### **NourElDin Nabil**

# **Full-Stack Web Developer**

Al-Qalyubia, Egypt | Military Status: Exempted | Email: nournabil1012@gmail.com | Phone: +20 102 565 1778

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## **PROFILE**

Python Full-Stack Web Developer specializing in Django and React, focused on building scalable, high-performance web applications. Passionate about developing modern, responsive, and secure web solutions. Strong background in JavaScript, Python, and Bash. Successfully completed the Information Technology Institute Intensive Training Program in Python Full-Stack Web Development and continuously enhancing skills in modern web development practices.

#### **INTERNSHIPS**

Intensive Training Program (ITP) – Python Full Stack Web Development Track

Information Technology Institute (ITI), Benha branch | Al-Qalyubia, Egypt

Nov 2024 - Apr 2025

#### **EDUCATION**

**Bachelor of Al-Alsun in Japanese Language and Literature** 

Ain Shams University | Cairo, Egypt

*Grade: Good* **2019 – 2024** 

#### **TECHNICAL SKILLS**

Programming Languages: JavaScript, Python, Bash

Frontend: HTML5, CSS3, Bootstrap, React, jQuery, Vite, npm

Backend: Django, PostgreSQL

• DevOps & Tools: Linux, Windows, Git, GitHub, Docker, Apache

## **PROJECTS**

**The Cat Gang:** A fun interactive website featuring creative cat-themed content.

Preview: Live Demo Repo: GitHub

ITI Management System: A Django web app with authentication, CRUD operations, and database management.

Preview: Live Demo Repo: GitHub

**Promo Shop:** A React e-commerce store for promotional products with dynamic filtering and cart functionality.

Preview: Live Demo Repo: GitHub

## WORK EXPERIENCE

Concentrix | Giza, Egypt Jul 2024 – Nov 2024

**Customer Service Advisor**: Managed 60+ customer inquiries daily, ensuring 95%+ resolution on first contact.

Amazon | New Cairo, Egypt Jun 2023 – Sep 2023

**Shipping and Delivery Support Associate**: Resolved 85%+ of delivery issues within 24 hours.

Teleperformance | New Cairo, Egypt Jun 2022 – Sep 2022

Customer Service Representative: Handled 200+ weekly interactions, boosting satisfaction by 15%.

Vodafone Egypt | Cairo, Egypt Jun 2020 – Oct 2020

Customer Service Representative: Supported new team members, improving service speed by 25%.

## Certifications & Achievements

- Google IT Support Professional Certificate System administration, troubleshooting, networking.
- CyberTalents Introduction to Cybersecurity— Network security, vulnerability assessment.
- Ranked 7th in CyberTalents Bootcamp CTF among 83 teams.
- Recognized as Best Member of the ELDER Photography Team.
- Ranked 1st in Amazon training programs for my job at Amazon.

#### **ADDITIONAL SKILLS**

- Languages: Arabic (Native), English (Fluent), Japanese (Beginner)
- Personal Skills: Communication Skills, Problem-Solving, Teamwork, Adaptability, Time Management, Creativity
- IT Support and Troubleshooting