

## Daniel Obeng

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### EDUCATION

**Macaulay Honors College at The City College of New York**, New York, NY Expected 6/2018  
Bachelor of Engineering in Computer Engineering  
**Minor:** Studio Art  
GPA: 3.9

**NPower Technology Service Corps Program**, New York, NY 01/2016 – Present  
(Cisco Academy Network IT) 22 Week training in Computer Fundamentals, Networking, Web and MS Office  
*CompTIA A+ certified*

### TECHNICAL SKILLS

**Operating Systems:** Microsoft Windows, Linux, OS X  
**Programming Languages:** C/C++, Python, HTML/CSS, Swift/Xcode, MATLAB  
**Software:** Microsoft Office, Adobe Photoshop

### CERTIFICATIONS

CompTIA A+ Certified 02/2016

### EMPLOYMENT

**Spitzer School of Architecture**, New York, NY 6/2015 – Present  
*IT Technician Assistant*

- Monitors the behavior of students during computer laboratories and assists them in the use of large-format plotters to plot works of various dimensions
- Installs, upgrades and maintains educational software used by architecture students and faculty on about 90+ computers
- Troubleshoot and repairs hardware and software issues on Windows, OS X and Linux computers for students and faculty members
- Introduced a method of converting large drawing files to print-ready versions that eliminated file rejections by several plotters

**McDonald's Fast Food Restaurant**, Bronx, NY 9/2013 – 12/2015  
*Crew Member*

- Utilized strong interpersonal and communication skills to serve and address the needs of customers
- Analyzed customer complaints and feedback for constant improvements
- Prepared food items such as hamburgers as per the established standards at a rate of about 5 food items per minute, totaling 200+ items per shift

**Kips Bay Boys and Girls' Club**, Bronx, NY 7/2012 – 8/2012  
*Junior Counselor*

- Implemented daily schedules and supervised 20 children during planned activities
- Ensured that campers were safe, cared for and disciplined accordingly
- Collaborated with a team of counselors to establish a set of rules and regulations that campers had to follow on camping trips