

RAVINO JUWONO

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PROFESSIONAL EXPERIENCE

Clinical Informatics Analyst, Interior Health Authority – April 2024 – Present

- Modify, maintain and support Meditech's Community Wide Scheduling (CWS) module which is used Interior Health wide – serving a population of ~1 million.
- Provide user support to regional users of Meditech's CWS module.

Web Developer, InstaTix - instatixapp.com - December 2023 – January 2024

- Developed and maintain Instatix's website, a white-label ticketing platform, using HTML, CSS, Vue, with server administration, and continuous integration pipeline management.

Web Developer, Personal Site - ravinojuwono.com - September 2023 – January 2024

- Developed a web application using Vue.js, emphasizing responsive and interactive design for optimal cross-browser and mobile experiences. Implemented a body weight tracker app, demonstrating advanced JavaScript, HTML, and CSS skills.

Software Developer (Freelance), ParkBench July 2023 - September 2023

- Consulted with leadership to design and develop a location-based Instagram analytics app.
- Provided user support and training, facilitating the effective use of the application.

Software Developer (Cofounder), Rangouts - rangouts.com - October 2020 to April 2023

- Led the design and development of a SaaS platform, enhancing user experience and system functionality.
- Managed SQL databases and AWS cloud infrastructure, ensuring scalable and secure data management.
- Gathered user requirements, provide system support, and implement effective solutions.

Software Developer (Intern), Maybank Indonesia August 2020 to October 2020

- Engineered a 'news' feature for an internal app, focusing on enhancing employee engagement and information dissemination.
- Developed and supported API endpoints using C# .NET, demonstrating proficiency in backend development and system support.

CUSTOMER SERVICE EXPERIENCE

Tourist Information Concierge, Downtown Kelowna Association - June 2022 – September 2022

- Delivered exceptional guest experiences in a dynamic, high-volume tourist information center.
- Effectively resolved inquiries from multicultural tourists.

CERTIFICATIONS

- **JavaScript Algorithms and Data Structures Certification**, freeCodeCamp, August 2023

EDUCATION

BSc, Physics, University of British Columbia Okanagan, September 2019 – May 2023

- Gained computer programming skills in courses on Java, Python, SQL, and data structures.