Anthony J Williams
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Objective

Highly motivated and dedicated individual seeking a challenging position in the gaming or software industry where I can leverage my diverse skill set, technical expertise, and passion for technology to contribute to the success and growth of the company.

Technical Skills

- **Programming Languages:** Python, JavaScript, C#, C++

- **Web Development:** HTML, CSS, Responsive Web Design

- **Game Development:** Unity, Unreal Engine

- **Tools:** Git, XCode, Visual Studio Code

- **Customer Service Platforms:** Zendesk, Salesforce

Relevant Work Experience

Cloud Worker *Customer Service and Chat Moderator, Remote 2023 – 2024*

- Provided exceptional customer service and chat support for various clients.

- Resolved technical issues efficiently, ensuring high customer satisfaction.

Water Filtration Treatment Technician *Menifee, CA 2021 – 2024*

- Installed and provided technical support for water filtration systems.

- Developed troubleshooting guides and technical documentation.

Customer Service Representative *Upwork, Remote 2021 – 2022*

- Delivered remote customer service and technical support.

- Handled inquiries and resolved issues for a diverse client base.

Yard Ranger *Genesis-ATC (Version Frontier), Moreno Valley, CA 2017 – 2021*

- Managed yard logistics and coordinated with teams to ensure smooth operations.

Additional Work Experience

Courier Driver *2022 – Present*

- Point Pickup Driver

- Rapides Driver

- Senpex Courier

Food Processor & Packager *Peter Pan Fishing, Alaska 2017*

- Processed and packaged food products in a fast-paced environment.

Stocker & Customer Support *New Again Thrift Store, Moreno Valley, CA 2016 – 2017*

- Stocked shelves and provided customer support.

Education

Computer Science/ Software development *Ongoing, Mt. San Jacinto College, Menifee, CA*

Real Estate & Business Studies *2015 – 2016 Riverside Community College, Riverside, CA*

Business Studies *2010 – 2013, Mt. San Jacinto College, Menifee, CA*

High School Diploma *2003 – 2007, Patuxent High School, Calvert County, MD*

Certifications

- **Auto Body and Paint**

- **Carpentry**

- **Real Estate (Sales Agent)**

- **Responsive Web Design**

- **AI-Powered Performance Ads Certification**

- **Google Ads Creative Certification**

- **Google Ads - Measurement Certification**

- **Building Games Using Java Certification**

- **Introduction to Basic Game Development using Scratch**

- **Game Development: HTML to Unreal Engine Mastery**

References

- **Stacey Stump** *Military* 410-652-0063

- **Andre Williams** *Technology* 951-597-9170

- **Anastasia Stump** *Criminal Psychology* 410-231-1213

Professional Summary

A highly driven and creative expert with a solid background in customer care, technical support, and game creation. I am a unique mix of innovation and technical competence, which helps me to do well in solving problems as well as coming up with exceptional results. Having worked in different sectors, I have become an expert at handling complex problems, creating user-friendly solutions and ensuring that customers are satisfied.

I have an immense liking for technology and gaming; therefore, I am always interested to know what is new or what has come out. When it comes to problem solving skills from different perspectives, my expertise in programming languages besides website designs and game designing supported by strong foundation on clients' satisfaction can provide multiple avenues for finding the best solution possible. By leveraging my diverse set of skills alongside my passion for change, I hope to be able to contribute something important to a company that thinks ahead, loves creativity enters partnerships easily and brings forth innovative solutions.