



Rentman 4G WooCommerce Plugin

User Manual, Version 4.0.0

27-02-2017

Installation process

- Go to the Wordpress Admin Panel and upload the ZIP file in the *plugins* screen. Alternatively, you can also manually unzip the ZIP file in the *wordpress/wp-content/plugins* folder onto the server.
- Activate the Rentman plugin.
- Navigate to *WooCommerce* -> *Rentman* in the Wordpress admin panel
- Submit your Rentman 4G login credentials to continue
- When your credentials have been approved, press the *Import Products* button to load all products from Rentman and their respective categories.

Managing your webshop

- New customers who order Rentman products from your webshop will automatically be added to your Contacts in Rentman 4G.
- Orders made in your webshop will also automatically be added as Projects in your Rentman 4G account.
- When products have been changed, deleted or added in Rentman 4G, you can simply press the *Import Products* button again to update the products in WooCommerce as well.
- Press the *Reset* button to delete all Rentman products and categories from Wordpress.
- Allow *Check availability for sending* in the settings to automatically make Wordpress check whether products are available in the selected time period.
- Allow *Use discount from contact in Rentman* to add discounts to products for specific customers.

Translations

- Available languages: Dutch, English (US)
- All translation files are stored in the '*lang*' folder of the plugin.
- Translations consist of *PO*-files and compiled *MO*-files.
- The text domain containing all strings that need to be translated is called '*rentalshop*'.
- We recommend to use a translation tool like *Poedit* to easily create new translations or edit the existing files.

Troubleshooting

- The plugin automatically checks for common errors on the plugin page.
- Firstly, make sure that the PHP execution time is set to the default value of 30 seconds (or higher). The plugin is not guaranteed to work correctly when the execution time is lower than 30 seconds.
- **The *import products* button doesn't do anything!**
 - Only products where 'In webshop' has been checked in Rentman 4G will be imported to your WooCommerce webshop.
 - Is this your first time using the Rentman 4G version of the plugin?
Press the *reset* button first and try it again.
- **The product images are not displayed!**
 - Images are saved in: '*wordpress/wp-content/uploads/rentman*'
 - Are there any copy errors on the plugin page? Try to resolve them.
 - If there aren't any errors, make sure that the .htaccess file in the folder allows access from *all* or else the images will not be displayed properly.
- **The product categories are wrong!**
 - If you manually delete the product categories that have been imported from Rentman, you will have to reset and re-import all products again to retrieve them.
 - Has a product category been renamed in Rentman or Wordpress? Then you will have to reset and re-import all products as well.