

# Steffen Nordnes

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[Personal Website](#)

## PROFESSIONAL SUMMARY

- Data Science student at UiT Narvik with strong programming skills in Python, SQL, and web development.
- Proven ability to lead and collaborate effectively through logistics and customer service roles, developing strong problem-solving and communication skills.
- Seeking opportunities to apply data science and programming knowledge in roles involving machine learning, data analysis, and software development.

## EDUCATION

### Bachelor's Degree, Data Science

06/2026

UiT The Arctic University of Norway, Narvik

- Subjects: Introduction to Programming, Advanced Programming, Databases and Web Applications, Machine Learning and AI, Data Communication and Security, Operating Systems, Mathematics 1 & 2, Statistics, Computation-Oriented Programming, Engineering Practice and Work Methods.
- Achievements: Gained strong proficiency in Python and foundational knowledge in SQL and HTML. Developed a blog project using these technologies, demonstrating practical application of programming skills.

## EXPERIENCE

### Logistics and Customer Service

01.06.2023 – 01.09.2024

#### XL Bygg Kulkompaniet, Drammen, Norway

- Assisted customers with inquiries and handled special orders, contributing to higher customer satisfaction
- Took initiative in restocking shelves and maintaining product availability, boosting store efficiency.
- Collaborated with colleagues to streamline operations, becoming the favorite extra employee among staff

### Self-Service and Cashier

10.08.2022 – 01.05.2023

#### Coop Obs, Tromsø, Norway

- Provided excellent customer service at both the self-service stations and the cashier, improving customer experience.
- Assisted customers with technical issues on self-scan machines, reducing checkout times
- Maintained cleanliness and order in the self-service area, ensuring a smooth and pleasant shopping experience.
- Built strong relationships with staff and customers, recognized for my productivity and positive attitude.

**Byggtorget Krokstad, Norway**

- Led warehouse operations, managing stock levels and ensuring timely reordering of supplies
- Assisted customers in-store with purchases and custom orders, including mixing paint, which resulted in increased customer loyalty
- Took on additional responsibilities, such as placing store orders, enhancing overall operational efficiency.
- Praised by management and peers for reliability, strong work ethic, and team collaboration

**SKILLS**

Python (Advanced) | SQL (Basic) | HTML (Basic) | Flask | Git | Pandas | Numpy | Matplotlib | Scikit-learn | Data Analysis | Machine Learning (Introductory) | Customer Service | Logistics Management | Problem Solving | Team Collaboration

**CERTIFICATIONS**

- **MOT-member**, MOT Show Courage - 2018

**PERSONAL PROJECTS**

- **Blog Project** - Developed a blog using Python, SQL, and HTML as part of a school project, gaining proficiency in Flask and backend development
- **Personal Website** – Live and operational. Showcasing academic and personal coding projects. Linked at the top of this document.

**LANGUAGES**

- **Norwegian**: Native
- **English**: Fluent (written and spoken)