

# ICT285 Databases Assignment

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## Question 1: Relational Algebra

ATHLETE (AthleteNo, AthleteName, **CountryName**)

COUNTRY (CountryName, NumberOfCompetitors)

EVENT (EventName, ScheduledStart, **VenueName**)

VENUE (VenueName, Location, Capacity)

FINAL (**AthleteNo**, **EventName**, Place, Medal)

Q1:  $\pi$  AthleteName, CountryName (Athlete)

Q2:  $\pi$  EventName, ScheduledStart ( $\sigma_{\text{VenueName} = \text{'Velodrome'}}$  (Event))

Q3:  $\pi$  AthleteName (Athlete  $\bowtie$  Athlete.AthleteNo = Final.AthleteNo Final (Final  $\bowtie$  FINAL.EventName = EVENT.EventName Event ( $\sigma_{\text{VenueName} = \text{'Rio de Janeiro'}} \text{ OR } \text{VenueName} = \text{'Sao Paolo'}}$  (Event))))

Q4:  $\pi$  AthleteName ( $\sigma_{\text{CountryName} = \text{'Brazil'}} \text{ AND } \text{Medal} = \text{'Gold'}$  (Athlete  $\bowtie$  Athlete.AthleteNo = Final.AthleteNo Final))

Q5:  $\pi$  EventName, ScheduledStart, VenueName ( $\sigma_{\text{Capacity} > 50,000}$  (Event  $\bowtie$  Event.VenueName = Venue.VenueName Venue))

Q6:  $\pi$  EventName, VenueName, Location (Venue LEFT OUTER JOIN  $\text{Venue.VenueName} = \text{Event.VenueName}$  Event)

Q7:  $\pi$  AthleteName ( $\sigma_{\text{Medal} = \text{'Gold'}} \text{ AND } \text{VenueName} = \text{'Aquatic Stadium'}} \text{ AND } \text{CountryName} = \text{'Australia'}$  (Athlete  $\bowtie$  Athlete.AthleteNo = Final.AthleteNo Final (Final  $\bowtie$  FINAL.EventName = EVENT.EventName Event))

Q8:  $\pi$  AthleteName ( $\sigma_{\text{EventName} = \text{'Men's 100m'}}$  ( $\sigma_{\text{Place} = \text{'1'}}$  (Athlete  $\bowtie$  Athlete.AthleteNo = Final.AthleteNo Final (Final  $\bowtie$  FINAL.EventName = EVENT.EventName Event))))

$\bowtie$

$\pi$  AthleteName ( $\sigma_{\text{EventName} = \text{'Men's 200m'}}$  ( $\sigma_{\text{Place} = \text{'1'}}$  (Athlete  $\bowtie$  Athlete.AthleteNo = Final.AthleteNo Final (Final  $\bowtie$  FINAL.EventName = EVENT.EventName Event))))

Q9:  $\pi$  AthleteName ( $\sigma_{\text{EventName} = \text{'Women's 1500m Freestyle'}}$  (Athlete  $\bowtie$  Athlete.AthleteNo = Final.AthleteNo Final (Final  $\bowtie$  FINAL.EventName = EVENT.EventName Event)))

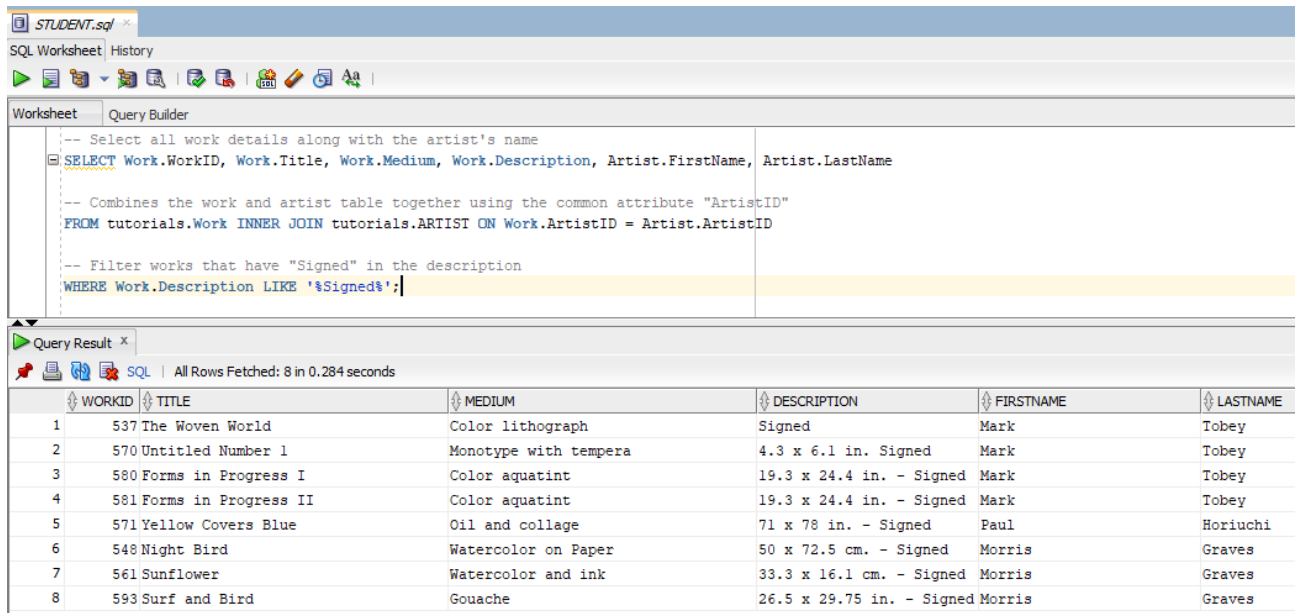
MINUS

$\pi$  AthleteName ( $\sigma_{\text{Medal} = \text{'Gold'}} \text{ OR } \text{Medal} = \text{'Silver'}} \text{ OR } \text{Medal} = \text{'Bronze'}$  ( $\sigma_{\text{EventName} = \text{'Women's 1500m Freestyle'}}$  (Athlete  $\bowtie$  Athlete.AthleteNo = Final.AthleteNo Final (Final  $\bowtie$  FINAL.EventName = EVENT.EventName Event))))

Q10:  $\pi$  AthleteName (Athlete  $\bowtie$  Athlete.AthleteNo = Final.AthleteNo (Final  $\div$  ( $\sigma_{\text{Medal} = \text{'Gold'}}$  Final)))

## Question 2: SQL – Select Queries

1. List the details of any work of art (including the name of the artist who created the work) that has 'Signed' in their description.



The screenshot shows an SQL Worksheet interface with a query editor and a query result table.

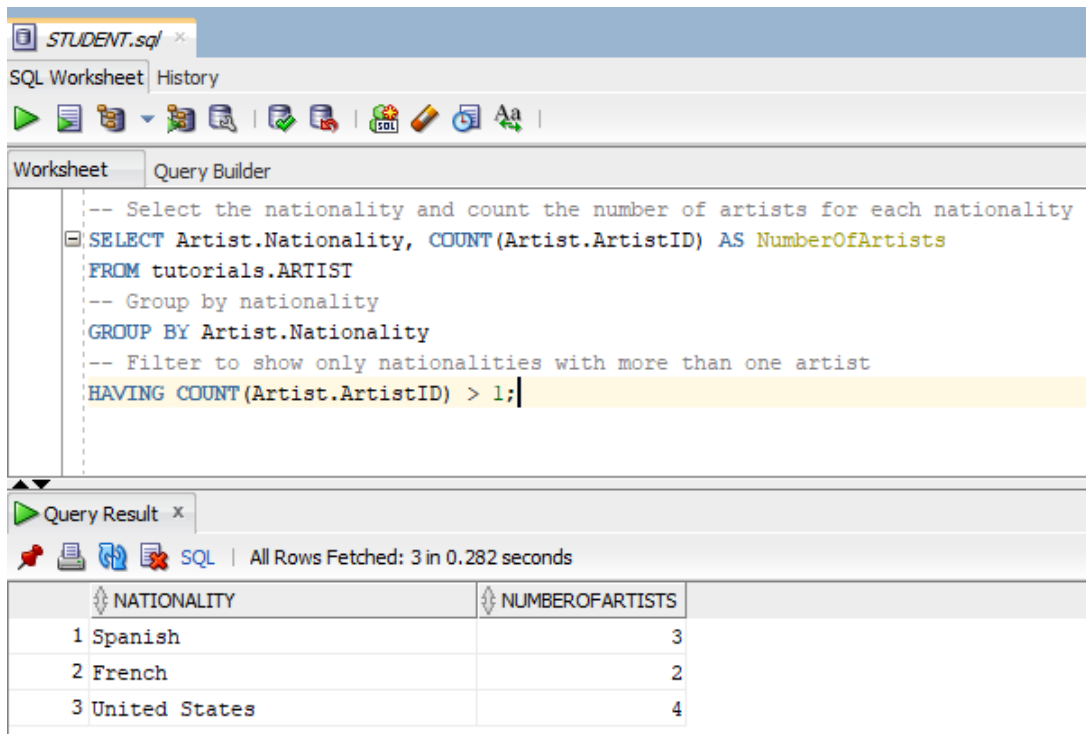
**Query Editor:**

```
-- Select all work details along with the artist's name
SELECT Work.WorkID, Work.Title, Work.Medium, Work.Description, Artist.FirstName, Artist.LastName
-- Combines the work and artist table together using the common attribute "ArtistID"
FROM tutorials.Work INNER JOIN tutorials.ARTIST ON Work.ArtistID = Artist.ArtistID
-- Filter works that have "Signed" in the description
WHERE Work.Description LIKE '%Signed%';
```

**Query Result:** All Rows Fetched: 8 in 0.284 seconds

WORKID	TITLE	MEDIUM	DESCRIPTION	FIRSTNAME	LASTNAME
1	537 The Woven World	Color lithograph	Signed	Mark	Tobey
2	570 Untitled Number 1	Monotype with tempera	4.3 x 6.1 in. Signed	Mark	Tobey
3	580 Forms in Progress I	Color aquatint	19.3 x 24.4 in. - Signed	Mark	Tobey
4	581 Forms in Progress II	Color aquatint	19.3 x 24.4 in. - Signed	Mark	Tobey
5	571 Yellow Covers Blue	Oil and collage	71 x 78 in. - Signed	Paul	Horiuchi
6	548 Night Bird	Watercolor on Paper	50 x 72.5 cm. - Signed	Morris	Graves
7	561 Sunflower	Watercolor and ink	33.3 x 16.1 cm. - Signed	Morris	Graves
8	593 Surf and Bird	Gouache	26.5 x 29.75 in. - Signed	Morris	Graves

2. List all the nationalities with more than one artist represented in the database, and the number of artists of that nationality.



The screenshot shows an SQL Worksheet interface with a query editor and a query result table.

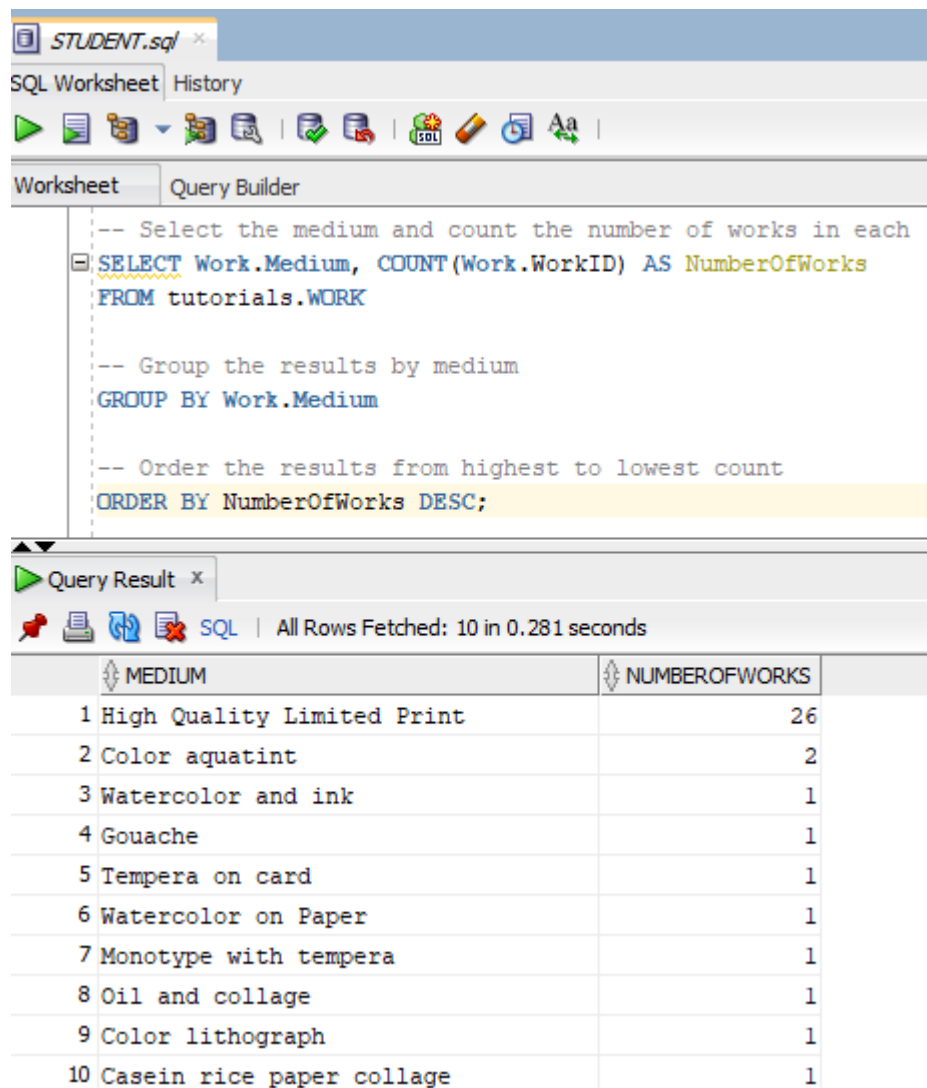
**Query Editor:**

```
-- Select the nationality and count the number of artists for each nationality
SELECT Artist.Nationality, COUNT(Artist.ArtistID) AS NumberOfArtists
FROM tutorials.ARTIST
-- Group by nationality
GROUP BY Artist.Nationality
-- Filter to show only nationalities with more than one artist
HAVING COUNT(Artist.ArtistID) > 1;
```

**Query Result:** All Rows Fetched: 3 in 0.282 seconds

NATIONALITY	NUMBEROFARTISTS
1 Spanish	3
2 French	2
3 United States	4

3. List the number of works in each medium, ordered from highest to lowest number.



The screenshot displays an SQL IDE interface. The top pane, titled 'STUDENT.sql', contains the following SQL query:

```
-- Select the medium and count the number of works in each
SELECT Work.Medium, COUNT(Work.WorkID) AS NumberOfWorks
FROM tutorials.WORK

-- Group the results by medium
GROUP BY Work.Medium

-- Order the results from highest to lowest count
ORDER BY NumberOfWorks DESC;
```

The bottom pane, titled 'Query Result', shows the execution results. It indicates 'All Rows Fetched: 10 in 0.281 seconds'. The results are presented in a table with two columns: 'MEDIUM' and 'NUMBEROFWORKS'.

MEDIUM	NUMBEROFWORKS
1 High Quality Limited Print	26
2 Color aquatint	2
3 Watercolor and ink	1
4 Gouache	1
5 Tempera on card	1
6 Watercolor on Paper	1
7 Monotype with tempera	1
8 Oil and collage	1
9 Color lithograph	1
10 Casein rice paper collage	1

- List the names of all the customers and the names of the artists each customer has an interest in, in alphabetical order of artist last name within customer last name.

STUDENT.sql

SQL Worksheet History

Worksheet Query Builder

```
-- Select customer and artist details for customers with interest in artists
SELECT Artist.LastName AS ArtistLastName, Artist.FirstName AS ArtistFirstName,
Customer.LastName AS CustomerLastName, Customer.FirstName AS CustomerFirstName
FROM tutorials.CUSTOMER
-- Relate customer and customer_artist_int table together using "CustomerID"
JOIN tutorials.CUSTOMER_ARTIST_INT ON CUSTOMER.CustomerID = CUSTOMER_ARTIST_INT.CustomerID
-- Relate customer and customer_artist_int table together using "ArtistID"
JOIN tutorials.ARTIST ON CUSTOMER_ARTIST_INT.ArtistID = ARTIST.ArtistID
-- Arrange table by alphabetical order based on the artist's last name than by customer last name
ORDER BY ArtistLastName, CustomerLastName;
```

Query Result x

All Rows Fetched: 35 in 0.285 seconds

	ARTISTLASTNAME	ARTISTFIRSTNAME	CUSTOMERLASTNAME	CUSTOMERFIRSTNAME
1	Basher	Bigmouth	Smith	David
2	Chagall	Marc	Frederickson	Mary Beth
3	Chagall	Marc	Smith	David
4	Chagall	Marc	Warning	Selma
5	Graves	Morris	Gray	Donald
6	Graves	Morris	Janes	Jeffrey
7	Graves	Morris	Smathers	Fred
8	Graves	Morris	Smith	David
9	Graves	Morris	Twilight	Tiffany
10	Graves	Morris	Warning	Selma
11	Graves	Morris	Wilkins	Chris
12	Horiuchi	Paul	Gray	Donald
13	Horiuchi	Paul	Janes	Jeffrey
14	Horiuchi	Paul	Smathers	Fred
15	Horiuchi	Paul	Smith	David
16	Horiuchi	Paul	Twilight	Tiffany
17	Horiuchi	Paul	Wilkins	Chris
18	Julio	Bloxham Smythe	Smith	David
19	Kandinsky	Wassily	Frederickson	Mary Beth
20	Kandinsky	Wassily	Smith	David
21	Klee	Paul	Smith	David
22	Matisse	Henri	Frederickson	Mary Beth
23	Matisse	Henri	Smith	David
24	Miro	Joan	Frederickson	Mary Beth
25	Miro	Joan	Smith	David
26	Sargent	John Singer	Gliddens	Melinda
27	Sargent	John Singer	Smith	David
28	Sargent	John Singer	Twilight	Tiffany
29	Sargent	John Singer	Warning	Selma
30	Tobey	Mark	Gray	Donald
31	Tobey	Mark	Janes	Jeffrey
32	Tobey	Mark	Smathers	Fred
33	Tobey	Mark	Smith	David
34	Tobey	Mark	Twilight	Tiffany
35	Tobey	Mark	Wilkins	Chris

- List the full name and email of any customers who have no address recorded.

STUDENT.sql

SQL Worksheet History

Worksheet Query Builder

```
-- Select customer names and email to display
SELECT Customer.LastName, Customer.FirstName, Customer.Email
FROM tutorials.CUSTOMER

-- Create filter condition to find the customer with NULL address
WHERE Customer.Street IS NULL AND Customer.City IS NULL
AND Customer.State IS NULL AND Customer.ZipPostalCode IS NULL;
```

Query Result x

SQL | All Rows Fetched: 1 in 0.282 seconds

	LASTNAME	FIRSTNAME	EMAIL
1	Gliddens	Melinda	Melinda.Gliddens@somewhere.com

- List the work ID, title and artist name of all the works of art that sold for more than the average sales price, and the price they sold for.

STUDENT.sql

SQL Worksheet History

Worksheet Query Builder

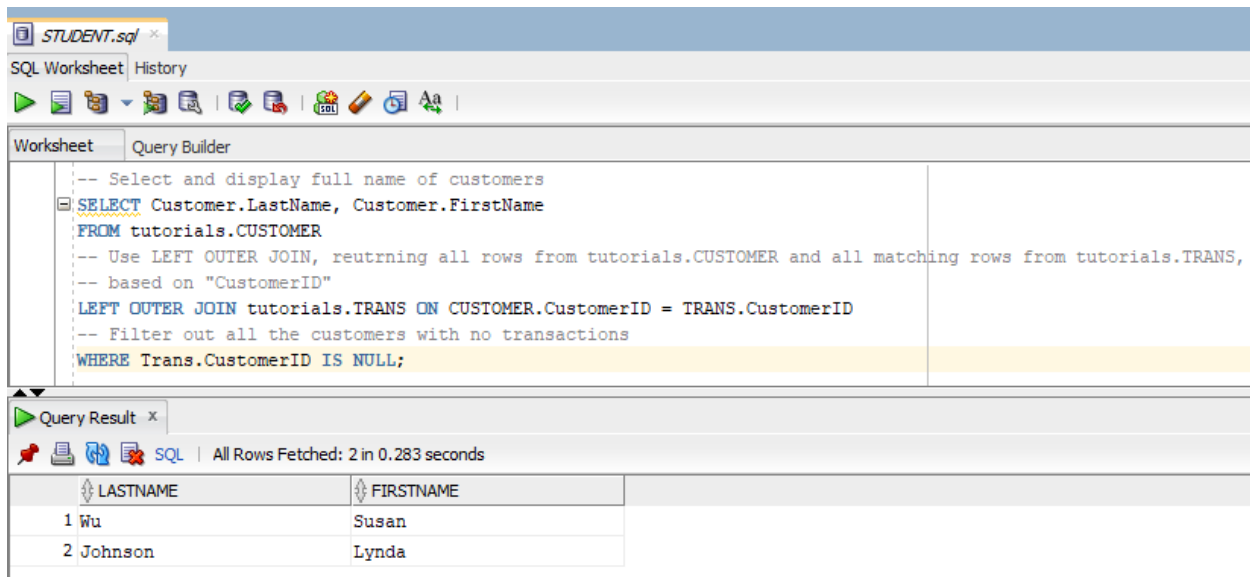
```
-- Select work and artist details for works that sold for more than the average sales price
SELECT Work.WorkID, Work.Title, Artist.FirstName, Artist.LastName, Trans.SalesPrice
FROM tutorials.Work
-- Combines artist and work table using "ArtistID"
JOIN tutorials.ARTIST ON Work.ArtistID = ARTIST.ArtistID
-- Combines trans and work table using "WorkID"
JOIN tutorials.TRANS ON Work.WorkID = TRANS.WorkID
-- Filter out works that sold for more than the average sales price
WHERE Trans.SalesPrice > (SELECT AVG(SalesPrice) FROM tutorials.TRANS);
```

Query Result x

SQL | All Rows Fetched: 6 in 0.284 seconds

	WORKID	TITLE	FIRSTNAME	LASTNAME	SALESPRICE
1	570	Untitled Number 1	Mark	Tobey	13750
2	500	Memories IV	Paul	Horiuchi	42500
3	500	Memories IV	Paul	Horiuchi	72500
4	571	Yellow Covers Blue	Paul	Horiuchi	55000
5	548	Night Bird	Morris	Graves	27500
6	561	Sunflower	Morris	Graves	17500

7. List the full name of any customers who haven't bought any works of art.



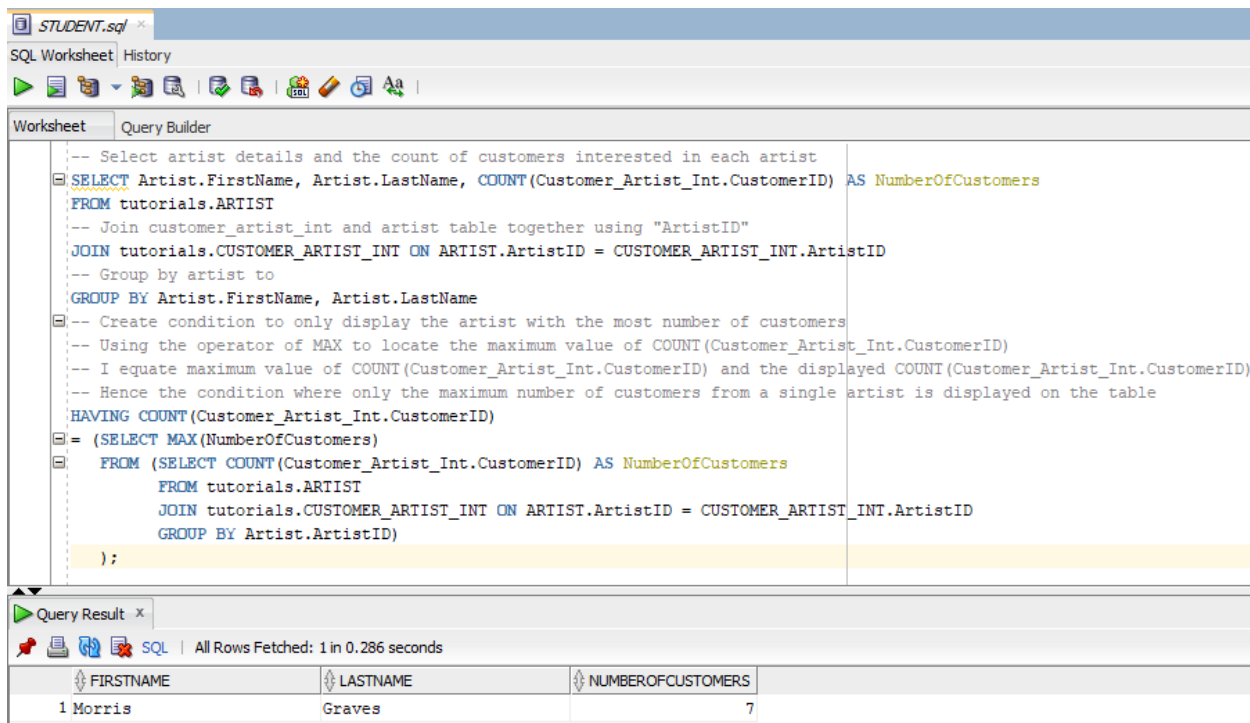
The screenshot shows a SQL Worksheet with a query that selects the full name of customers who have not purchased any art. The query uses a LEFT OUTER JOIN between the CUSTOMER and TRANS tables, filtering for customers where the TRANS.CustomerID is NULL.

```
-- Select and display full name of customers
SELECT Customer.LastName, Customer.FirstName
FROM tutorials.CUSTOMER
-- Use LEFT OUTER JOIN, reutrning all rows from tutorials.CUSTOMER and all matching rows from tutorials.TRANS,
-- based on "CustomerID"
LEFT OUTER JOIN tutorials.TRANS ON CUSTOMER.CustomerID = TRANS.CustomerID
-- Filter out all the customers with no transactions
WHERE Trans.CustomerID IS NULL;
```

The Query Result shows 2 rows fetched in 0.283 seconds:

	LASTNAME	FIRSTNAME
1	Wu	Susan
2	Johnson	Lynda

8. Which artist (give his/her full name) has the most customers interested in him or her, and how many customers are interested in them?



The screenshot shows a SQL Worksheet with a query that finds the artist with the most customers interested in them. The query uses a subquery to find the maximum count of customers for each artist and then filters the main query to show only the artist with that maximum count.

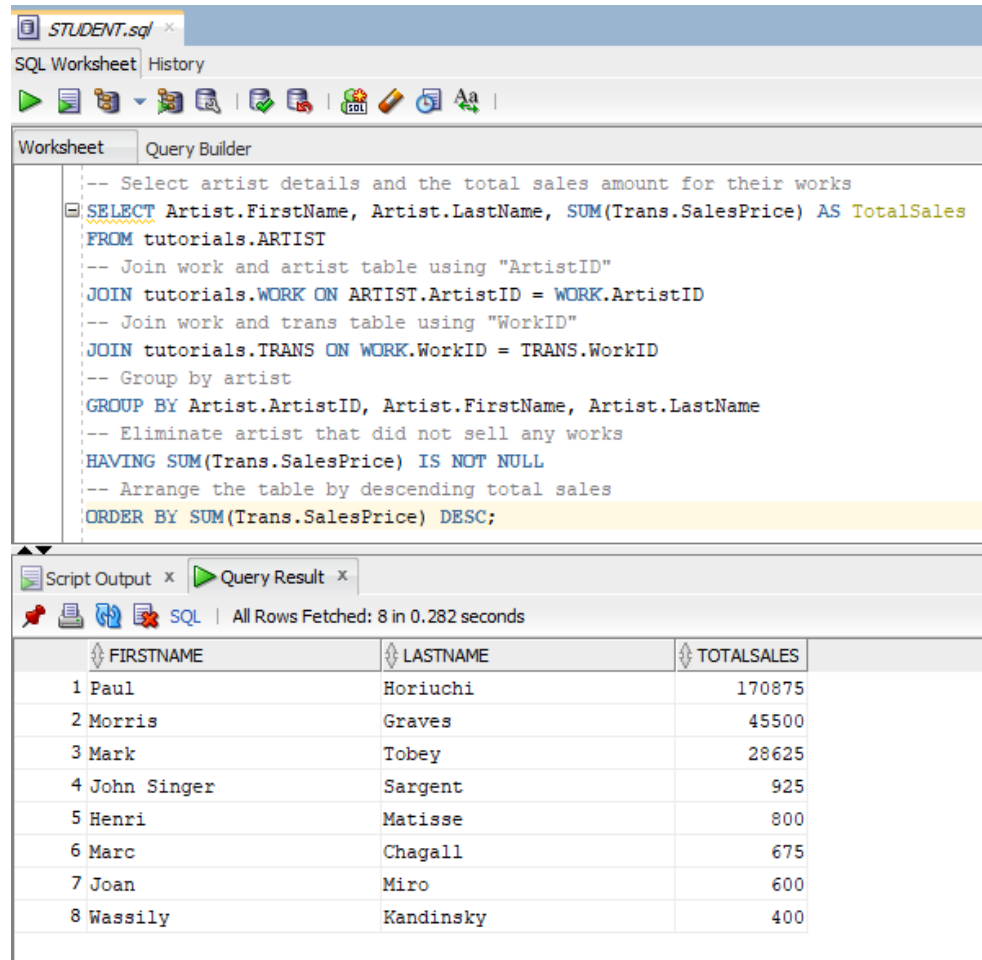
```
-- Select artist details and the count of customers interested in each artist
SELECT Artist.FirstName, Artist.LastName, COUNT(Customer_Artist_Int.CustomerID) AS NumberOfCustomers
FROM tutorials.ARTIST
-- Join customer_artist_int and artist table together using "ArtistID"
JOIN tutorials.CUSTOMER_ARTIST_INT ON ARTIST.ArtistID = CUSTOMER_ARTIST_INT.ArtistID
-- Group by artist to
GROUP BY Artist.FirstName, Artist.LastName
-- Create condition to only display the artist with the most number of customers
-- Using the operator of MAX to locate the maximum value of COUNT(Customer_Artist_Int.CustomerID)
-- I equate maximum value of COUNT(Customer_Artist_Int.CustomerID) and the displayed COUNT(Customer_Artist_Int.CustomerID)
-- Hence the condition where only the maximum number of customers from a single artist is displayed on the table
HAVING COUNT(Customer_Artist_Int.CustomerID)
= (SELECT MAX(NumberOfCustomers)
FROM (SELECT COUNT(Customer_Artist_Int.CustomerID) AS NumberOfCustomers
FROM tutorials.ARTIST
JOIN tutorials.CUSTOMER_ARTIST_INT ON ARTIST.ArtistID = CUSTOMER_ARTIST_INT.ArtistID
GROUP BY Artist.ArtistID)
);
```

The Query Result shows 1 row fetched in 0.286 seconds:

	FIRSTNAME	LASTNAME	NUMBEROFCUSTOMERS
1	Morris	Graves	7



9. List the total dollar amount of sales each artist (give his/her full name) has made on their works, in descending order of total.



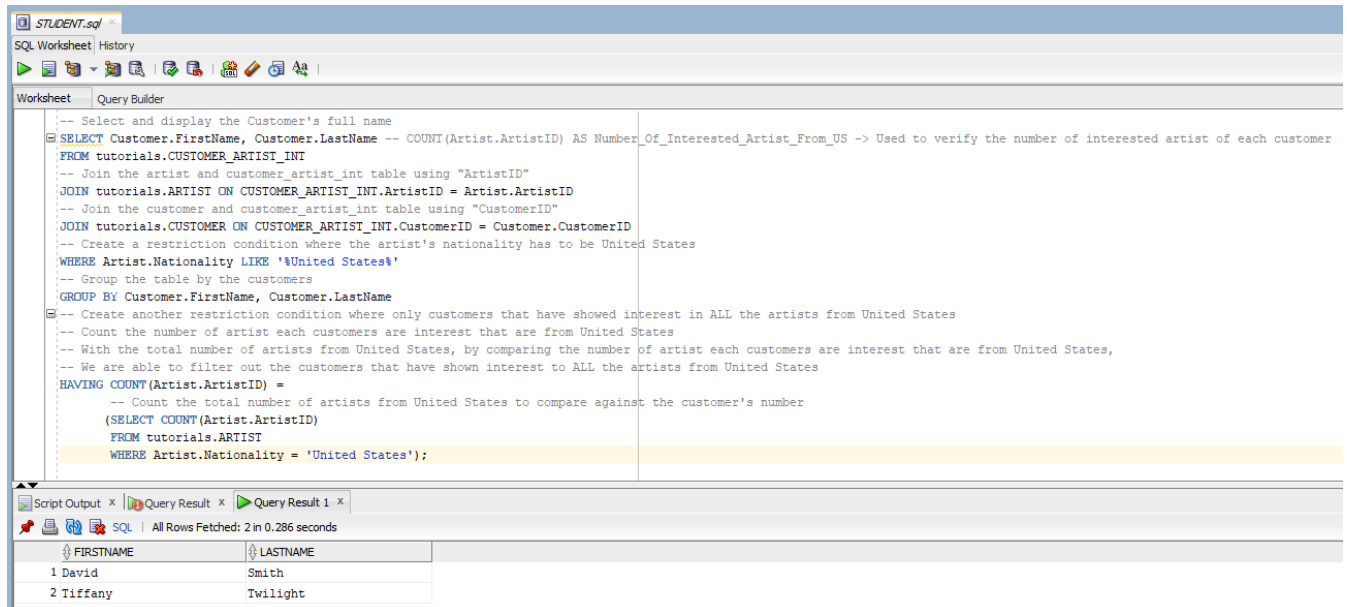
The screenshot shows an SQL IDE window titled "STUDENT.sql". The "Query Builder" tab is active, displaying the following SQL query:

```
-- Select artist details and the total sales amount for their works
SELECT Artist.FirstName, Artist.LastName, SUM(Trans.SalesPrice) AS TotalSales
FROM tutorials.ARTIST
-- Join work and artist table using "ArtistID"
JOIN tutorials.WORK ON ARTIST.ArtistID = WORK.ArtistID
-- Join work and trans table using "WorkID"
JOIN tutorials.TRANS ON WORK.WorkID = TRANS.WorkID
-- Group by artist
GROUP BY Artist.ArtistID, Artist.FirstName, Artist.LastName
-- Eliminate artist that did not sell any works
HAVING SUM(Trans.SalesPrice) IS NOT NULL
-- Arrange the table by descending total sales
ORDER BY SUM(Trans.SalesPrice) DESC;
```

The "Query Result" tab is also active, showing the results of the query. The status bar indicates "All Rows Fetched: 8 in 0.282 seconds". The results are displayed in a table with three columns: FIRSTNAME, LASTNAME, and TOTALSALES.

	FIRSTNAME	LASTNAME	TOTALSALES
1	Paul	Horiuchi	170875
2	Morris	Graves	45500
3	Mark	Tobey	28625
4	John Singer	Sargent	925
5	Henri	Matisse	800
6	Marc	Chagall	675
7	Joan	Miro	600
8	Wassily	Kandinsky	400

10. List the name of any customers who have an interest in all the artists from the United States.



The screenshot shows an SQL IDE window titled "STUDENT.sql". The main area contains a SQL query with several comments explaining its logic. The query selects customer names and counts artists from the United States they are interested in, then filters for customers who are interested in all US artists by comparing their count to the total number of US artists.

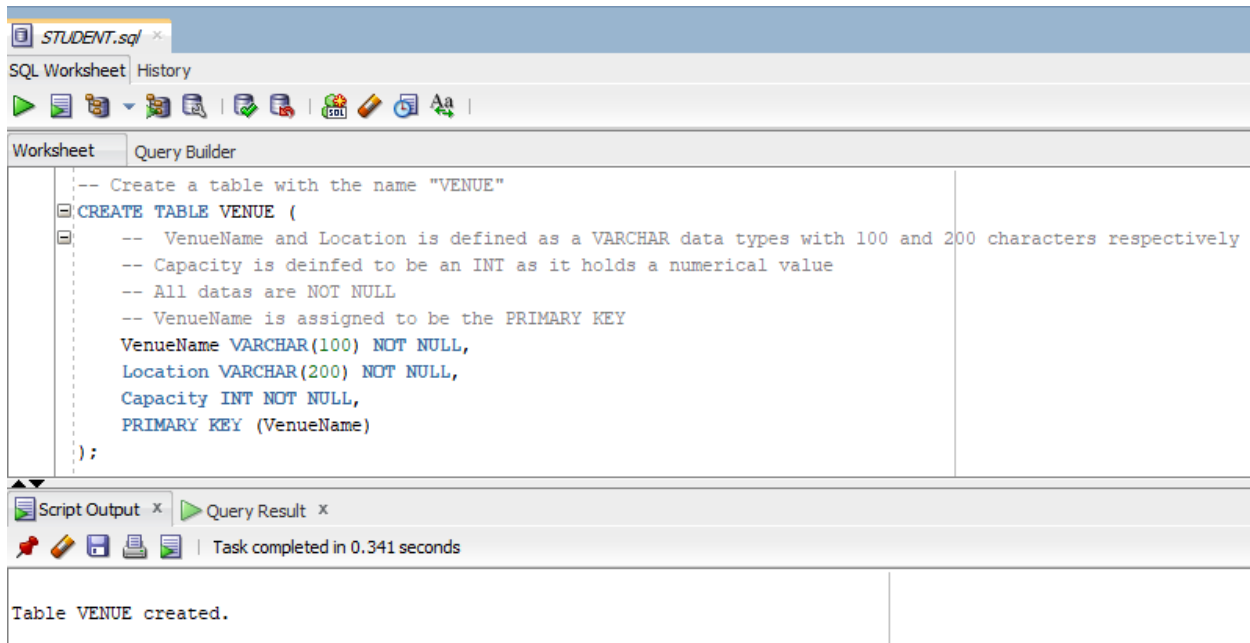
```
-- Select and display the Customer's full name
SELECT Customer.FirstName, Customer.LastName -- COUNT(Artist.ArtistID) AS Number_Of_Interested_Artist_From_US -> Used to verify the number of interested artist of each customer
FROM tutorials.CUSTOMER_ARTIST_INT
-- Join the artist and customer_artist_int table using "ArtistID"
JOIN tutorials.ARTIST ON CUSTOMER_ARTIST_INT.ArtistID = Artist.ArtistID
-- Join the customer and customer_artist_int table using "CustomerID"
JOIN tutorials.CUSTOMER ON CUSTOMER_ARTIST_INT.CustomerID = Customer.CustomerID
-- Create a restriction condition where the artist's nationality has to be United States
WHERE Artist.Nationality LIKE '%United States%'
-- Group the table by the customers
GROUP BY Customer.FirstName, Customer.LastName
-- Create another restriction condition where only customers that have showed interest in ALL the artists from United States
-- Count the number of artist each customers are interest that are from United States
-- With the total number of artists from United States, by comparing the number of artist each customers are interest that are from United States,
-- We are able to filter out the customers that have shown interest to ALL the artists from United States
HAVING COUNT(Artist.ArtistID) =
    (SELECT COUNT(Artist.ArtistID)
     FROM tutorials.ARTIST
     WHERE Artist.Nationality = 'United States');
```

Below the query editor, the "Query Result 1" tab is active, showing a table with 2 rows and 2 columns: FIRSTNAME and LASTNAME.

	FIRSTNAME	LASTNAME
1	David	Smith
2	Tiffany	Twilight

### Question 3: Further SQL

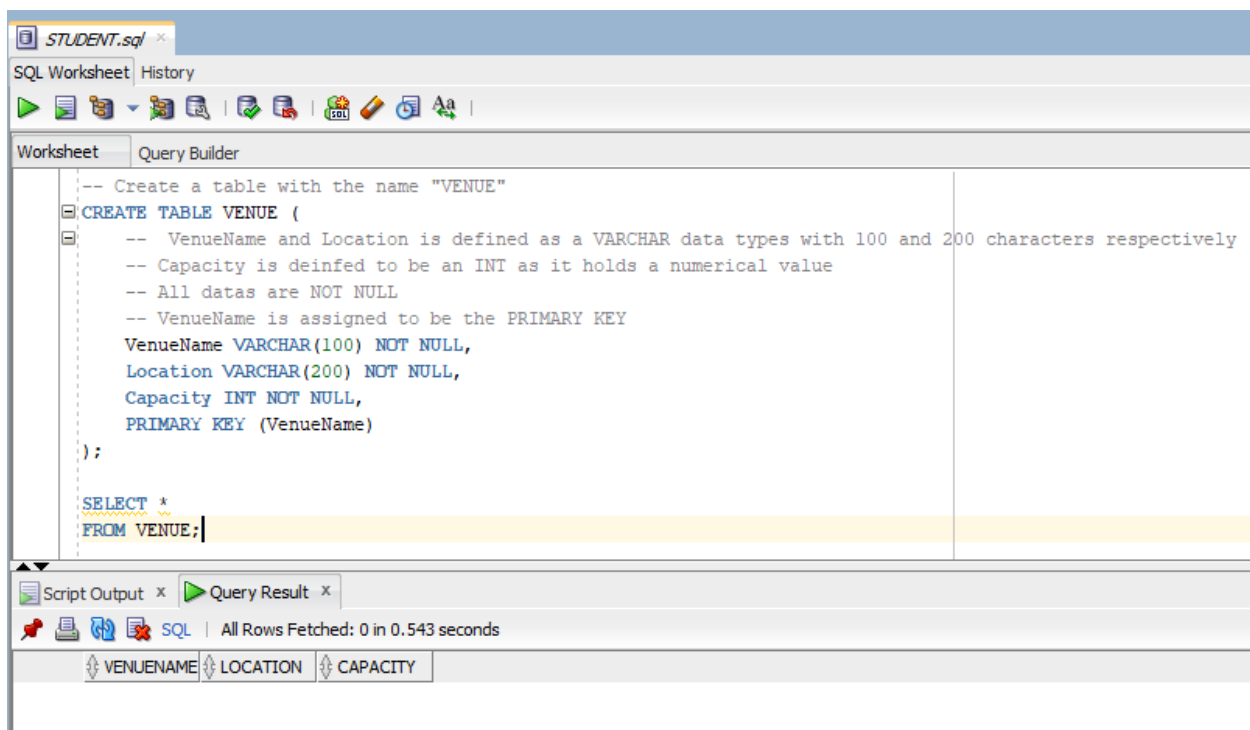
1. Create a VENUE table. Choose appropriate data types. None of the attributes should be allowed to be null. Include the primary key constraint.



The screenshot shows an SQL Worksheet interface with a tab labeled 'STUDENT.sql'. The 'Worksheet' tab is active, displaying the following SQL code:

```
-- Create a table with the name "VENUE"
CREATE TABLE VENUE (
    -- VenueName and Location is defined as a VARCHAR data types with 100 and 200 characters respectively
    -- Capacity is defined to be an INT as it holds a numerical value
    -- All data are NOT NULL
    -- VenueName is assigned to be the PRIMARY KEY
    VenueName VARCHAR(100) NOT NULL,
    Location VARCHAR(200) NOT NULL,
    Capacity INT NOT NULL,
    PRIMARY KEY (VenueName)
);
```

The 'Query Result' tab is also visible, showing the message: 'Table VENUE created.'



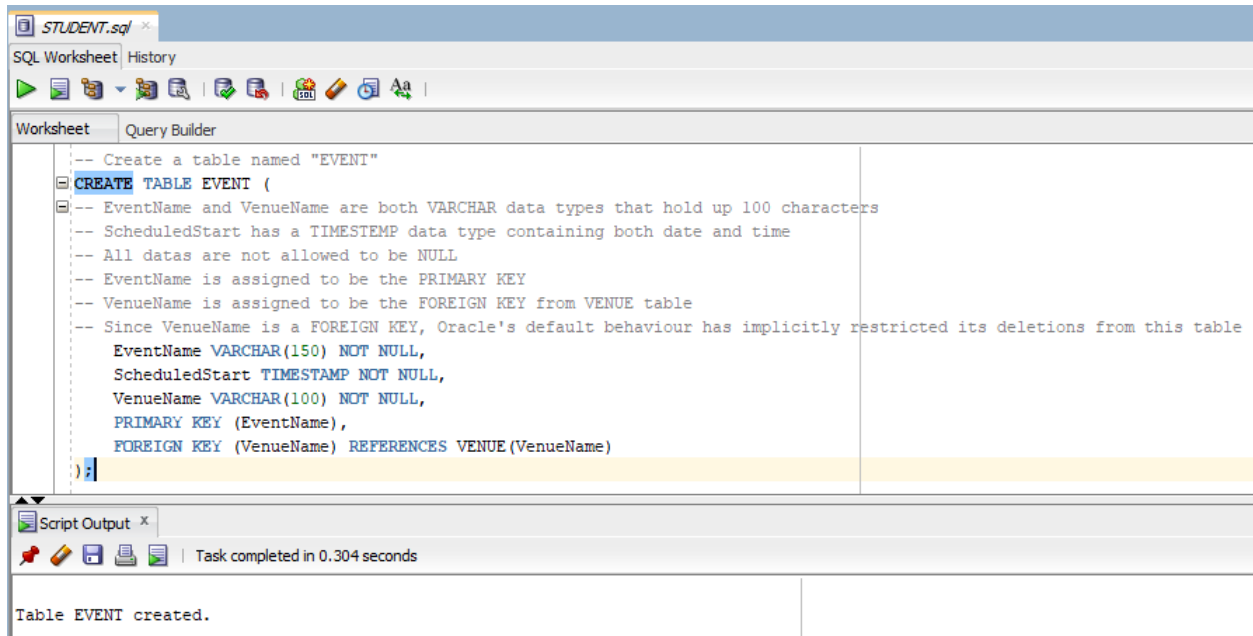
The screenshot shows the same SQL Worksheet interface. The 'Query Result' tab is now active, displaying the following SQL code:

```
-- Create a table with the name "VENUE"
CREATE TABLE VENUE (
    -- VenueName and Location is defined as a VARCHAR data types with 100 and 200 characters respectively
    -- Capacity is defined to be an INT as it holds a numerical value
    -- All data are NOT NULL
    -- VenueName is assigned to be the PRIMARY KEY
    VenueName VARCHAR(100) NOT NULL,
    Location VARCHAR(200) NOT NULL,
    Capacity INT NOT NULL,
    PRIMARY KEY (VenueName)
);

SELECT *
FROM VENUE;
```

The 'Query Result' tab shows the message: 'All Rows Fetched: 0 in 0.543 seconds'. Below the message, a table structure is displayed with columns: VENUENAME, LOCATION, and CAPACITY.

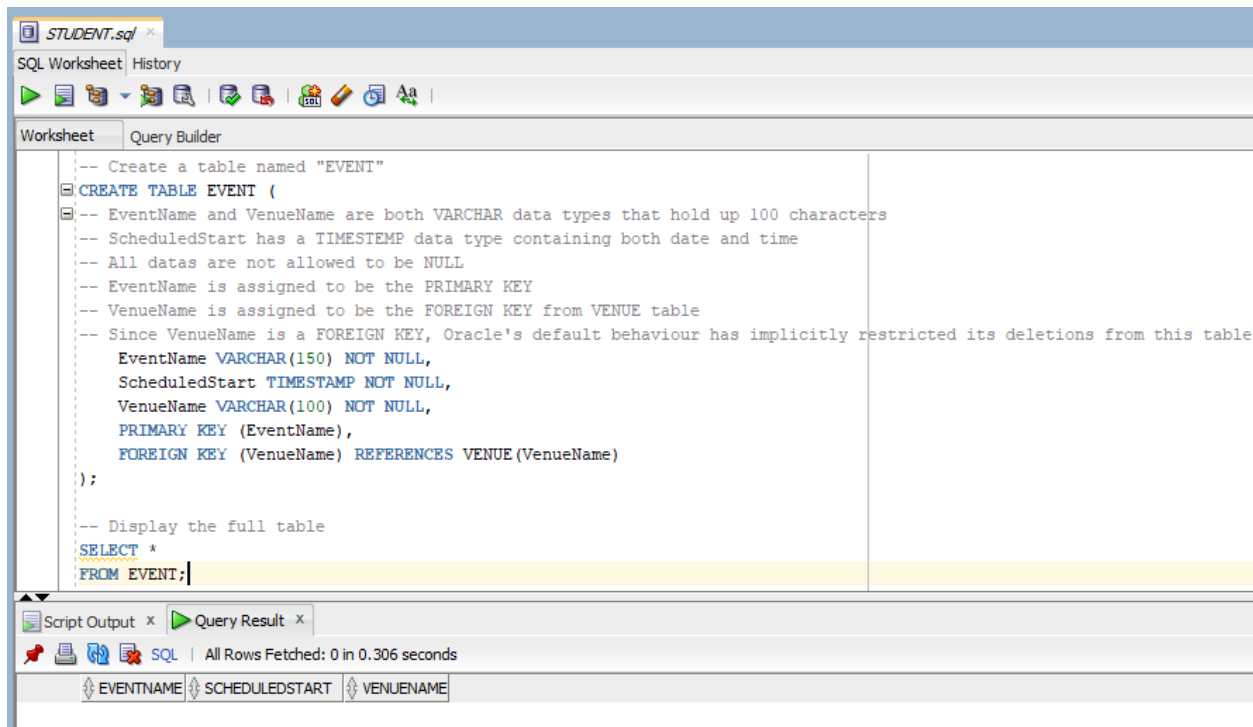
2. Create an EVENT table. Use appropriate data types and include the primary key and foreign key constraints. A venue may not be deleted from the database if there is an event recorded in it.



The screenshot shows the SQL Developer interface with a worksheet titled 'STUDENT.sql'. The 'Query Builder' tab is active. The SQL editor contains the following code:

```
-- Create a table named "EVENT"
CREATE TABLE EVENT (
-- EventName and VenueName are both VARCHAR data types that hold up 100 characters
-- ScheduledStart has a TIMESTEMP data type containing both date and time
-- All datas are not allowed to be NULL
-- EventName is assigned to be the PRIMARY KEY
-- VenueName is assigned to be the FOREIGN KEY from VENUE table
-- Since VenueName is a FOREIGN KEY, Oracle's default behaviour has implicitly restricted its deletions from this table
  EventName VARCHAR(150) NOT NULL,
  ScheduledStart TIMESTEMP NOT NULL,
  VenueName VARCHAR(100) NOT NULL,
  PRIMARY KEY (EventName),
  FOREIGN KEY (VenueName) REFERENCES VENUE (VenueName)
);
```

The 'Script Output' tab shows the message: 'Table EVENT created.'



The screenshot shows the same SQL Developer interface. The SQL editor now includes an additional query to display the table data:

```
-- Display the full table
SELECT *
FROM EVENT;
```

The 'Query Result' tab is active, showing the column headers: EVENTNAME, SCHEDULEDSTART, and VENUENAME. The status bar indicates 'All Rows Fetched: 0 in 0.306 seconds'.

3. Adding Maracana Stadium to the VENUE table, located in Avenida Maracana and has a capacity of 78,838.

The screenshot shows the SQL Developer interface with a worksheet titled 'STUDENT.sql'. The worksheet contains the following SQL code:

```
-- Inserting values into the table VENUE
-- VenueName = Maracana Stadium
-- Location = Avenida Maracana
-- Capacity = 78838

INSERT INTO VENUE (VenueName, Location, Capacity)
VALUES ('Maracana Stadium', 'Avenida Maracana', 78838);

-- Display the full table
SELECT *
FROM VENUE;
```

The 'Query Result' tab is active, showing the results of the query. The status bar indicates 'All Rows Fetched: 1 in 0.28 seconds'. The results are displayed in a table with three columns: VENUENAME, LOCATION, and CAPACITY.

VENUENAME	LOCATION	CAPACITY
1 Maracana Stadium	Avenida Maracana	78838

4. Adding an attribute Sport to EVENT. (Possible values include Athletics, Swimming, Tennis, etc).

The screenshot shows the SQL Developer interface with a worksheet titled 'STUDENT.sql'. The worksheet contains the following SQL code:

```
-- Adding a new column into the table EVENT
-- The new column is named Sport and is assigned to hold ASCII character, up to 100 characters

ALTER TABLE EVENT
ADD Sport VARCHAR(100);

-- Display the full table
SELECT *
FROM EVENT;
```

The 'Query Result' tab is active, showing the results of the query. The status bar indicates 'All Rows Fetched: 0 in 0.279 seconds'. The results are displayed in a table with four columns: EVENTNAME, SCHEDUL..., VENUENAME, and SPORT.

EVENTNAME	SCHEDUL...	VENUENAME	SPORT
-----------	------------	-----------	-------

5. Updating the Maracana Stadium's capacity to 80,000.

The screenshot shows an SQL IDE window titled 'STUDENT.sql'. The 'Worksheet' tab is active, displaying the following SQL script:

```
-- Updating a value in the table VENUE
-- Previously the capacity was set to only 78838
-- The new value for capacity is 80000 for Maracana Stadium
UPDATE VENUE
SET Capacity = 80000
WHERE VenueName = 'Maracana Stadium';

-- Display the full table
SELECT *
FROM VENUE;
```

The 'Query Result' tab is also visible, showing the output of the query. It indicates 'All Rows Fetched: 1 in 0.279 seconds' and displays a table with the following data:

	VENUENAME	LOCATION	CAPACITY
1	Maracana Stadium	Avenida Maracana	80000

#### Question 4: Normalization

The current design of the Car-Service relation table presents several significant problems that affect both its current functionality and future scalability. These issues primarily include data redundancy, data inconsistency, and a lack of normalization.

Firstly, information such as CustName, CustDOB, and Staff Name are repeated throughout the table. For instance, when a customer has multiple service appointments, their details are duplicated across several records within the same table. This redundancy increases storage needs and also introduces the risk of data inconsistency, as updating one record requires updating all instances of that customer's information. Failing to do so can result in contradictory information, where the same customer is recorded with different birthdates, names, or addresses.

Second, there is inconsistency introduced due to repeated entries of customer and vehicle information. Errors could be made if, for instance, the same customer data is entered with incorrect information or various spellings. Additionally, updating one item requires manually updating all related entries, which further raises the possibility of errors.

Third, the table violates key principles of database normalization, such as Second Normal Form (2NF) and Third Normal Form (3NF). There are partial dependencies where non-key attributes like CustDOB depend on non-primary attributes such as CustName and transitive dependencies where attributes like CarRego, CarMake, and CarModel depend on customer information rather than being stored in their own separate entities. These problems result in data management that is ineffective and prone to errors.

Furthermore, the Service Fee column's use of both numeric and alphabetic representations makes accurate calculation difficult. These inconsistencies complicate financial reporting and data analysis.

By separating the data into several related tables, the new design reduces storage needs and avoids data duplication by eliminating the repetition of client and vehicle information. Each piece of information is kept in one spot, making it easier to insert and update data. This ensures consistency and lowers the possibility of errors. Moreover, it is simpler to manage the smaller, more focused tables, which enables more effective updates and scalable growth when the database introduces new clients, vehicles, and services. Finally, financial calculations such as total service costs become precise and effective by standardizing the Service Fee column as a numeric value, enabling better reporting and analysis.

The structure of the new tables should be as such:

Table Name: Customer

Column Names and Data Types:

CustomerID INT PRIMARY KEY	CustName VARCHAR(50)	CustDOB DATE
----------------------------	----------------------	--------------

Table Name: Car

Column Names and Data Types:

CarID INT PRIMARY KEY	CarRego VARCHAR(20)	CarMake VARCHAR(30)	CarModel VARCHAR(30)	CustomerID INT FOREIGN KEY REFERENCES Customer(CustomerID)
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Table Name: Staff

Column Names and Data Types:

StaffID INT PRIMARY KEY	StaffName VARCHAR(50)	StaffSpeciality VARCHAR(50)
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Table Name: Service

Column Names and Data Types:

ServiceID INT PRIMARY KEY	ServiceDate DATE	ServiceFee DECIMAL (10, 2),	CustomerID INT FOREIGN KEY REFERENCES Customer(CustomerID)	CarID INT FOREIGN KEY REFERENCES Car(CarID)	StaffID INT FOREIGN KEY REFERENCES Staff(StaffID)
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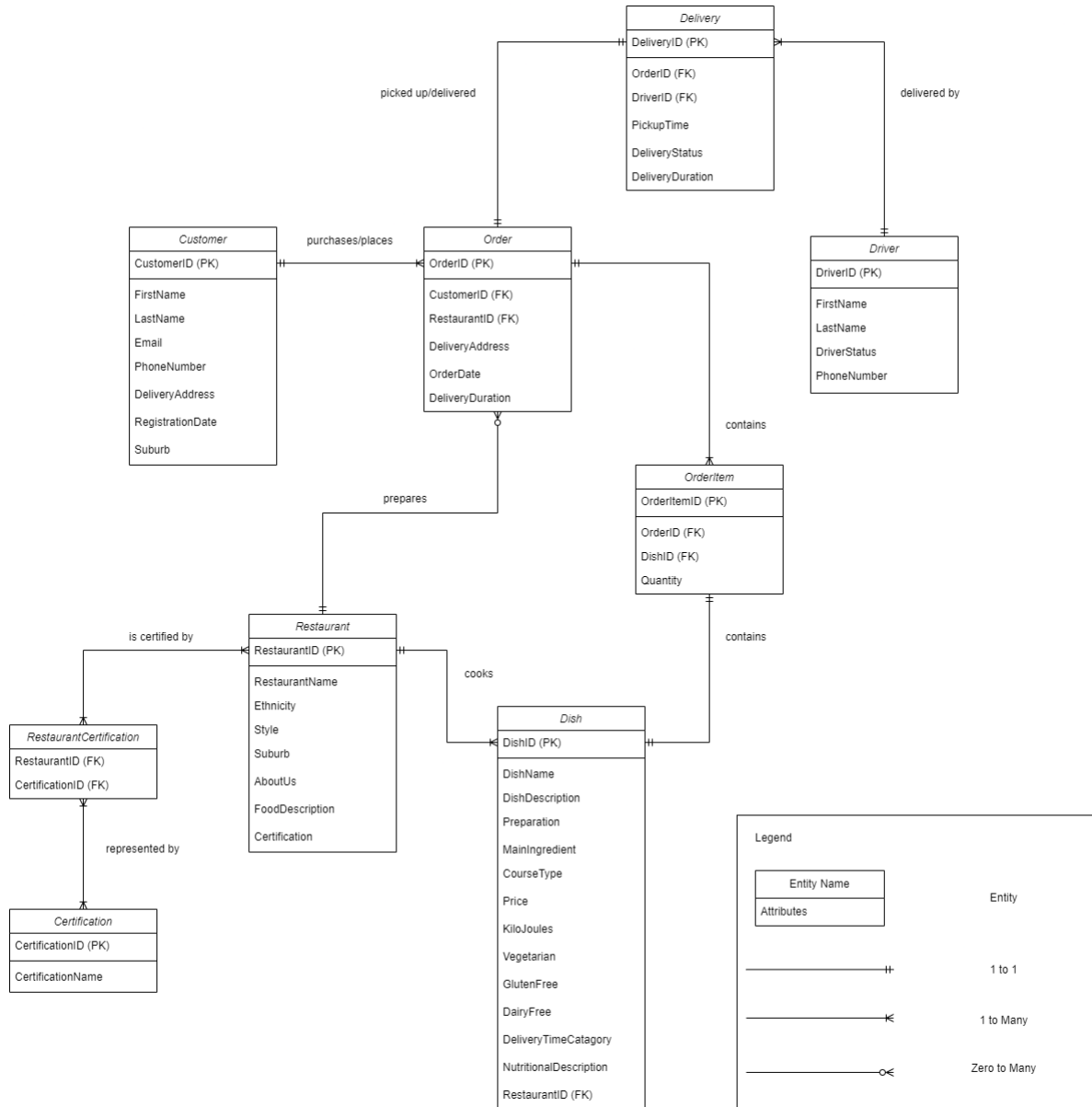
Table Name: Car-Service Relation

Column Names and Data Types:

CustomerID INT PRIMARY KEY	ServiceID INT PRIMARY KEY	StaffID INT FOREIGN KEY REFERENCES Staff(StaffID)	CarID INT FOREIGN KEY REFERENCES Car(CarID)
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## Question 5: Conceptual Design



### Assumptions:

- Customers, or at least the delivery address, must be located in the same suburb as the restaurant for delivery to adhere to the 10 minutes delivery timing slogan.
- Only a single order can be placed from each restaurant at one time, with an order containing multiple dishes.
- The driver's status, "Available" or "On delivery", is assumed to be automatically updated once an order has been completed.
- "DeliveryTimeCategory" is assigned a status of "Fast", "Regular" or "Worth the Wait" based on the dish's preparation time, since delivery duration has to be at most 10 minutes.
- Restaurants are able to be certified with multiple certificates at a single time.
- Drivers are automatically assigned delivery pickups once their status is "Available" and when there is a pickup that is available.
- Customers are required to sign up to utilize the platform, registering their personal information before they can place an order.
- Payment methods are currently not needed, but is speculated to be associated with PayPal.