

Bryson Fossati

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EDUCATION

Bachelor in Computer Engineering,

Utah Tech University St George, UT
Enrolled, GPA 3.2, Active member of ACM

Expected Graduation: May 2026

RELEVANT SKILLS

Python, Arduino, C++ , Matlab, RISC V Assembly
Photo/ Video Editing
Experience using DMMs, Oscilloscopes, Soldering,
Verilog, & LT Spice
Microsoft Office Suite
AutoDesk Inventor Certified (CAD Software)

RELEVANT COURSEWORK

Analog & Digital Circuits
Data Structures and Algorithms
Microelectronics
Embedded Systems Engineering
Object Oriented Programming
Computer Organization & Architecture

WORK EXPERIENCE

Geek Squad Consultation Agent | Best Buy, Gretna, LA

April 2022 - August 2022

- Delivered advanced hardware and software repairs on a wide variety of consumer electronics
- Performed technical work on computers including but not limited to hardware replacement and installation and operating system repairs
- Resolved customer service issues and complaints; investigated root causes; identified and implemented action plans to prevent recurrences
- Trained and developed computer technicians on computer troubleshooting, maintenance, and repair in a customer service environment
- Administrative experience working with a small team in order to most effectively maintain customer satisfaction and balance workload between team members
- Increased effective communication among a small team to improve turnaround time and overall work completed

Electromagnetic NDT Technician (Seasonal) | TesTex, Belle Chasse, LA

April 2023 - Present

- Analyzed and interpreted data, schematics, and manuals to determine specifications, inspection and testing procedures, adjustments, and certifications of instruments required
- Calibrated and maintained over 100 pieces of sensitive non-destructing testing equipment
- Prepared reports on non-destructive testing results
- Used digital and film radiographic techniques to produce images on film and software

Owner & Computer Technician | Rapid Tech Repair, Gretna, LA

May 2020 - Present

- Diagnosed and repaired hardware and software issues for 30+ computers
- Maintained friendly and professional customer interactions to close sales
- Effectively assessed customer needs and found the best solution to ensure customer satisfaction
- Researched the best methods for repair and restoration of computers and laptops
- Developed the mechanical skills necessary for servicing Apple devices such as iPhones and iPads

ADDITIONAL INFORMATION

- TIME Magazine's person of the year in 2006
- Native Proficiency in Spanish
- Won the Hardware category of the USU Hackathon 2023