NOSIPHO GLORIA MADELA

Dedicated and hardworking person with a great deal of multitasking, self-motivated and team player, overseeing and implementing various programs for organisation. Seeking an opportunity where I can contribute my skills and abilities.

PERSONAL INFORMATION

Gender: Female

Ethnicity: Black

Disability: None

Citizenship : South African

CONTACT DETAILS

Address: 17 Bourke Street Pretoria 0002

Email: nosiphomadela98@omail.com

Cellphone: 0730575791 / 0833562018

WORK EXPERIENCE

Company: ICEP

Position Held: Software development(intern)

Duration: 06/2022 — 12/2022

Duties:

- Documented business requirements.
- Created data visualization diagrams.
- Created front-end designs.
- Created API endpoints.
- Developed test cases.
- Report writing/ compiling.
- Test all applications to ensure successful deployment.
- Create and maintain framework and prototypes programs

Reference: Mr M Thobejane

Mentor

060 779 6660

Company: Department of Education

Position Held: IT Technician and system

analyst(Intern)

Duration: 01/2023 — 06/2024

Duties:

- Desktop support — Record all IT logged calls, prioritize them and escalate unresolved issues.

- Technical Support — Provide end-user support on the systems.

- Network Configuration (LAN, WLAN) is in a good working condition

- Printer Configuration.

- School and Circuits technical Support

- Office365

- Buck-up and retrieve documents

- Unlocking and Resetting user's passwords.

- Support users across the branch network over remote desktop and team viewer

- Troubleshoot and resolve hardware and software.

- Trained end-user on new system (Logic, BAS, persal)

Reference: Ms 0 Mnisi

    Mentor

    083 617 3877

QUALIFICATIONS

Institution: Tshwane University of Technology

Qualification: National Diploma in information Technology (Software Development)

Major courses completed:

- Software development
- Object —Oriented Programming
- Data Structures and Algorithms
- System Development life cycle
- Networking

Year Completed: 2023

Institution: Hlelimfundo Secondary School

Qualification: Grade 12

Major courses completed:

- Mathematics
- Physical Sciences
- Life Sciences
- Geography

Year Completed: 2015

PROFESSIONAL SKILLS

- Negotiation and persuasive
- Computer skills (MS office)
- Pressure Handling
- Having a strong work ethic
- Networking
- Time management
- Presenting
- Administrative
- Good Interpersonal relations

- Communication skills
- Creative Problem solve

ACHIEVMENTS

- 2024 – Security, Compliance and identity fundamentals: Microsoft
- 2024 – Security Operations Analyst: Microsoft
- 2024 – Information Protection and Compliance Administrator Associate

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CODING SKILLS

- Proficiency in programming languages such as HTML, CSS, type Script
- Proficiency in programming languages such as C++, Python, C#, Java script, PHP.
- Experience with Web development framework such as Angular, Vue.js, ASP.NET and Nod.js
- Strong understanding of database management system such as SQL
  database, NoSQL.
- Git and Github
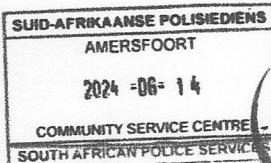
Tshwane University of Technology

We empower people
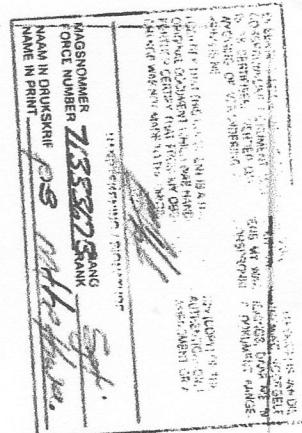
NATIONAL DIPLOMA

INFORMATION TECHNOLOGY
(SOFTWARE DEVELOPMENT)

Awarded to

NOSIPHO GLORIA MADELA

218729797   1998-06-22

Having complied with the
Requirements of the Act and Statute

2023-09-01

ND131221

Vice-Chancellor and Principal
On behalf of Council and Senate

Registrar

Tshwane University of Technology, formerly known as Technikon North-West, Technikon Northern Gauteng or Technikon Pretoria.