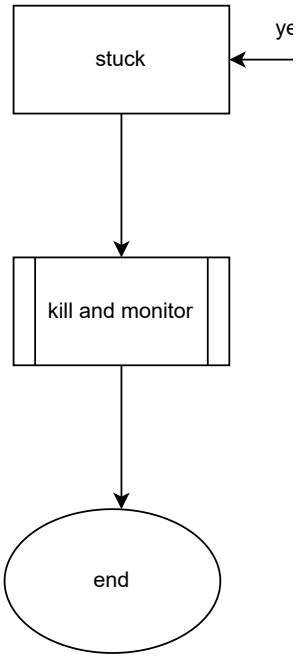
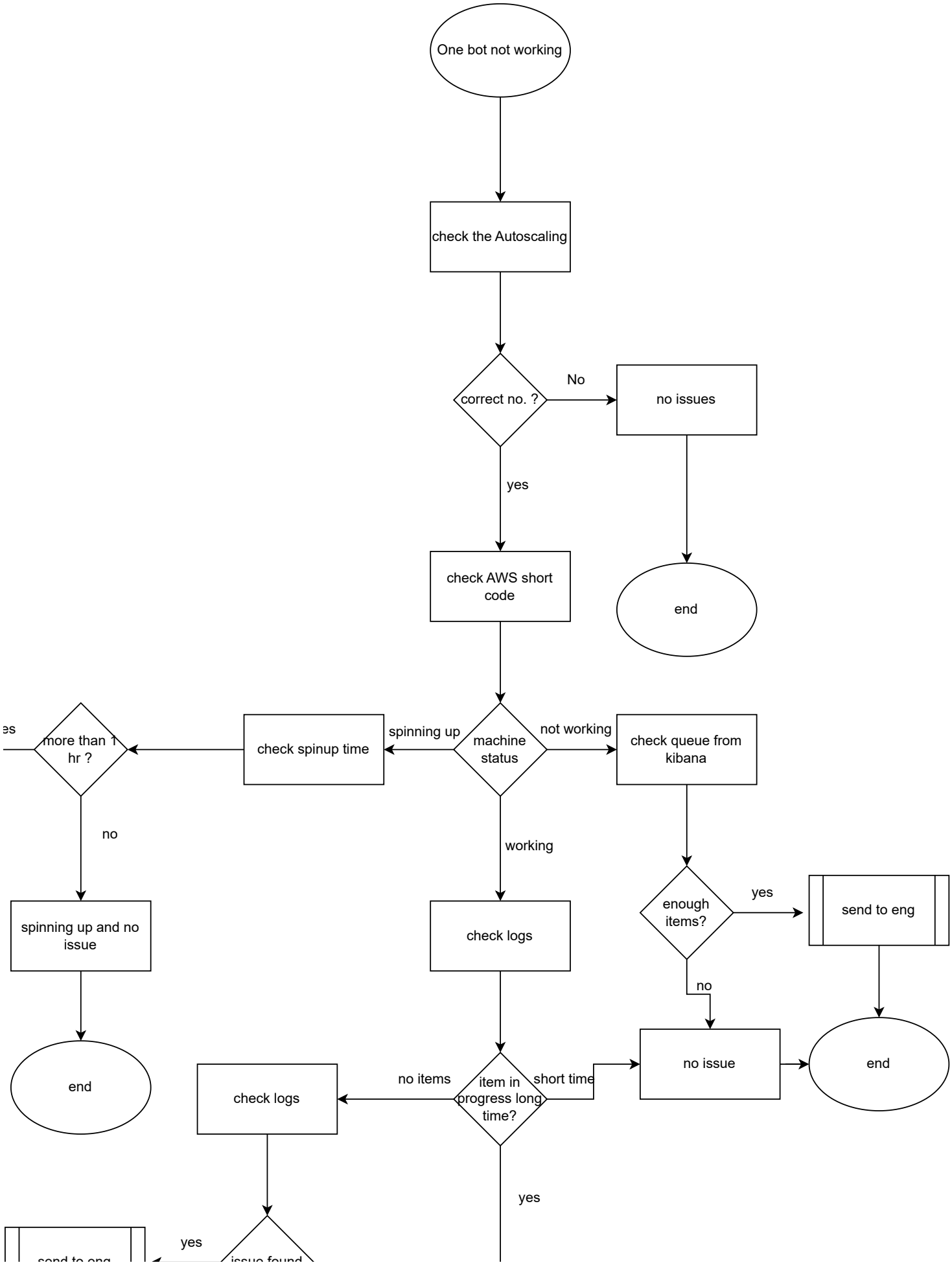
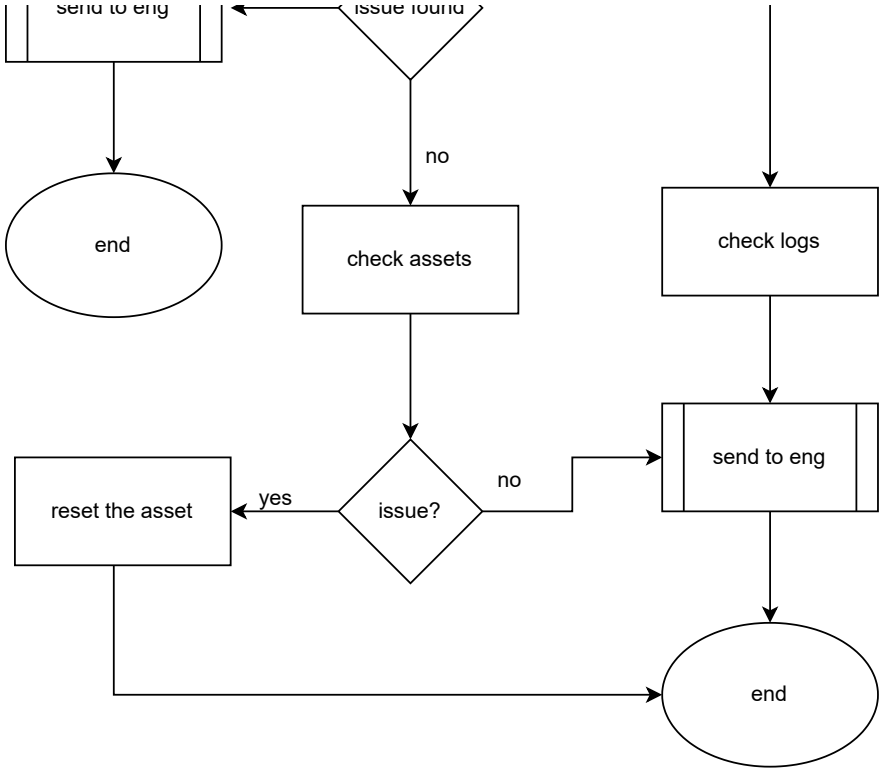
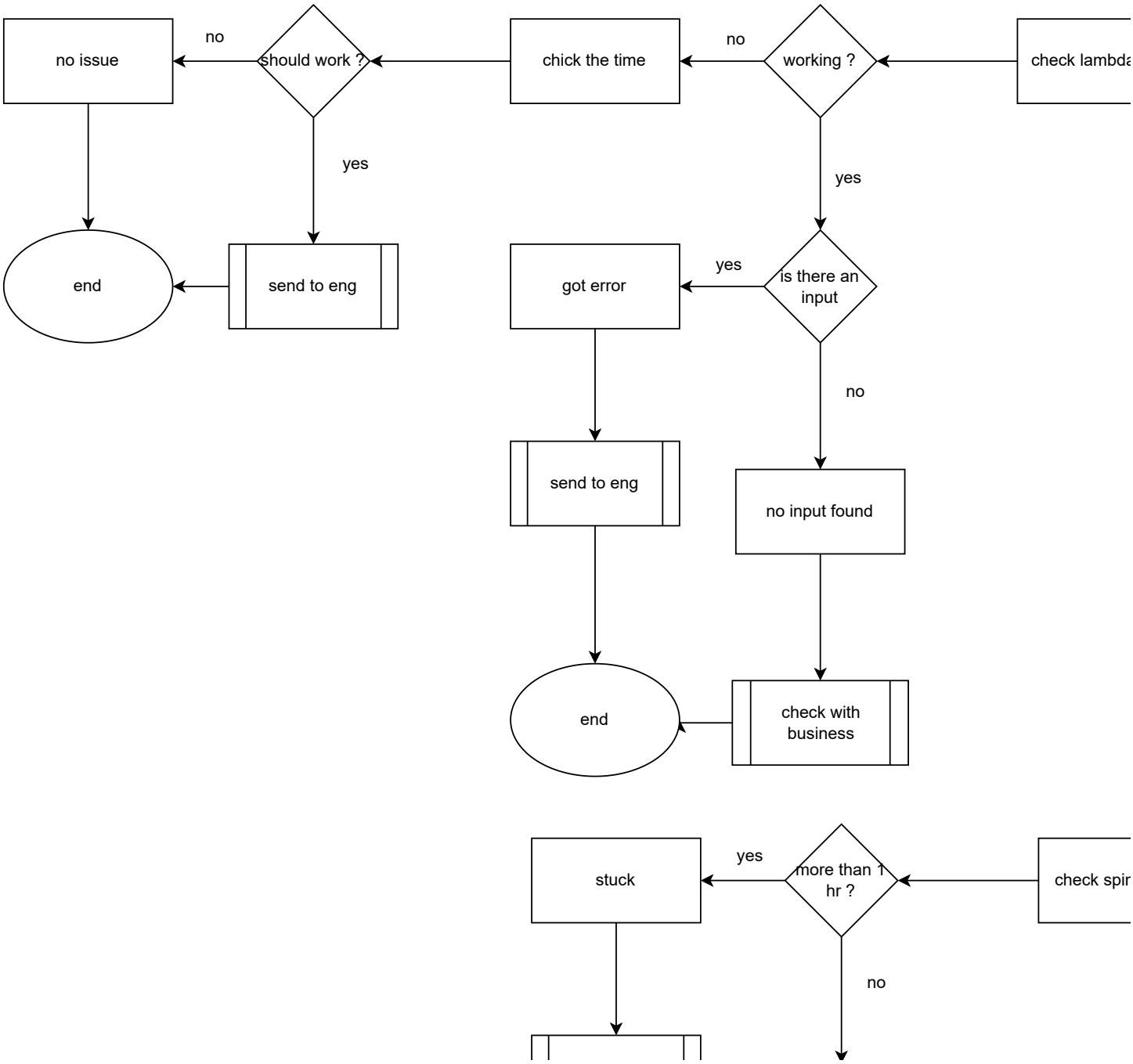
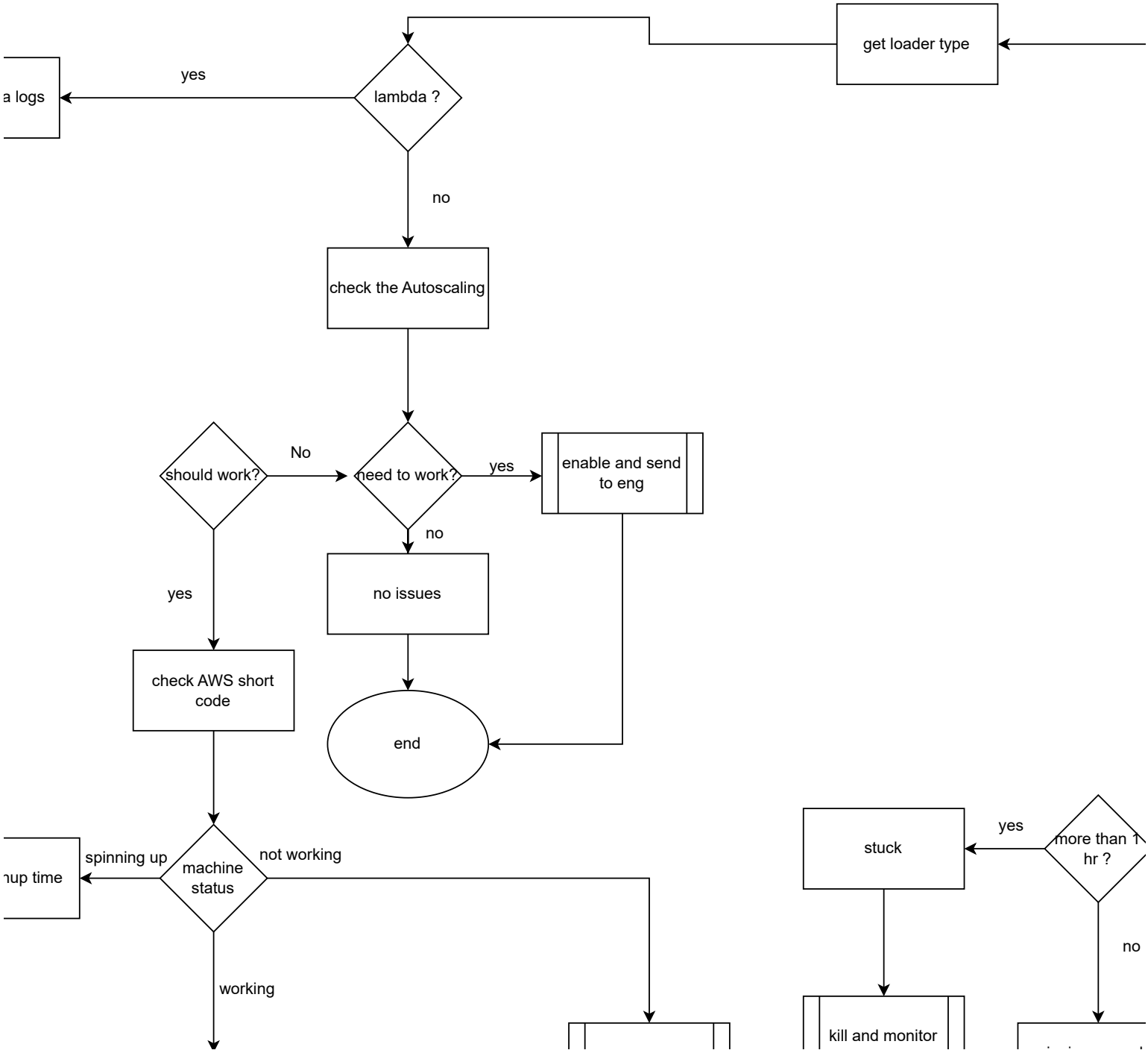
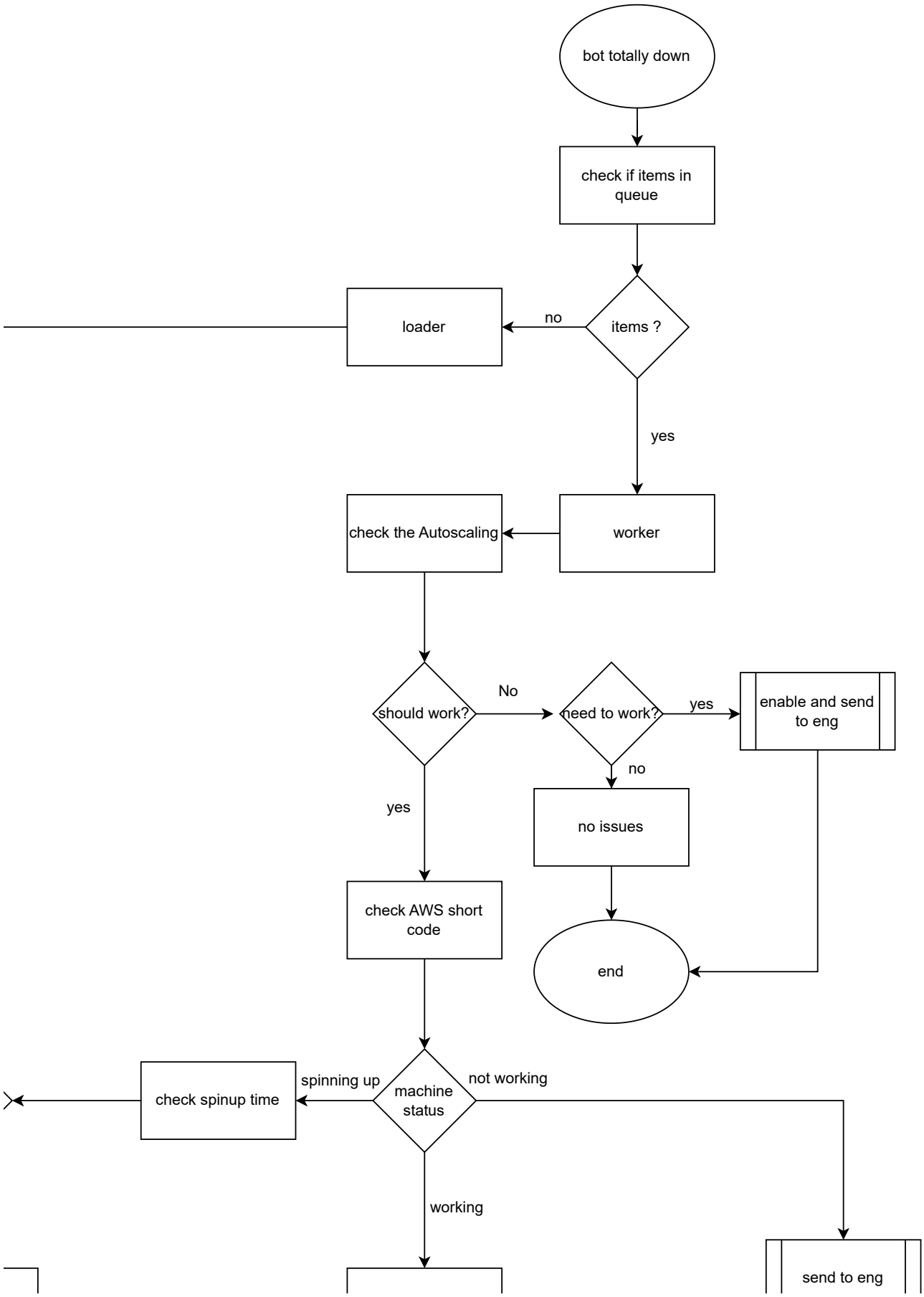

stuck
kill and monitor
end

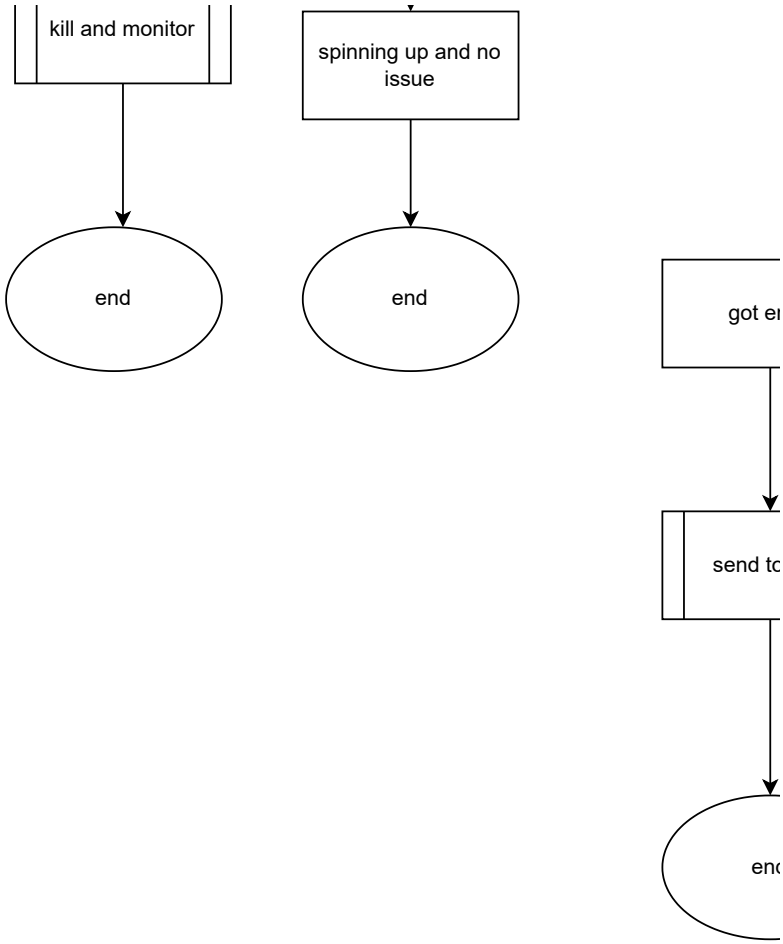

One bot not working
check the Autoscaling
correct no. ?
No
no issues
end
yes
check AWS short code
machine status
spinning up
check spinup time
more than 1 hr ?
no
spinning up and no issue
end
not working
check queue from kibana
enough items?
yes
send to eng
no
no issue
end
working
check logs
item in progress long time?
no items
check logs
short time
yes
yes
send to eng

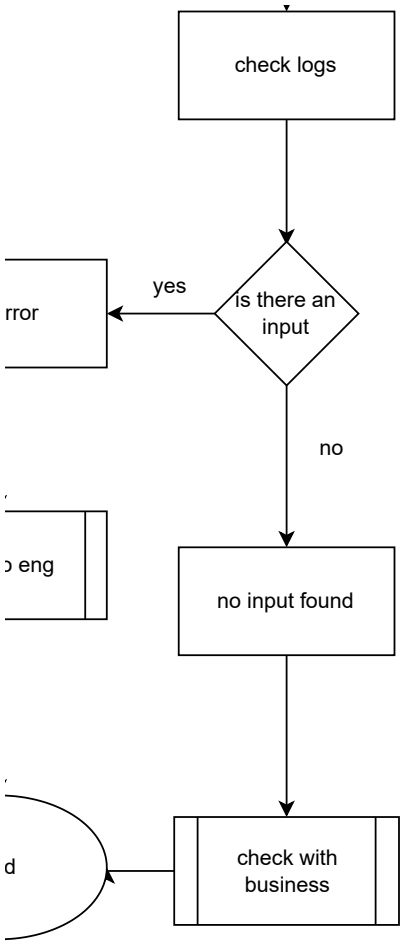

send to eng
issue found
no
end
check assets
check logs
send to eng
reset the asset
yes
issue?
no
end

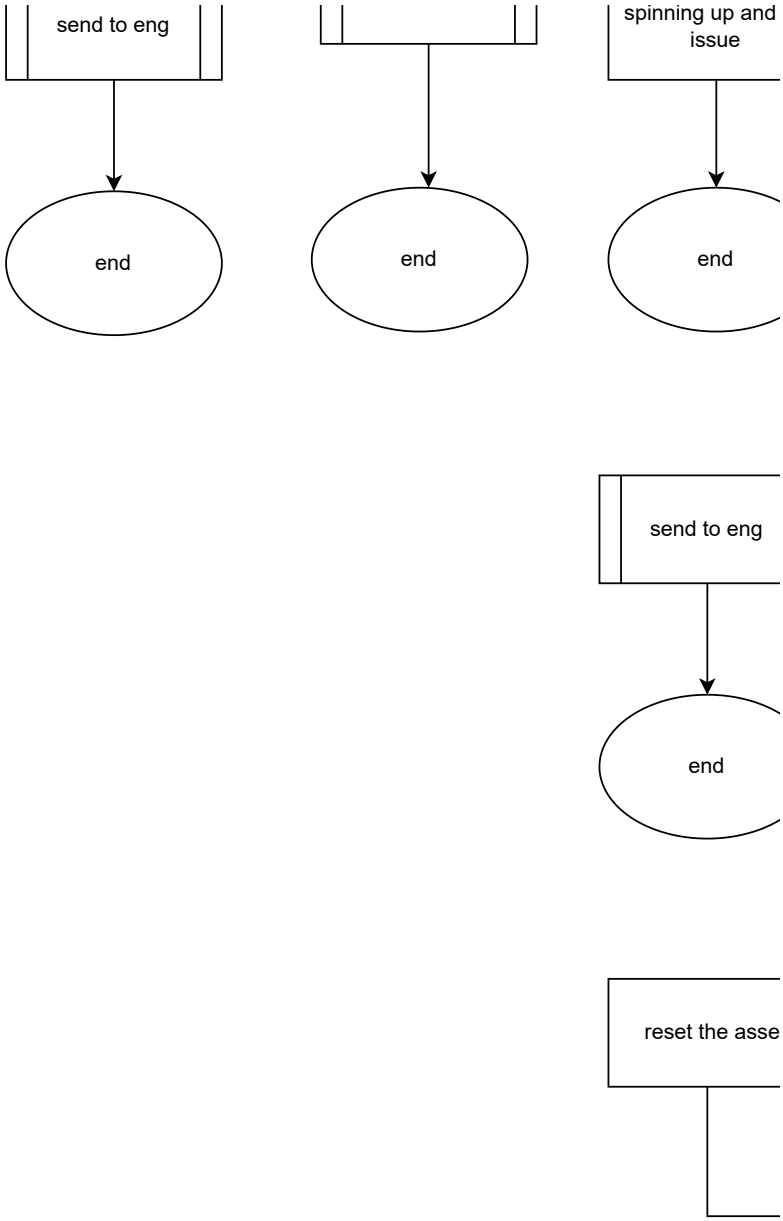

no issue
no
should work ?
chick the time
no
working ?
check lambda
yes
yes
end
send to eng
got error
yes
is there an input
no
send to eng
no input found
end
check with business
stuck
yes
more than 1 hr ?
check spir
no

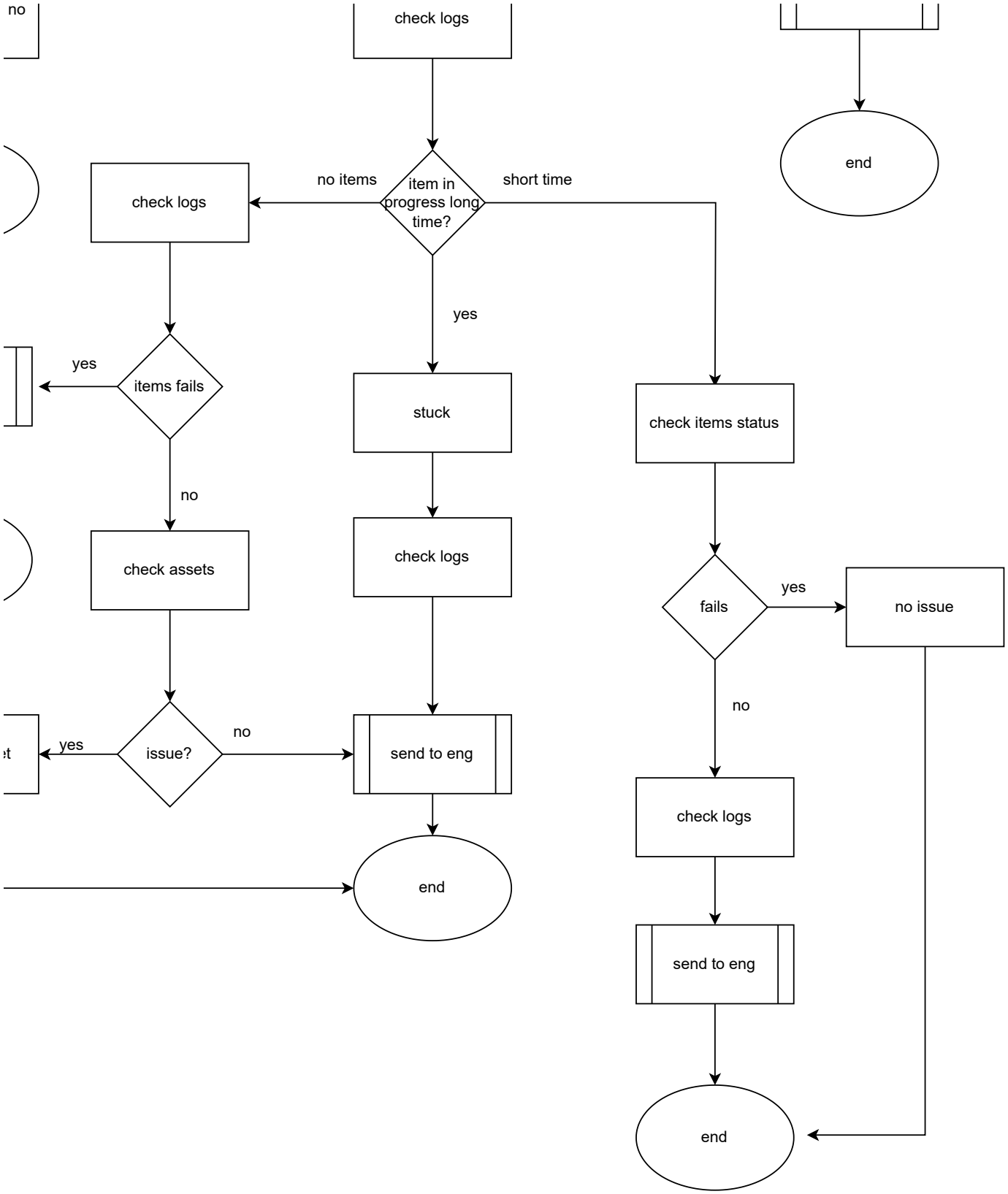

get loader type
lambda ?
yes
a logs
no
check the Autoscaling
should work?
No
need to work?
yes
enable and send to eng
no
no issues
yes
check AWS short code
end
machine status
spinning up
nup time
not working
working
stuck
yes
more than 1 hr ?
no
kill and monitor

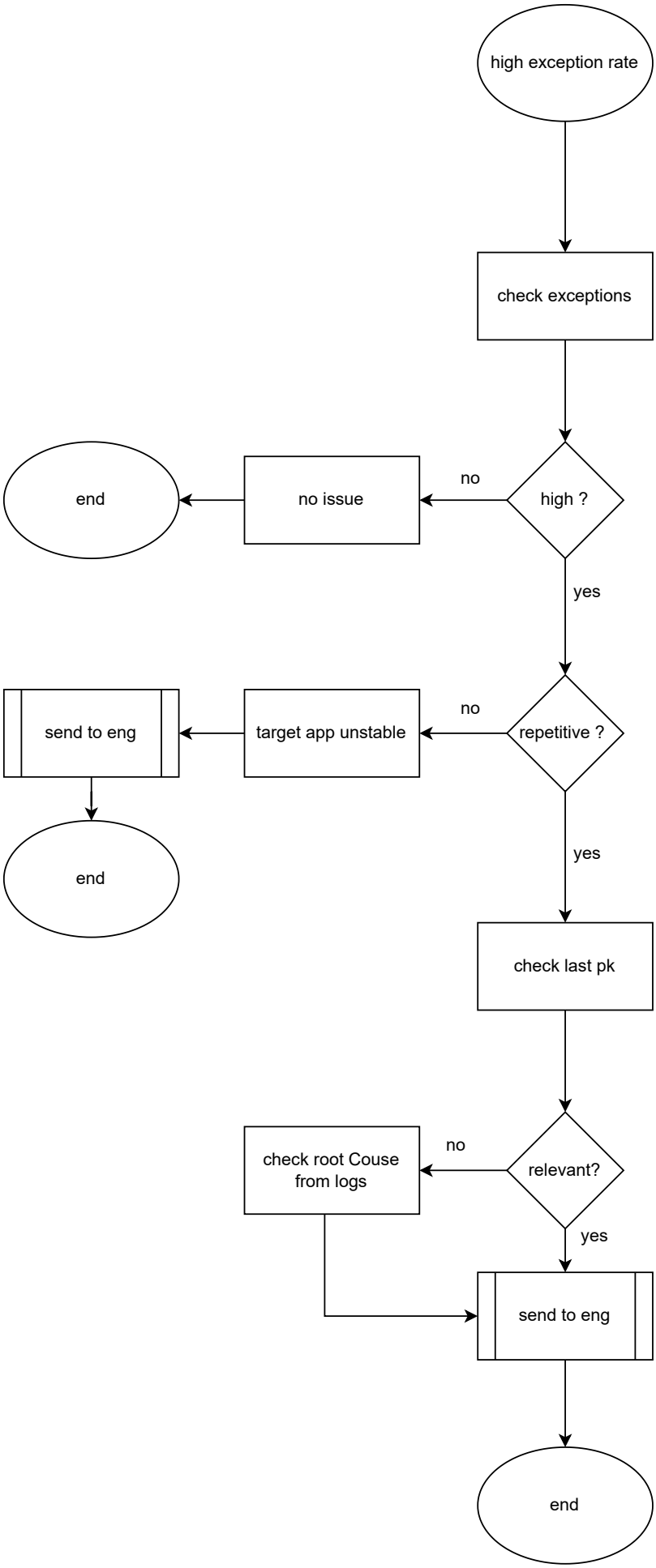

bot totally down
check if items in queue
items ?
no
loader
yes
worker
check the Autoscaling
should work?
No
need to work?
yes
enable and send to eng
no
no issues
end
yes
check AWS short code
machine status
spinning up
check spinup time
not working
working
send to eng

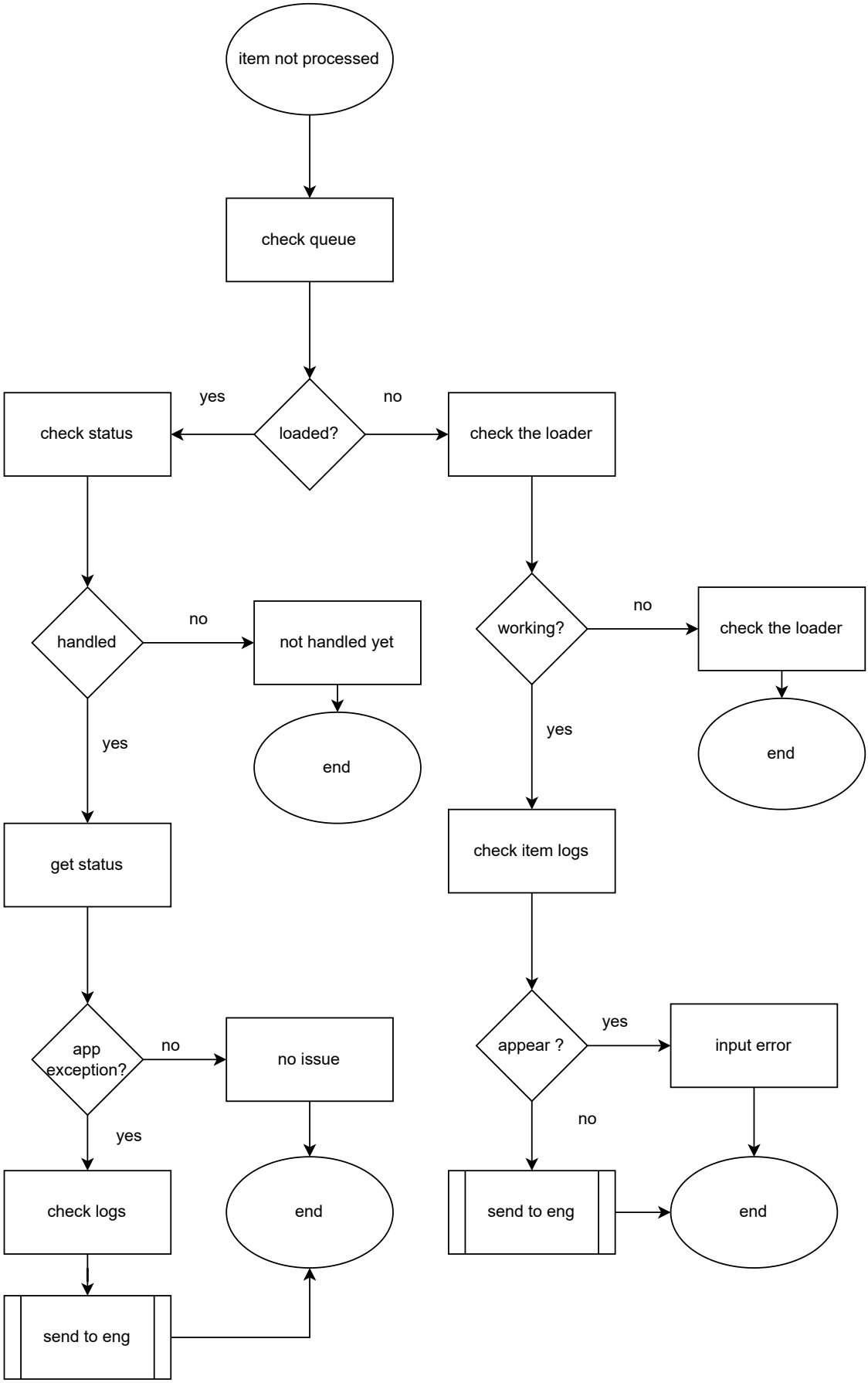

kill and monitor
spinning up and no issue
end
end
got er
send to
end


check logs
is there an input
yes
no
rror
o eng
no input found
d
check with business


send to eng
end
end
spinning up and issue
end
send to eng
end
reset the asse


no
check logs
end
check logs
no items
item in progress long time?
short time
yes
yes
items fails
stuck
check items status
no
check assets
check logs
fails
yes
no issue
yes
issue?
no
send to eng
no
check logs
end
send to eng
end


high exception rate
check exceptions
high ?
no
no issue
end
yes
repetitive ?
no
target app unstable
send to eng
end
yes
check last pk
relevant?
no
check root Couse
from logs
yes
send to eng
end


item not processed
check queue
loaded?
yes
no
check status
check the loader
handled
no
not handled yet
end
yes
get status
working?
no
check the loader
end
yes
check item logs
appear ?
yes
input error
no
send to eng
end
app exception?
no
no issue
end
yes
check logs
send to eng