



Annalink Marketing HCM <marketing@annalink.com>

FW: TRAN Khanh Hiep - 320552

1 message

Support <support@gconnect.vn>

Fri, Jun 11, 2021 at 3:18 PM

To: Annalink Marketing HCM <marketing@annalink.com>

Dear Thủy,

Đây là email trường bảo Trần Khánh Hiệp sẽ học online, em update giúp chị case này nhé.

Bạn này chưa có Visa em à. Hiện đang học online. Cảm ơn em!

Ms. Lê Phan | Supporting team

6b Tú Xương, P. 7, Quận 3, Tp. HCM | P: 028 7107 8899

30 Phan Đình Phùng, Quận Ba Đình, Hà Nội | P: 024 7107 7889

Tổng đài miễn phí: 1800 6710W: www.gconnect.edu.vn

Văn Phòng Đại Diện Chính Thức Học viện Glion và Les Roches, Thụy Sĩ (Top 5 trường tốt nhất thế giới chuyên ngành Quản trị Khách sạn, Du lịch và Dịch vụ Khách hàng, QS 2018)

Les Roches





From: Khanh Hiep TRAN [mailto:hiep.tran@lesroches.ch]
Sent: Friday, June 11, 2021 2:11 PM
To: Support G'Connect Hospitality Education <support@gconnect.vn>
Subject: Fwd: TRAN Khanh Hiep - 320552

Sent from my iPad

Begin forwarded message:

From: Julien Reichenbach <julien.reichenbach@lesroches.edu>
Date: 9 April 2021 at 14:00:14 GMT+7
To: Khanh Hiep TRAN <Hiep.TRAN@lesroches.ch>, harrytran2001@gmail.com
Subject: RE: TRAN Khanh Hiep - 320552

Good morning again Harry,

Thank you for your confirmation. My apologies I had to make an adjustment to the file as you need a total of 17 credits I have added 3 courses.

Please confirm again, thank you.

Best regards,

--

Julien Reichenbach

Project Manager

BBA 1 Program Coordinator

Les Roches

[Route des Moulinettes 2, 3975 Crans-Montana, Switzerland](#)

From: Khanh Hiep TRAN <hiep.tran@lesroches.ch>
Sent: Friday, 9 April 2021 08:51
To: Julien Reichenbach <julien.reichenbach@lesroches.edu>
Subject: Re: TRAN Khanh Hiep - 320552

Dear Mr. Julien

Thank you for your help, i agree with this arrangement and will start next week.

On 9 Apr 2021, at 13:47, Julien Reichenbach <julien.reichenbach@lesroches.edu> wrote:

Dear Harry,

Following our conversation just now, I have highlighted in yellow the BBA1 courses we would ask you to complete on Connect and that are equivalent to your courses previously considered as failed or incomplete.

Please confirm back that you agree with this arrangement and you shall join Connect as of next week. You would then be able to complete your BBA1 this intake and if successful, go on internship or come to campus for BBA3 in September.

Best regards,

--

Julien Reichenbach

Project Manager

BBA 1 Program Coordinator

Les Roches

[Route des Moulinettes 2, 3975 Crans-Montana, Switzerland](#)

From: Julien Reichenbach
Sent: Thursday, 8 April 2021 10:16
To: Khanh Hiep TRAN <hiep.tran@lesroches.ch>; Harrytran2001@gmail.com
Subject: RE: TRAN Khanh Hiep - 320552

Dear Harry,

Could we get on a call tomorrow 8am Swiss time?

Best regards,

--

Julien Reichenbach

Project Manager

BBA 1 Program Coordinator

Les Roches

[Route des Moulinettes 2, 3975 Crans-Montana, Switzerland](#)

From: Khanh Hiep TRAN <hiep.tran@lesroches.ch>
Sent: Wednesday, 7 April 2021 10:11
To: Julien Reichenbach <julien.reichenbach@lesroches.edu>
Subject: Re: TRAN Khanh Hiep - 320552

Dear Sir/Madam

I apologize for the missed meeting. I have some problems so i only carry my phone. Please can you contact me through the email address. Harrytran2001@gmail.com

Thank you so much and i am looking forward to hearing from u

Best regards,

Harry

Sent from my iPad

On 25 Mar 2021, at 01:32, Julien Reichenbach <julien.reichenbach@lesroches.edu> wrote:

Dear Harry,

Could we have this meeting on Friday instead of tomorrow Thursday, same time?

My apologies.

Best regards,

--

Julien Reichenbach

Project Manager

BBA 1 Program Coordinator

Les Roches

[Route des Moulinettes 2, 3975 Crans-Montana, Switzerland](#)

From: Julien Reichenbach

Sent: Wednesday, 24 March 2021 09:01

To: hiep.tran@lesroches.ch

Cc: LRCM - Welfare Information Les Roches <welfareinfo@lesroches.edu>; Frank Gueuning <frank.gueuning@lesroches.edu>

Subject: RE: TRAN Khanh Hiep - 320552

Dear Harry,

Greetings from Crans-Montana!

Would you be available for a MS TEAMS call tomorrow Thursday March 25th at 10.00am (Swiss time) so that we can review your options together?

Best regards,

Julien.

--

Julien Reichenbach

Project Manager

BBA 1 Program Coordinator

Les Roches

[Route des Moulinettes 2, 3975 Crans-Montana, Switzerland](#)

From: Academy Lesroches <academics@lesroches.edu>
Sent: 17 March 2021 16:17
To: Khanh Hiep TRAN <hiep.tran@lesroches.ch>
Cc: LRCM - Welfare Information Les Roches <welfareinfo@lesroches.edu>
Subject: TRAN Khanh Hiep - 320552

Dear Mr Tran,

Thank you for your e-mail and we hope this response finds you well.

I have forwarded your message to our Welfare Department who can advise regarding remote learning.

Should you require further information or assistance please do not hesitate to contact us.

Kind regards,

Simon TEALL (Mr)

Academic Administration Officer

T: +41 (0) 27 485 96 25

Les Roches

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[3975 Bluche / Crans-Montana](#)

[Switzerland](#)

<image002.png>

From: Khanh Hiep TRAN <hiep.tran@lesroches.ch>
Sent: Wednesday, 17 March 2021 11:41
To: Academy Lesroches <academics@lesroches.edu>
Cc: support@gconnect.vn
Subject: Fwd:

Dear Sir/Madam

I hope my email finds you well.
My name is Tran Khanh Hiep (Harry). I have arranged my personal issue to continue my study at Les Roches. However, I hope I can have online class because my father passed away so I can be with my family through this time and still continue study at Les Roches. After everything is settled, I will come back to school to complete the program.

Thank you so much and I am looking forward to hearing from you.

Best regards,
Harry Tran

Dear Mr Tran,

Thank you for the clarification.

Please find attached scanned copies of your grade summary sheets for 19.2 and 20.1.

Do you understand your current situation with regards to your studies with us?

We are very happy for you to return, or study on-line, and continue your studies with us.

When you return you would need to retake the same, (or equivalent), courses as you were registered for in 20.1, please "Grade Summary - BBA 1 – 20.1".

There is, however, a time limit:

Academic Catalogue 20.2, page 60, article P :

“P. Validity of registration

A student's registration and earned credit remain valid

for twice the length of their program's duration since the

initial enrolment (unless other regulations apply).”

This means your current registration and achievements remain valid until 2024 September intake, after which you would need to re-apply as a new student.

If you decide to come back, or end your studies with us, **please keep us informed.**

If you do decide to stop your studies with us we will issue you with an Official Final Transcript of Grades.

In the meantime we are here to support you in anyway that is possible for us to do.

We hope your personal situation improves and you find your path again.

Should you require further information or assistance please do not hesitate to contact us.

Kind regards,

Simon TEALL (Mr)

Academic Administration Office

T: +41 (0) 27 485 96 00

Les Roches

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From: Hiep Khanh <harrytran2001@gmail.com>

Sent: Friday, 29 January 2021 06:07

To: Academy Lesroches <academics@lesroches.edu>

Subject: Re: Registration as "No Show" for the current 2020.2 semester: TRAN Khanh Hiep 320552

Yes, can u help me send my grade through this email, thank you.

On Tue, 26 Jan 2021 at 9:14 PM Academy Lesroches
<academics@lesroches.edu> wrote:

Dear Mr Tran,

Thank you for your response.

Please can you specify exactly what information you require?

Would you like a copy of your grades?

Should you require further information or assistance please do not hesitate to contact us.

Kind regards,

Simon TEALL (Mr)

Academic Administration Office

T: +41 (0) 27 485 96 00

Les Roches

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[3975 Bluche / Crans-Montana](#)

[Switzerland](#)

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From: Hiep Khanh <harrytran2001@gmail.com>

Sent: Monday, 25 January 2021 11:36

To: Academy Lesroches <academics@lesroches.edu>

Subject: Re: Registration as "No Show" for the current 2020.2 semester: TRAN Khanh Hiep 320552

Dear Sir/Madam,

My name is Tran Khanh Hiep (Harry) and I am writing this email to enquire about my grades for my BBA1 semester that concluded in February 2020. Due

to personal reasons, I have not been able to return to school and will not return to school until my personal issues are settled.

Kind regards,

Harry Tran

On Mon, 25 Jan 2021 at 5:06 PM Academy Lesroches
<academics@lesroches.edu> wrote:

Dear Mr Tran,

Please see below:

Should you require further information or assistance please do not hesitate to contact us.

Kind regards,

Simon TEALL (Mr)

Academic Administration Office

T: +41 (0) 27 485 96 00

Les Roches

[Route des Moulinettes 2](#)

[3975 Bluche / Crans-Montana](#)

[Switzerland](#)

<image002.png>

From: Academy Lesroches

Sent: Thursday, 26 November 2020 20:17

To: Hiep.TRAN@lesroches.ch

Cc: harrytran2001@gmail.com

Subject: Registration as "No Show" for the current 2020.2 semester: TRAN Khanh Hiep 320552

Importance: High

Dear Harry,

Greetings from the Academic Administration Office.

We hope this email finds you well and safe.

As you may know, we have officially closed the official dates of arrival for the 2020.2 Intake.

Until now, we have not received any news from you while our dedicated Welfare Team tried to contact you many times and followed-up attempts to approach you (please see the emails attached). Moreover, you did not participate to any survey to indicate your intentions for this semester (2020.2 intake) and have not shown up after the permitted period for arriving on campus.

Therefore, we have to inform you that your registration is considered as “inactive” for the 2020.2 semester. You are registered as “no show” as long as we do not have any news from you and you are consequently not registered for any future semester at Les Roches. This also means that you will not receive updates regarding any future intake. As per the first email attached, I would like to draw your attention to the fact that we have not received any confirmation from you by the 21st September 2020 noon, which means that we consider you are not joining the Diploma 1 Connect in 2020.2 followed by 10 weeks on campus. Consequently, your Diploma 1 – retake semester will be fully invalidated and you must restart your Diploma 1 – retake semester from scratch in 2021.1 ([calendar](#) available soon) or any future intake you will indicate by replying to this email.

If you have decided to withdraw from the School (meaning that you want to stop your study at Les Roches) or you wanted to postpone your 2020.2 semester, please keep our Office informed by replying to this email.

We have to inform you that as per the financial policy, without any news from you or if you want to withdraw from the School, a late cancellation fee of CHF 3'000.- will be charged to your student's account by our Accounting Department.

After reading this email, please contact the [Academic Administration office](#) as soon as possible to discuss any future plan.

We are looking forward to hearing from you.

Kind regards,

Audrey Halleux

Ms Audrey HALLEUX | Registrar and Academic Office Team Leader

T: +41 (0) 27 485 96 75

Les Roches

[Route des Moulinettes 2](#)

[3975 Crans-Montana](#)

[Switzerland](#)

<image002.png>

Begin forwarded message:

From: Khanh Hiep TRAN <Hiep.TRAN@lesroches.ch>

Date: 24 January 2021 at 00:09:13 GMT+7

To: Academy Lesroches <academics@lesroches.edu>, Academy Lesroches <academics@lesroches.edu>

Dear Sir/Madam,

My name is Tran Khanh Hiep (Harry) and I am writing this email to enquire about my grades for my BBA1 semester that concluded in February 2020. Due to personal reasons, I have not been able to return to school and will not return to school until my personal issues are settled.

Kind regards,
Harry Tran

Sent from my iPad

<Khanh Hiep TRAN 320552.xlsx>