James Ferguson

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Relevant Experience

Head Student Worker   *August 2021 - Present*

College of the Ozarks Computer Science Department - Point Lookout, MO \

- Manage a team which assists professors and students with a focus on Python, Java, HTML, CSS, and the Microsoft Office Suite
- Organize training days and department representation in college events
- Coordinate and implement projects designed to improve the long-term capability of the Department

Java Developer Intern   *May 2023 - August 2023; December 2023 - January 2024*

Enterprise Fleet Management - St. Louis, MO

- Acted as a member of the Java Support Team which supported EFM's product-management lifecycle app through which a majority of EFM's business was conducted
- Performed code modifications and additions in Java and data changes with SQL to resolve issues experienced by customers and implement new features

IT Helpdesk Analyst Intern   *June 2022 - August 2022*

MFA Oil - Columbia, MO

- Accepted, resolved, elevated, and documented hardware, software, and employee access issues
- Used technology support software such as Jira, Azure, Bomgar, and Active Directory
- Managed and completed a solo project in which I replaced devices which had reached the end of their expected lifetime in remote locations across multiple states

Education

College of the Ozarks   *2020 - 2024 (Anticipated)*

Bachelor's of Science in Computer Science
4.0 GPA

- ACM - Local Chapter Treasurer
- Recipient of President's List 6 semesters
- Recipient of Dean's List 1 semester
- President of TAK Honor Society 2 semesters
- Recipient of Jay and Ferne Wilder Award
- Recipient of John Patrick Knox, Jr. Memorial Scholarship Award
- High School Soccer & Basketball Team Captain

Technical Skills

- Python
- Java
- SQL
- Website Design
- Linux
- PHP
- JavaScript
- Jira
- Git
- Agile
- Excel
- Microsoft Suite