

Mohammed Ibrahim Miah

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Profile

I become a very keen and eager person to learn more and develop new skills. I am able to adapt and become very flexible in working under pressure in various situations and able to quickly grasp onto new things. I always try my best to become passionate about the things I take part in and getting involved. I am able to make personal sacrifices to meet deadlines. I hope to develop more in my skills as I seek out new opportunities.

Education

Havering Sixth Form Sixth Form

Sep 2019-Jun 2021

- A-Level Economics (A*), Maths (A), Computer Science(B),

Langdon Academy

Sep 2014 – Jun 2019

- GCSE (9 9-5) Math (6), Computer Science (6), RE (5), Geography (6), English Language (5), English Literature (6), Business(5),Combined Science(6-6)

Experience

Current – CSP Security Steward, Chelsea Stadium, Arsenal Stadium, Tottenham Stadium, and West Ham Stadium

- Maintain a High Level of Customer Care and provide practical assistance both inside and outside of the venue
- deliver an excellent customer experience to help choose the right product and/or service for their requirements
- Assisted with the circulation of spectators
- To Prevent Overcrowding
- Provide a Direct and Ongoing Interaction Between the ground management and spectators.

February 2018 – Retail Assistant, Tesco Metro

- Engaging with Customers to develop my skills to liaise with people of all ages
- enthusiastic and always looking forward to a challenge – working at Tesco's during the time I heard news about switching to the Checkout Department
- Developed skills in time management by completing Store Targets within a deadlines
- Team working, Communication and Interpersonal skills – Whilst working in Tesco, I also worked with my colleagues to meet tight deadlines. This involved lots of communication and teamwork. I had to ensure that I was trying my best to understand others such as peers and more.
- Trained New volunteers
- Customer Service

March 2018 – Skilled Crafts Assistant, London Borough of Newham Housing and Maintenance Department

- Gained an insight into various trades working within the housing services
- Responding to On-site queries from tenants on the issues they faced with their homes
- Worked as part of a team to communicate with tenants and tend to their issues
- Data Logging (e.g., visits or equipment or materials needed)
- Further Developed my IT skills where I documented visits to tenants' home and used Excel to process the costs of the repairs.

Achievements

2019-2021 Student Recognition Award for Most Improved Student

2017-2019 Won Newham Football League Tournament

2018-2019 Pupil's Award Winner for 2018 Academy Transformation Trust

Interest & Skills

- IT Skills: MS Office
- Programming Skills: Intermediate Python, Intermediate JavaScript, Intermediate HTML&CSS
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- Strong Interest in Computer Science
- Building and Repairing PCs
- Confident and enjoy meeting new people – work has enabled me to always meet new people and build confidence

Referees Available upon request