Reporting input from end user user_metadata, and other things **SELECT** check if use user_id/user_name/user_email output is not banned. (some unique Identifier) to end deactivated. Users records response user or muted for user_status some time success **SELECT** result _user_id/user_name/user_email (some unique identifier) **Tickets** , check if number of output error active/open tickets records to end related to user is more than N limit number of active tickets response user related to user if (sum_of_ticket MAX_TICKETS ts + 1) < _PER_USER success ticket unique identifier, result **INSERT** who created. title, topic (about user, published, package, technical issues, etc.), SUCCESS output description with explanation and supply materials result with create **Tickets** to end notification ticket/report records user that ticket is ticket record / ticket unique identifier_ opened with ticket_status: pending wait for unclear part, moderator I need revision response automatically response input from chat like if no additional close ticket with explanation moderation messaging response from and change and giving and technical user withing N system in its additional support ticket days questions status Measures or a manually ticket is decision from close resolved? ticket moderation output to end user