



Evaluation Interview

March 2024

The purpose of this interview is to evaluate an LLM-based prototype that supports process modellers within Hilti.

Familiarizing Yourself with PRODIGY

Process Modelling Guidance and Instructional Dialogue for You

1. Do a first interaction with the chatbot and look at the options provided in the menu.
What are your first impressions of PRODIGY? Please list 3 adjectives.

2. Let's try all features one by one. Please comment on your steps and thoughts as we go along.

3. How helpful do you consider these features?

	Extremely unhelpful	Somewhat unhelpful	Neither helpful r
Process Modelling Advisor & Planner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BPMN Wording Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process Knowledge Extractor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Next Element Recommender	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BPMN Template Generator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process Modelling Guide	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Process Model Creator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Modelling Conventions Navigator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Human Support Request Receiver	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. What are your impressions of PRODIGY after having interacted with the chatbot? Please list 3 adjectives.

5. How would you rate PRODIGY in general?



6. Please provide reasons for your rating.

7. How well did PRODIGY handle / process your inputs?



8. Please provide reasons or concrete examples for your rating.

9. In what ways does the chatbot fulfill your improvement hopes for process modeling?

10. Which of your improvement hopes are **not** fulfilled by the chatbot?

11. What are your concerns related to PRODIGY?

Your Intention of Usage

12. What needs to be improved / added so that you would start using PRODIGY?

13. How often would you use PRODIGY?

- ☐ Daily
- ☐ Weekly
- ☐ Monthly
- ☐ Quarterly
- ☐ Yearly
- ☐ Never

14. What would you use PRODIGY for?

15. Please state your opinion on this statement:

"Using PRODIGY would enable me to accomplish process modelling tasks **more quickly**."

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Neutral
- ☐ Agree
- ☐ Strongly agree

16. Please provide reasons for your answer.

17. Please state your opinion on this statement:

"Using PRODIGY would make it **easier** for me to do process modelling tasks."

- ☐ Strongly disagree
- ☐ Disagree
- ☐ Neutral
- ☐ Agree
- ☐ Strongly agree

18. Please provide reasons for your answer.

19. Where do you see limits of PRODIGY?

20. Can you describe any instances where PRODIGY has provided insights or perspectives that you hadn't considered previously in your process modeling activities?

21. Please rank the following features according to your overall preference.

Process Modelling Advisor & Planner
BPMN Wording Support
Process Knowledge Extractor
Next Element Recommender
BPMN Template Creator
Process Modelling Guide
Process Model Creator
Modelling Conventions Navigator
Human Support Request Receiver

22. How comfortable are you using PRODIGY?

1	2	3	4	5	6	7	8	9	10
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not at all
comfortable

very comfortable

23. Please provide reasons for your answer.

24. How likely are you to recommend PRODIGY to a friend or colleague?

0	1	2	3	4	5	6	7	8	9	10
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Not at all likely

Extremely likely

25. Please provide reasons for your answer.

Hilti-specifics & closing

26. From how you have experienced Hilti so far, are there company-specific things to consider?

27. Is there anything else you would like to share or suggest?

28. Thank you so much for your expert inputs and supporting me with my thesis 🙏 Do you want to receive updates about the project?

☐ Yes

☐ No

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