.
- 8. **Each flight must have at least one crew member assigned**, ensuring regulatory compliance and passenger safety.
- 9. **Passengers must check in before receiving a boarding pass**, ensuring security checks and flight readiness.
- 10. **Each flight has an updated status**, allowing passengers to receive real-time updates on delays, cancellations, and schedule changes.
- 11. Each flight has a designated baggage claim area upon arrival, ensuring baggage is properly sorted and reducing lost baggage incidents.
- 12. **A booking may include multiple passengers**, ensuring that families and groups can book under a single reservation.
- 13. A flight may have multiple baggage claim points, especially in large airports where multiple baggage belts are used for one flight.