

NIMMANA PRASANTH

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PROFILE

I am a motivated individual who is eager to learn and grow quickly. I am seeking an opportunity to gain professional experience in IT Sector, which will allow me to develop and enhance my abilities, knowledge, skills, and experience. My goal is to contribute towards the achievement of the company's business objectives, while aligning with its vision, mission, and values.

EXPERIENCE

January-2018 **Coordinator cum Hardware technician**

January-2023 **Andhra Pradesh State Skill Development Corporation**

- Configured hardware, software and networking, set up peripherals such as printers and routers
- Troubleshooted and fixed hardware or software and Network issues
- Assisted in preparing, maintaining, and upholding procedures for logging, reporting, and statistically monitoring PC performance
- Accurately documented instances of hardware failure, repair, installation, and removal
- Installation of Windows OS and Drivers for printers and maintaining network in the Institution
- Resolved Institutions problems promptly and accurately
- Providing Mentorship through Online and offline classes
- Maintaining student's confidentiality at all times
- Responding and resolving student concerns related to the Job Opportunities and Online Examinations at lab.
- For Various programs advertisement purpose made tele calling to the given number of targeted calls

March-2022 **In-charge for Skill training Coordination**

- January-2023
- Identified and Documented Local-Industry demand Courses
 - Established Skill hub center in an Existing Institution to provide training and placements to the unemployed youth
 - Established and maintained IT-Infrastructure Lab
 - Installation, configuration of software, drivers, printers, routers, cameras

EDUCATION

- October-2016
- Bachelor of Science at Dr Br Ambedkar University, Aggregated with 7.1 CGPA
- March-2012
- Intermediate (+2) at Govt Junior College Ichapuram, A.P aggregated with 83%
- March-2010
- SSC (10th) at ZPHS School Koligam A.P Aggregated with 70%

KEY SKILLS AND CHARACTERISTICS

- Communication Skills
- Problem Solving
- Leadership
- Pressure handling
- Remote Support
- CCNA
- Hardware and Networking
- HTML, CSS, Java script
- Active Directory user management, Office 365
- Installation, Troubleshooting
- windows, Linux, mac OS

ACTIVITIES AND INTERESTS

Portfolio site: <https://new-portfolio-eight-tau.vercel.app/>