



Role of Chat GPT in Public Health

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Abstract

ChatGPT, a language model developed by OpenAI, has the potential to play a role in public health. With its ability to generate human-like text based on large amounts of data, ChatGPT has the potential to support individuals and communities in making informed decisions about their health (Panch et al. *Lancet Digit Health* 1:e13–e14, 2019; Baclic et al. *Canada Commun Dis Rep* 46.6:161, 2020). However, as with any technology, there are limitations and challenges to consider when using ChatGPT in public health. In this overview, we will examine the potential uses of ChatGPT in public health, as well as the advantages and disadvantages of its use.

Keywords chatGPT · Public health · AI

ChatGPT can be used in promoting public health.^{1,3}

Here are some examples of how ChatGPT can be used in community health:

- (1) Providing information on public health issues, such as infectious diseases, chronic diseases, and environmental health hazards.
- (2) Answering questions about health promotion and disease prevention strategies.
- (3) Explaining the role of community health workers and health educators.
- (4) Discussing the impact of social and environmental factors on community health.
- (5) Providing information about community health programs and services.

Providing Information on Public Health Issues

ChatGPT can provide information on public health issues, such as infectious diseases, chronic diseases, and environmental health hazards, along with examples.

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Health Promotion and Disease Prevention Strategies

ChatGPT can answer questions about health promotion and disease prevention strategies and provide examples. Here are some examples:

- (1) *Healthy lifestyle choices* ChatGPT can provide information about strategies for promoting healthy lifestyle choices, such as regular physical activity, a healthy diet, and avoiding harmful substances, such as tobacco and excessive alcohol consumption.
- (2) *Vaccination* ChatGPT can provide information about the importance of vaccination in preventing the spread of infectious diseases, and answer questions about the types of vaccines available and their recommended schedules.
- (3) *Screening and early detection* ChatGPT can provide information about the importance of regular screening tests, such as mammograms and colon cancer screenings, in detecting diseases at an early stage, when they are more treatable.
- (4) *Risk factor reduction* ChatGPT can provide information about strategies for reducing risk factors for chronic diseases, such as managing stress, controlling blood pressure and cholesterol levels, and avoiding tobacco and excessive alcohol consumption.
- (5) *Environmental health* ChatGPT can provide information about strategies for protecting environmental

health, such as reducing exposure to hazardous chemicals and pollutants, and promoting the use of environmentally friendly products and practices.

Explaining the Role of Community Health Workers and Health Educators

ChatGPT can be used to explain the role of community health workers (CHWs) and health educators in promoting and protecting the health of populations, especially in urban and rural communities. ChatGPT can be used to provide information about the qualifications, responsibilities, and training required for these positions, as well as the impact they have on community health outcomes.

Discussing the Impact of Social and Environmental Factors on Community Health

Social and environmental factors, such as poverty, lack of access to health care, poor housing conditions, and exposure to hazardous chemicals and pollutants, can have a significant impact on the health of individuals and communities. ChatGPT can provide information on how these factors contribute to health disparities and the challenges faced by communities in addressing them.

Providing Information About Community Health Programs and Services

ChatGPT can provide information about the types of community health programs and services available, the populations they serve, and the specific health outcomes they aim to achieve. Additionally, ChatGPT can provide information about the eligibility criteria for accessing these programs and services, as well as the costs involved and the insurance coverage available.

Cons of Using chatGPT in Public Health

There are some disadvantages of using ChatGPT in public health:

- (1) Limited accuracy.
- (2) Bias and limitations of data.
- (3) Lack of context.
- (4) Limited engagement.
- (5) No direct interaction with health professionals.

Conclusion

In conclusion, ChatGPT is a valuable tool for providing information and answering questions in various fields, including public health. However, it is important to acknowledge its limitations and supplement its use with other resources to ensure accurate and effective public health outcomes.^{2,4} The use of ChatGPT in public health should be carefully considered and implemented with caution.

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